



**CAMBRIDGESHIRE  
& PETERBOROUGH**  
COMBINED AUTHORITY

1 December 2022

[REDACTED]

[REDACTED]

Dear [REDACTED]

**Re: Freedom of Information request ref CA198**

Thank you for your request for information received on 22 November 2022. The response is given below:

***Request***

I would like to know why voi scooter services have been suspended within the villages of Histon/ Impington. Voi have informed me this was a decision made by yourselves.

**Response**

*Cambridgeshire and Peterborough Combined Authority has temporarily suspended e-scooter trial services in Impington, Histon and Girton. Whilst working on the necessary legal and contractual documentation to enable the duration of the trial to be extended to 31 May 2024 it became apparent that the Special Vehicle Order, granted to the Combined Authority and Voi by DfT (Department for Transport), to enable the e-scooters to operate did not cover these areas.*

*Cambridgeshire and Peterborough Combined Authority worked with Voi and the DfT regarding the decision to suspend the service and we are working to submit a change control to amend the trial area to include these locations. DfT are holding a change control panel on 7 December and if the change control is successful it is hoped to reinstate the service in these areas.*

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address: [democratic.services@cambridgeshirepeterborough-ca.gov.uk](mailto:democratic.services@cambridgeshirepeterborough-ca.gov.uk) or write a letter to Complaints, Cambridgeshire and Peterborough Combined

2<sup>nd</sup> Floor  
Pathfinder House  
St Mary's Street  
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Authority, 2<sup>nd</sup> Floor, Pathfinder House, St Mary's Street, Huntingdon, Cambs PE29 3TN  
within 40 days of the date of this e-mail.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, or via their website: <https://ico.org.uk/>

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely

A black rectangular redaction box covering the signature of Sue Hall.

**Sue Hall**  
Acting Data Protection Officer



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