

23rd April 2025

[REDACTED]

[REDACTED]

Dear [REDACTED]

Re: Freedom of Information request ref CA413

Thank you for your request for information which was received on 7th April 2025.

Request

1) What type of share hire scheme was it (i.e. e-bike or e-scooter or none)?

Response: E-scooter and e-bike hire

2) What were the date/s of scheme/s start (i.e. the DD/MM/YY on which the share hire scheme first became available for public use in Cambridge), pause (if applicable), relaunch (if applicable) and end (i.e. the DD/MM/YY on which the share hire scheme ended permanently for public use in Cambridge, if applicable)?

Response: E-scooters started on 14th October 2020 until present and e-bikes joined the fleet later in 21 January 2021

3) Who was the share hire scheme operator (e.g. Voi, Beryl, Lime etc.) and, if applicable, what were the dates on which the share hire scheme operator changed and vehicles for the new operator became available for public use in Cambridge (if applicable)?

Response: The operator is Voi from the start and remains until 31 May 2026 (end of current DfT e-scooter trial extension)

4) How many e-bikes and/or e-scooters were available for public use in Cambridge and how did these numbers vary over time?

Response: There has been a VSO cap of 900 on e-scooters since launch. Voi currently operates ~850 e-scooters. The e-bike fleet has fluctuated but increased from ~220 to ~420 in 2025.

5) Has the geographical area covered by the share hire scheme in Cambridge changed over time, and if so, in what way has it changed?

Response: Yes, over the e-scooter trial period the operational area has grown with agreement from the Department for Transport.

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address: democratic.services@cambridgeshirepeterborough-ca.gov.uk or write a letter to Complaints, Cambridgeshire and Peterborough Combined Authority, 2nd Floor, Pathfinder House, St Mary's Street, Huntingdon, Cambs PE29 3TN within 40 days of the date of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted via their complaints portal [FOI and EIR complaints | ICO](#) or writing to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely



Sophie Purvis
Data Protection and Information Governance Assistant

