



8 September 2023

[REDACTED]

[REDACTED]

**CAMBRIDGESHIRE
& PETERBOROUGH**
COMBINED AUTHORITY

Dear [REDACTED]

Freedom of Information Act 2000 – Information Request CA251

I refer to your request for information dated 14 August and your clarification dated 22 August 2023.

Request

Freedom of Information Request for details of Bus Services that are under the remit of Cambridgeshire and Peterborough Combined Authority as of August 2023.

Please provide a full list with the following information for each service (per service number)

- * Operator Name (trading name as recognised by public)
- * Service Number
- * Primary Start and Finish points (eg: Place names that would be used to describe route, include major 'via' locations if appropriate)
- * Minimum chargeable Adult single fare for service (excluding any free/concessionary tickets)
- * Maximum chargeable Adult single fare for service (excluding any free/concessionary tickets)
- * Is service included in UK Government £2 single fare cap scheme
- * Does service accept the multi-operator Cambridgeshire Multibus ticket
- * Does service sell the multi-operator Cambridgeshire Multibus ticket on bus
- * Does service sell the multi-operator Cambridgeshire Multibus ticket on other method (eg: online/app)
- * Does service accept the Plusbus ticket.

Response should not include services that are not available to members of the general public (eg: dedicated school services) to typically travel on.

2nd Floor
Pathfinder House
St Mary's Street
Huntingdon
Cambs
PE29 3TN

Clarification

To provide clarification, the request is for details of all public bus services that are under the remit of Cambridgeshire and Peterborough Combined Authority, in the role of local Transport Authority for the Cambridgeshire and Peterborough region.

The request is not in relation or specific to subsidy from the Combined Authority.

Response

Information on bus services/timetables can be found on the Cambridgeshire and Peterborough Combined Authority website:

[Buses - Combined Authority Transport \(cambridgeshirepeterborough-ca.gov.uk\)](http://cambridgeshirepeterborough-ca.gov.uk)

Information on the subsidised bus services provided by the Cambridgeshire and Peterborough Combined Authority can be found on the website:

[Subsidised Bus Services - Combined Authority Transport \(cambridgeshirepeterborough-ca.gov.uk\)](http://cambridgeshirepeterborough-ca.gov.uk)


Around 80% of the bus network in the CPCA region is operated on a commercial basis. A commercial bus service receives no subsidy from the Combined Authority and the company set the fares. The remainder of the bus network is subsidised by the Combined Authority.

Up-to-date fare charts for commercial bus services are not routinely held by the Combined Authority. A record of which commercial bus services are included in the £2 fare cap scheme is not held by the Combined Authority, only commercial operators.

A record of which commercial bus services are included in the Multibus scheme is not held by the Combined Authority, only commercial operators and excluded services.

A record of which commercial bus services the Plusbus ticket is accepted on is not held by the Combined Authority.

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address – contactus@cambridgeshirepeterborough-ca.gov.uk or write a letter to Complaints, Cambridgeshire and Peterborough Combined Authority, 2nd Floor, Pathfinder House, St Mary's Street, Huntingdon, Cambs PE29 3TN within 40 days of the date of this letter.



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If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted via their complaints portal [FOI and EIR complaints | ICO](#) or writing to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely



Sue Hall
Data Protection Officer



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