

6 December 2021

Dear

Freedom of Information Act 2000 - Request Reference CA142

With reference to your request for information received on 25 November 2021 reference CA142, please find the response provided below.

Question

Please can you provide the cost of the Ting service on average per day just to see how many £2s it will take to be profitable. Happy to sign a non disclosure form.

Answer

Ting Costs

The Ting Trial is over a six month period commencing from 25 October 2021. The service does not run on Sundays or Bank Holidays. The cost of the trial is £240,000.

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address – democratic.services@cambridgeshirepeterborough-ca.gov.uk or write a letter to Complaints, Cambridgeshire and Peterborough Combined Authority, the Mayor's Office, 72 Market Street, Ely, Cambs CB7 4LS within 40 days of the date of this e-mail.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, or via their website: <u>https://ico.org.uk/</u>

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely



Sue Hall Governance Assistant

The Mayor's Office 72 Market Street Ely Cambs CB7 4LS