



**CAMBRIDGESHIRE
& PETERBOROUGH**
COMBINED AUTHORITY

Cambridgeshire & Peterborough Combined Authority
Pathfinder House
St Marys Street, Huntingdon
PE29 3TN

26th March 2025

[REDACTED]

[REDACTED]

Dear [REDACTED]

Re: Freedom of Information request ref CA405

Thank you for your request for information which was received on 26th March 2025.

Request

1. **Total number of missed bin collections** reported each month for the past 12 months, (March 2024 - March 2025, or nearest available), broken down by:
 - Household waste
 - Recycling waste
 - Food waste
 - Garden waste
 - Commercial waste

(Where each is possible, if a collection type for a specific waste type isn't provided, please note this.)

2. **Reasons recorded for missed collections, if available** (e.g., vehicle breakdowns, staffing issues, blocked access).
3. **Whether a return collection was scheduled and completed**
4. **Response times and actions taken to resolve above issues.**

If possible, please provide this data in an electronic spreadsheet format (CSV or Excel).

Response

We do not hold this information.

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address: democratic.services@cambridgeshirepeterborough-ca.gov.uk or write a letter to Complaints, Cambridgeshire and Peterborough Combined

Authority, 2nd Floor, Pathfinder House, St Mary's Street, Huntingdon, Cambs PE29 3TN
within 40 days of the date of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted via their complaints portal [FOI and EIR complaints | ICO](#) or writing to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely



Sophie Purvis
Data Protection and Information Governance Assistant