

17<sup>th</sup> June 2025

Dear

# **Re: Freedom of Information request ref CA424**

Thank you for your request for information which was received on 13<sup>th</sup> May 2025.

# Request

I am writing to request copies of any survey responses or feedback received in relation to the Tiger Demand Responsive Transport (DRT) service since its launch in December 2024. This includes any passenger satisfaction surveys, user feedback, or internal evaluations conducted by or on behalf of the Cambridgeshire and Peterborough Combined Authority.

## Request

The information requested can be found below. The information is collected from an on-line passenger satisfaction survey.

Column A – There is a Rider Review Tag which pops up when the user first chooses either a thumbs up or thumbs down for their review and they are a set of available review tags they can select. For a positive review there is On Time, Comfort, Stop Location and then for a thumbs down negative review there are options such as Late Driver, No Show etc

Column B - The user can submit a comment.

All names have been redacted in accordance with data protection legislation and Section 40 of the Freedom of Information Act 2000 ["the Act"]:

#### Section 40 exemption

Section 40 of the Act provides that:

# 40.— Personal information

(1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.

The above exemption is *absolute*. This means that there is no public interest test to consider when applying the exemption.

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address: <u>democratic.services@cambridgeshirepeterborough-ca.gov.uk</u> or write a letter to Complaints, Cambridgeshire and Peterborough Combined Authority, 2<sup>nd</sup> Floor, Pathfinder House, St Mary's Street, Huntingdon, Cambs PE29 3TN within 40 days of the date of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted via their complaints portal <u>FOI and EIR complaints | ICO</u> or writing to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely



Sophie Purvis Data Protection and Information Governance Assistant



Rider Review Tags	Rider Comment
-	-
App Experience,On Time,Comfort,Professionalism	-
On Time	-
On Time,App Experience,Comfort,Professionalism	-
Stop Location	Why are only a handful of bus stops available when there are so many in the area
-	-
	-
On Time, Driving	-
On Time,Price,App Experience,Driving,Professionalism	-
Above and Beyond	- -
On Time, Price, Comfort, Professionalism, Driving	-
On Time, Driving, Professionalism, Stop Location, Above and Beyond, App Experience	-
Professionalism,App Experience,Comfort,Driving,Stop Location,Price	-
-	-
-	-
On Time, Driving, Professionalism, Stop Location, Price	-
On Time	-
-	-
On Time	-
On Time	- The driver was very professional but was struggling badly with finding destinations,
	it wasn't his first time either doing that. It took double the amount of time to get
Driving	home because he kept going the wrong way.
Above and Beyond, On Time	Extremely helpful, friendly and courteous driver. Thank you so much.
On Time	-
Transit Connection	Taken to wrong place initially. Didn't use correct post code
Above and Beyond	-
On Time	-
-	how can i add multiple stops to my booking
On Time,Comfort,Driving,Professionalism,Stop Location,Transit	
Connection,App Experience,Price,Above and Beyond	-
- On Time Professionalism Ann Evnerianae Driving	-
On Time,Professionalism,App Experience,Driving On Time,Above and Beyond,Driving,Stop Location,Transit Connection	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,App	
Experience	-
-	-
On Time,Comfort,App Experience	-
On Time	-
	wasn't even on the bus and driver marked me as present and proceeded to still go
	to my drop off location. however i was at the stop as it said driver arriving in 2
Professionalism,No Show	minutes. so then had to pay for an uber. very poor.
- Drofossionalism Stan Location Comfact On Time	
Professionalism,Stop Location,Comfort,On Time	- Driver arrived early and left.
- On Time,Comfort,Driving,Professionalism	-
	- Unfortunately I had to cancel that journey. However generally the service has been
-	excellent.
On Time,Comfort,Driving,Professionalism,Price,Above and Beyond	-
-	Tiger bus is full of disappointment. They toy with people's time and money. I won't recommend for an enemy not to talk of a friend
On Time	-
On Time, App Experience, Driving, Professionalism, Stop Location, Price	The service is highl
On Time, Comfort, Stop Location, App Experience	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location	-

