



13 January 2021



Dear 

**Freedom of Information Act 2000 – Request Reference CA111**

With reference to your information request received on 23 December 2020 and acknowledgement dated 23 December 2020 reference CA111 please find the response provided below.

**Question:**

*This article relates to the VOI roll out of rentable e-scooters*

<https://www.peterboroughtoday.co.uk/news/transport/e-bikes-scheme-confirms-launch-peterborough-next-month-3064366>.

*Can you please provide details of where the VOI rentable e-bikes in Cambridge and Peterborough will be allowed to be left when not in use? Will they be dockless - if yes where will they be left and will they be allowed on pavements? Will they be geo fenced parking areas and if yes will this be on the pavements?*

**Answer:**

Voi technology will be operating the dockless ebike scheme on behalf of the Cambridgeshire and Peterborough Combined Authority, commencing on Tuesday 12 January in both Cambridge and Peterborough.

In Cambridge and Peterborough Voi will be operating a system of geofenced "mandatory parking zones" for our dockless ebikes. That means that users of the bikes must end their trips within these designated areas, or they will receive a financial penalty. Additionally, if an individual was to offend repeatedly, Voi have the option to block them, either temporarily or permanently, from using the service.

Voi have completed a thorough research and selection process to identify mandatory parking zones in Cambridge and Peterborough, which have subsequently been approved by the local council. Some of these parking zones will be on pavements, however, Voi have taken care to ensure that those zones are placed in locations that will not adversely impact other road and pavement users.

Voi and the Combined Authority will continue to work closely with the local community and stakeholders throughout the trials as this will be key to shaping the future of micromobility.

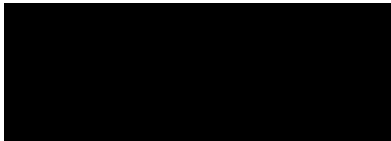
The Mayor's Office  
72 Market Street  
Ely  
Cambs  
CB7 4LS

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address – [contactus@cambridgeshirepeterborough-ca.gov.uk](mailto:contactus@cambridgeshirepeterborough-ca.gov.uk) or write a letter to Complaints, Cambridgeshire and Peterborough Combined Authority, the Mayor's Office, 72 Market Street, Ely, Cambs CB7 4LS within 40 days of the date of this e-mail.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, or via their website: <https://ico.org.uk/>

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely

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Governance Assistant