

5 October 2022



**CAMBRIDGESHIRE
& PETERBOROUGH**
COMBINED AUTHORITY

Dear [REDACTED]

**Re: Freedom of Information request ref CA190
Information not held by the Combined Authority**

Thank you for your request for information which was received on 24 September 2022.

Request

I am writing to find out the following, regarding Stagecoach services: The number of passengers the Citi 4 bus has carried between 30th September 2021 and 24th September 2022. Also, the busiest times/peak times where the bus was used in that time. The number of passengers the 18 bus has carried between 30th September 2021 and 24th September 2022. Also, the busiest times/peak times where the bus was used in that time.

Response

Unfortunately, we do not hold the requested information. Stagecoach is a commercial service, and the information is held by them and not us.

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address: democratic.services@cambridgeshirepeterborough-ca.gov.uk or write a letter to Complaints, Cambridgeshire and Peterborough Combined Authority, 2nd Floor, Pathfinder House, St Mary's Street, Huntingdon, Cambs PE29 3TN within 40 days of the date of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, or via their website: <https://ico.org.uk/>

2nd Floor
Pathfinder House
St Mary's Street
Huntingdon
Cambs
PE29 3TN

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely



Sue Hall
Acting Data Protection Officer



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