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I have a 15mins walk to my work place \nWhen there are 3 bus stops 2mins away
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Driver should nt be a driver very rude and was on his phone the while driving and
putting his foot down a bit to much did nt feel safe
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Got delayed by 20 mins and I was late to my lesson at school
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My first experience with this company was that the driver was very good at what he
does.
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On Time, Stop Location, App Experience       -         Above and Beyond, On Time, Comfort, Driving, Transit Connection       -         On Time, Price, Stop Location, Price       Flexible, efficient, affordable, What's not to like?         Driving,       Driver, affordable, What's not to like?         Driving,       On Time, Comfort, Driving, Professionalism, Stop         Location       -         On Time, Comfort, Driving, Professionalism, Stop       -         Driving,       -         On Time, Comfort, Driving, Professionalism, Stop       -         On Time, Comfort, Driving, Professionalism, On Time, Above and Beyond, On Time, Comfort, Driving, Professionalism, On Time, Above and Beyond, On Time, Professionalism, Above and Beyond, Driving, App Experience       -         On Time, Comfort, Driving, Professionalism, Above and Beyond, Driving, App       -         Experience, Driving, Professionalism, Above and Beyond, Driving, App       -         Experience, Professionalism       -         On Time, App Experience, Driving, Stop Location, Price       -         On Time, App Experience, Driving, Stop Location, Price       -         On Time, App Experience, Driving, Stop Location       -         -       -       -         -       -       -         On Time, App Experience, Driving, Stop Location       -         -	On Time Comfort Driving Stan Location Above and Poyond	
-         -           Above and Bayond On Time, Comfort, Driving, Transit Connection         -           On Time, Price, Stop Location         -           On Time, Driving, Price Application, Price         Priver was dangerous and blarning winds           Above and Bayond, On Time, Comfort, Driving, Professionalism, Stop         -           Conting, Stop Location, Price App Experience, Comfort         -           -         -         -           On Time, Comfort, Driving, Professionalism, Stop         -           -         -         -           On Time, Stop Location, Price App Experience, Comfort         -         -           -         -         -         -           -         -         -         -         -           -         -         -         -         -           -         -         -         -         -           -         -         -         -         -           -         -         -         -         -           -         -         -         -         -           -         -         -         -         -           -         -         -         -         -           - <td>On Time, Comfort, Driving, Stop Location, Above and Beyond</td> <td>-</td>	On Time, Comfort, Driving, Stop Location, Above and Beyond	-
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		-
Unfortunately bus was running late but driver very apologetic & ride to dest went smoothly		-
Unfortunately bus was running late but driver very apologetic & ride to dest went smoothly		
Unfortunately bus was running late but driver very apologetic & ride to dest went smoothly	-	-
Unfortunately bus was running late but driver very apologetic & ride to dest went smoothly           -         -           -         -           -         -           -         -           -         -           -         -           -         -           -         -           Above and Beyond, On Time, App         -           Experience, Comfort, Driving, Professionalism, Stop Location         -           -         -           Above and Beyond, On Time, App         -           Experience, Driving, Comfort, Professionalism         -           Above and Beyond, On Time, App         -           Experience, Driving, Comfort, Professionalism, Stop Location, Price         He was very nice and happy           On Time, Comfort, Driving         -           Late Driver         -           App Experience         Cannot add people on app once booked!           On Time, Above and Beyond         -           -         -           It was good once I was on the bus. There is some confusion as to where I ne pick up the bus when travelling from my home to Littleport. The app tells m wait at Goodwin Grove, Ely. I did that the other day and the driver was on th side of the road and stop tu up. Fortunately the driver (different one) waited at Good Grove and I saw the bus drive past on the other sid		-
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Experience, Comfort, Driving, Professionalism, Stop Location       -         Above and Beyond, On Time, Driving, Professionalism       -         Above and Beyond, On Time, App       -         Experience, Driving, Comfort, Professionalism, Stop Location, Price       He was very nice and happy         On Time, Comfort, Driving       -         Late Driver       -         App Experience       Cannot add people on app once booked!         On Time, Above and Beyond       -         It was good once I was on the bus. There is some confusion as to where I ne pick up the bus when travelling from my home to Littleport. The app tells mwait at Goodwin Grove, Ety. I did that the other day and the driver was on the side of the road but looped around to get me. This morning I waited at Good Grove and I saw the bus drive past on the other side of the road and stop ful up. Fortunately the driver (different one) waited for a while and I had time to the road and walk up. However I really need clarification as to where to wait King's Avenue (Ely) when heading to Littleport.         On Time, App Experience, Professionalism, Driving, Stop       King's Avenue (Ely) when heading to Littleport.         On Time, App Experience, Professionalism, Driving, Stop       King's Avenue (Ely) when heading to Littleport.         On Time, Comfort, Professionalism       -	-	-
