

7th May 2025

[REDACTED]

[REDACTED]

Dear [REDACTED]

Re: Freedom of Information request ref CA417

Thank you for your request for information which was received on 24th April 2025.

Request

Thank you for confirming receipt of FOI request CA413. My apologies in advance, but I would like to amend the request to also include a request for information for points 1 and 2 for Peterborough (in addition to Cambridge). I had contacted Peterborough city council separately but they have today confirmed they do not have the exact information requested.

Response

The e-bike share scheme in Peterborough started on 21 January 2021, paused on 25 October 2021 then restarted on 9th March 2022, before ending fully on 22 December 2022.

If you would like further information, Voi has offered to discuss with you directly - if you would like to get in touch the contact at Voi is Theo Gough, theo.gough@voiapp.io.

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address: democratic.services@cambridgeshirepeterborough-ca.gov.uk or write a letter to Complaints, Cambridgeshire and Peterborough Combined Authority, 2nd Floor, Pathfinder House, St Mary's Street, Huntingdon, Cambs PE29 3TN within 40 days of the date of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted via their complaints portal [FOI and EIR complaints | ICO](#) or writing to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely



Sophie Purvis
Data Protection and Information Governance Assistant