

12 December 2022



**CAMBRIDGESHIRE  
& PETERBOROUGH**  
COMBINED AUTHORITY

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Dear [REDACTED]

**Re: Freedom of Information request ref CA200**

Thank you for your request for information received on 28 November 2022. The response is given below:

***Request***

I am making this FOI request as a resident of Girton village, which has been negatively impacted by two recent transport matters involving the Cambridgeshire and Peterborough Combined Authority: • The removal of all bus services from Oakington and Girton villages to Cambridge after 6pm and reduction to one service per hour during the majority of the day, 09.30 – 3.30pm, which often does not turn up all. • The suspension of the Voi scooter/ebike service from Girton village. As such I am seeking to understand how these decisions were made and what steps are being made to address the negative impact on non-car owning residents, who are left with no services to leave the villages in the evening, whilst other villages at a similar distance from Cambridge have multiple buses per hour. This is particularly pertinent given the recent emphasis on reducing car journeys into Cambridge and their environmental impact. I would be grateful if you could provide me with the information requested below.

**Question 1: Was keeping the previous number 5 bus service route (i.e. via Girton and Oakington) during the daytime services included by the Cambridgeshire and Peterborough Combined Authority in the recent bus service tender process (October 2022)?**

**Response**

*No, this was not included.*

2<sup>nd</sup> Floor  
Pathfinder House  
St Mary's Street  
Huntingdon  
Cambs  
PE29 3TN



**Question 1a. If so, on what grounds was it rejected, as the number 5 now bypasses these villages?**

**Response**

*Priority was given to replacing services where there would be no service at all following the cancellation of Stagecoach services.*

**Question 2. Was keeping the previous number 5 bus service route (i.e. via Girton and Oakington) during the evening services included by the Cambridgeshire and Peterborough Combined Authority in the recent bus service tender process (October 2022)?**

**Response**

*No*

**Question 2a. If so, on what grounds was it rejected, as the number 5 now bypasses these villages?**

**Response**

*Priority was given to replacing services where there would be no service at all following cancellation of Stagecoach services.*

**Question 3. What is the per journey cost difference between running the number 5 bus service once an hour, for 3 instances each way (so 6 journeys) per evening, 6 times per week, using the previous route (via Girton and Oakington) compared to running those same journeys using the new route which goes straight along Huntingdon Road (this is an approximate difference of 1.1 miles in distance per journey)?**

*Information not held. The service continues to be operated commercially by Stagecoach and only they will have this information.*

**Question 4. What is the annual cost difference between running the number 5 bus service once an hour, for 3 instances each way (so 6 journeys) per evening, 6 times per week, using the previous route (via Girton and Oakington) compared to running those same journeys using the new route which goes straight along Huntingdon Road?**

**Response**

*Information not held. Service continues to be operated commercially by Stagecoach and only they will have this information*

**Question 5. Did the Cambridgeshire and Peterborough Combined Authority consider the possibility of using electric buses for this evening route (thereby further negating any cost differential)?**

**Response**

No

Regarding the recent suspension of the Voi scooter/ebike service from Girton village:

**Question 1. What was the reason for this suspension decision?**

*The e-scooter trial services in Impington, Histon and Girton was temporarily suspended because whilst working on the necessary legal and contractual documentation, to enable the duration of the trial to be extended to 31 May 2024 it became apparent that the Special Vehicle Order, granted to the Combined Authority and Voi by DfT (Department for Transport), to enable the e-scooters to operate did not cover these areas.*

**Question 2. Was the fact that withdrawing this service would further exacerbate the isolation of residents, in light of the reduction/removal of bus services, taken into account in this decision?**

N/A

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address: [democratic.services@cambridgeshirepeterborough-ca.gov.uk](mailto:democratic.services@cambridgeshirepeterborough-ca.gov.uk) or write a letter to Complaints, Cambridgeshire and Peterborough Combined Authority, 2<sup>nd</sup> Floor, Pathfinder House, St Mary's Street, Huntingdon, Cambs PE29 3TN within 40 days of the date of this e-mail.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, or via their website: <https://ico.org.uk/>

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely



**Sue Hall**  
Acting Data Protection Officer

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