Experience, Comfort, Driving, Professionalism, Stop Location       -         Above and Beyond, On Time, Driving, Professionalism       -         Above and Beyond, On Time, App       -         Experience, Driving, Comfort, Professionalism, Stop Location, Price       He was very nice and happy         On Time, Comfort, Driving       -         Late Driver       -         App Experience       Cannot add people on app once booked!         On Time, Above and Beyond       -         It was good once I was on the bus. There is some confusion as to where I ne pick up the bus when travelling from my home to Littleport. The app tells mwait at Goodwin Grove, Ety. I did that the other day and the driver was on the side of the road but looped around to get me. This morning I waited at Good Grove and I saw the bus drive past on the other side of the road and stop ful up. Fortunately the driver (different one) waited for a while and I had time to the road and walk up. However I really need clarification as to where to wait King's Avenue (Ely) when heading to Littleport.         On Time, App Experience, Professionalism, Driving, Stop       King's Avenue (Ely) when heading to Littleport.         On Time, App Experience, Professionalism, Driving, Stop       King's Avenue (Ely) when heading to Littleport.         On Time, Comfort, Professionalism       -	-	-
Experience, Comfort, Driving, Professionalism, Stop Location       -         Above and Beyond, On Time, Driving, Professionalism       -         Above and Beyond, On Time, App       -         Experience, Driving, Comfort, Professionalism, Stop Location, Price       He was very nice and happy         On Time, Comfort, Driving       -         Late Driver       -         App Experience       Cannot add people on app once booked!         On Time, Above and Beyond       -         It was good once I was on the bus. There is some confusion as to where I ne pick up the bus when travelling from my home to Littleport. The app tells mwait at Goodwin Grove, Ety. I did that the other day and the driver was on the side of the road but looped around to get me. This morning I waited at Good Grove and I saw the bus drive past on the other side of the road and stop ful up. Fortunately the driver (different one) waited for a while and I had time to the road and walk up. However I really need clarification as to where to wait King's Avenue (Ely) when heading to Littleport.         On Time, App Experience, Professionalism, Driving, Stop       King's Avenue (Ely) when heading to Littleport.         On Time, App Experience, Professionalism, Driving, Stop       King's Avenue (Ely) when heading to Littleport.         On Time, Comfort, Professionalism       -	Above and Beyond On Time App	
-       -         Above and Beyond,On Time,Driving,Professionalism       -         Above and Beyond,On Time,App       -         Experience,Driving,Comfort,Professionalism,Stop Location,Price       He was very nice and happy         On Time,Comfort,Driving       -         Late Driver       -         App Experience       Cannot add people on app once booked!         On Time,Above and Beyond       -         It was good once I was on the bus. There is some confusion as to where I ne pick up the bus when travelling from my home to Littleport. The app tells mi wait at Goodwin Grove, Ely. I did that the other day and the driver was on the side of the road but looped around to get me. This morning I waited at Good Grove and I saw the bus drive past on the other side of the road and stop fui up. Fortunately the driver (different one) waited for a while and I had time to the road and walk up. However I really need clarification as to where to wait the road and walk up. However I really need clarification as to where to wait King's Avenue (Ely) when heading to Littleport.         On Time,App Experience,Professionalism,Driving,Stop       King's Avenue (Ely) when heading to Littleport.         On Time,Comfort,Professionalism       -		
Above and Beyond,On Time,App       He was very nice and happy         Experience,Driving,Comfort,Professionalism,Stop Location,Price       He was very nice and happy         On Time,Comfort,Driving       -         Late Driver       -         App Experience       Cannot add people on app once booked!         On Time,Above and Beyond       -         It was good once I was on the bus. There is some confusion as to where I ne pick up the bus when travelling from my home to Littleport. The app tells mwait at Goodwin Grove, Ely. I did that the other day and the driver was on the side of the road but looped around to get me. This morning I waited at Good Grove and I saw the bus drive past on the other side of the road and stop fur up. Fortunately the driver (different one) waited for a while and I had time to the road and walk up. However I really need clarification as to where to wait King's Avenue (Ely) when heading to Littleport.         On Time,App Experience,Professionalism,Driving,Stop       King's Avenue (Ely) when heading to Littleport.         On Time,Comfort,Professionalism       -		
Above and Beyond,On Time,App       He was very nice and happy         Experience,Driving,Comfort,Professionalism,Stop Location,Price       He was very nice and happy         On Time,Comfort,Driving       -         Late Driver       -         App Experience       Cannot add people on app once booked!         On Time,Above and Beyond       -         It was good once I was on the bus. There is some confusion as to where I ne pick up the bus when travelling from my home to Littleport. The app tells me wait at Goodwin Grove, Ely. I did that the other day and the driver was on the side of the road but looped around to get me. This morning I waited at Good Grove and I saw the bus drive past on the other side of the road and stop fur up. Fortunately the driver (different one) waited for a while and I had time to the road and walk up. However I really need clarification as to where to wait King's Avenue (Ely) when heading to Littleport.         On Time,App Experience,Professionalism,Driving,Stop       King's Avenue (Ely) when heading to Littleport.         On Time,Comfort,Professionalism       -	Above and Devend On Time Dubling Developmin - 1	-
