



7 March 2023

[REDACTED]  
[REDACTED]  
[REDACTED]

**CAMBRIDGESHIRE  
& PETERBOROUGH**  
COMBINED AUTHORITY

[REDACTED]

Dear [REDACTED]

**Re: Freedom of Information request ref CA216**

Thank you for your request for information received on 6 March 2023. The response is given below:

***Request***

*I am requesting information about the voi scooter scheme in the village of Hsiton, Cambs. I'd like to know why I am unable to access the voi scooters in Histon? I'd like to know when a decision will be made for me to access the voi scooters in Histon, Cambs again?*

**Response**

The Combined Authority is continuing to work closely with Voi and the Department for Transport (DfT) to reinstate the eScooter trial services in Impington, Histon, Girton, and Milton. The services in these areas were suspended after it became clear that the area of Cambridge covered by the eScooter trial did not cover these locations. The extension of these services was made in error, which only became apparent during a recent review of the programme.

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address: [democratic.services@cambridgeshirepeterborough-ca.gov.uk](mailto:democratic.services@cambridgeshirepeterborough-ca.gov.uk) or write a letter to Complaints, Cambridgeshire and Peterborough Combined Authority, 2<sup>nd</sup> Floor, Pathfinder House, St Mary's Street, Huntingdon, Cambs PE29 3TN within 40 days of the date of this e-mail.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, or via their website: <https://ico.org.uk/>

2<sup>nd</sup> Floor  
Pathfinder House  
St Mary's Street  
Huntingdon  
Cambs  
PE29 3TN

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely



**Sue Hall**  
Data Protection Officer



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