

JAMES PALMER

19 November 2020



Dear

Freedom of Information Request – CA100 Website

With reference to your Freedom of Information request received on 27 October 2020 reference CA100, please find the response provided below.

Question:

I would like to request information surrounding the costs of the combined authority website.

Would you please confirm the design/development costs and on-going costs for hosting, support and maintenance.

Answer:

- Initial build of website •
 - o Suffolk Biz £13,813
 - Squircle Creative £3,943

Total = £17,756

Hosting and support currently provided by Suffolk Biz is £350 per quarter (£1,400 per • year). There have also been ad hoc domain name charges at around £75-£110.

The total website budget for this year is £38,400. This figure includes a website upgrade which is currently being undertaken.



The Mayor's Office 72 Market Street Ely Cambs CB7 4LS

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address – contactus@cambridgeshirepeterborough-ca.gov.uk or write a letter to Complaints, Cambridgeshire and Peterborough Combined Authority, the Mayor's Office, 72 Market Street, Ely, Cambs CB7 4LS within 40 days of the date of this e-mail.

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If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, or via their website: <u>https://ico.org.uk/</u>

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely



Sue Hall Governance Assistant