Experience, Driving, Comfort, Professionalism, Stop Location, Price         He was very nice and happy           On Time, Comfort, Driving         -           Late Driver         -           App Experience         Cannot add people on app once booked!           On Time, Above and Beyond         -           It was good once I was on the bus. There is some confusion as to where I ne pick up the bus when travelling from my home to Littleport. The app tells me wait at Goodwin Grove, Ely. I did that the other day and the driver was on the side of the road but looped around to get me. This morning I waited at Good Grove and I saw the bus drive past on the other side of the road and stop fur up. Fortunately the driver (different one) waited for a while and I had time to the road and walk up. However I really need clarification as to where to wait King's Avenue (Ely) when heading to Littleport.           On Time, App Experience, Professionalism, Driving, Stop         King's Avenue (Ely) when heading to Littleport.           On Time, Comfort, Professionalism         -		-
On Time,Comfort,Driving       -         Late Driver       -         App Experience       Cannot add people on app once booked!         On Time,Above and Beyond       -         It was good once I was on the bus. There is some confusion as to where I ne pick up the bus when travelling from my home to Littleport. The app tells me wait at Goodwin Grove, Ely. I did that the other day and the driver was on the side of the road but looped around to get me. This morning I waited at Good Grove and I saw the bus drive past on the other side of the road and stop fu up. Fortunately the driver (different one) waited for a while and I had time to the road and walk up. However I really need clarification as to where to wait King's Avenue (Ely) when heading to Littleport.         On Time,App Experience,Professionalism,Driving,Stop       King's Avenue (Ely) when heading to Littleport.         On Time,Comfort,Professionalism,Driving,Stop       We value and appreciate the Tiger service         On Time,Comfort,Professionalism       -		
Late Driver       -         App Experience       Cannot add people on app once booked!         On Time,Above and Beyond       -         It was good once I was on the bus. There is some confusion as to where I ne pick up the bus when travelling from my home to Littleport. The app tells me wait at Goodwin Grove, Ely. I did that the other day and the driver was on the side of the road but looped around to get me. This morning I waited at Good Grove and I saw the bus drive past on the other side of the road and stop ful up. Fortunately the driver (different one) waited for a while and I had time to the road and walk up. However I really need clarification as to where to wait King's Avenue (Ely) when heading to Littleport.         On Time,App Experience,Professionalism,Driving,Stop       King's Avenue (Ely) when heading to Littleport.         On Time,Comfort,Professionalism       -		He was very nice and happy
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On Time,Above and Beyond       -         It was good once I was on the bus. There is some confusion as to where I ne pick up the bus when travelling from my home to Littleport. The app tells me wait at Goodwin Grove, Ely. I did that the other day and the driver was on the side of the road but looped around to get me. This morning I waited at Good Grove and I saw the bus drive past on the other side of the road and stop ful up. Fortunately the driver (different one) waited for a while and I had time to the road and walk up. However I really need clarification as to where to wait King's Avenue (Ely) when heading to Littleport.         On Time,App Experience,Professionalism,Driving,Stop       King's Avenue (Ely) when heading to Littleport.         On Time,Comfort,Price,Above and Beyond,Comfort       We value and appreciate the Tiger service         On Time,Comfort,Professionalism       -	App Experience	Cannot add people on app once booked!
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the road and walk up. However I really need clarification as to where to waitOn Time,Comfort,Driving,Above and Beyond,Professionalism,PriceKing's Avenue (Ely) when heading to Littleport.On Time,App Experience,Professionalism,Driving,StopLocation,Price,Above and Beyond,ComfortLocation,Price,Above and Beyond,ComfortWe value and appreciate the Tiger serviceOn Time,Comfort,Professionalism-		Grove and I saw the bus drive past on the other side of the road and stop further
On Time,Comfort,Driving,Above and Beyond,Professionalism,PriceKing's Avenue (Ely) when heading to Littleport.On Time,App Experience,Professionalism,Driving,StopLocation,Price,Above and Beyond,ComfortLocation,Price,Above and Beyond,ComfortWe value and appreciate the Tiger serviceOn Time,Comfort,Professionalism-		up. Fortunately the driver (different one) waited for a while and I had time to cross
On Time,App Experience,Professionalism,Driving,Stop         Location,Price,Above and Beyond,Comfort         On Time,Comfort,Professionalism		the road and walk up. However I really need clarification as to where to wait on
On Time,App Experience,Professionalism,Driving,Stop         Location,Price,Above and Beyond,Comfort         On Time,Comfort,Professionalism	On Time,Comfort,Driving,Above and Beyond,Professionalism.Price	
Location,Price,Above and Beyond,Comfort       We value and appreciate the Tiger service         On Time,Comfort,Professionalism       -		
On Time, Comfort, Professionalism -		We value and appreciate the Tiger service
On Time         -           -         -		- -
		-
	-	-
		-

	1
Above and Beyond,Comfort,Professionalism	-
On Time	-
Above and Beyond,On Time,Driving,Professionalism,Stop	
Location,Price,Comfort	-
Above and Beyond	Very kind driver
-	-
-	-
Professionalism	-
On Time,Comfort,Professionalism	-
-	-
-	-
-	-
	Grays lane in March isn't a bus stop, but driver was told to stop there by
Stop Location,Driving,Comfort,Price	instructions on the tablet.
Comfort	-
On Time,Comfort,Driving	Lovely driver very friendly and chatty
-	-
	Driver was good however my ride was initially cancelled this morning with no
	reason given especially when the driver was called at 06:30 in the morning to cover
	the route, there was no need to cancel my ride at all.
-	-
On Time,App Experience,Price,Stop	
Location,Driving,Professionalism,Comfort,Above and Beyond	-
Above and Beyond, Professionalism, Driving	-
On Time,Comfort,Driving,Professionalism,App Experience,Stop	
Location,Price,Transit Connection	_
On Time	-
On Time, App Experience, Comfort, Driving, Professionalism, Stop	
Location,Price	
On Time,Comfort,Driving	
On Time, Professionalism, Above and Beyond	-
	-
On Time,Driving,Comfort,Stop Location,Price	-
	-
On Time, Professionalism, Comfort	-
On Time	-
-	-
On Time,Comfort,Professionalism	-
-	-
On Time,Above and Beyond	-
	Everything was good except that drop off point is at Railway Station when there are
Comfort,Professionalism,On Time,App Experience	several bus stops closer to Longsands Academy.
Above and Beyond	-
-	-
Driving,Professionalism,Price,Transit Connection,On Time,App	
Experience	_
-	-
-	-
- Above and Beyond,Comfort,Price,Stop Location	
Professionalism	
	- Friendly and welcoming
On Time	Friendly and welcoming
	-
App Experience, On Time, Above and	
Beyond,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	Great service
-	-
On Time	-
	Unsure exactly where stop was but driver was very friendly and bus was very clean
Above and Beyond, Price, On Time, Driving, Comfort, Professionalism	and comfortable
האטייה מווע שביטווע,דווגב,טוו ווווב,שוועווצ,כטווווטוג,דוטובאטוומנואוו	מות כסוווטונמגופ

On Time Countert Duising Destantions Of an Location	
On Time, Comfort, Driving, Professionalism, Stop Location	-
Above and Beyond	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	The driver was friendly and his choice of music was exceptional
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond, On Time, Comfort, Professionalism, Price, Driving	-
Above and Beyond,Comfort,Professionalism,App Experience,On Time	-
-	5 stars to the driver
Above and Beyond	
- Above and Bovend On Time Comfart Driving Professionalism Stan	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location,Price	Driver was very friendly. Will use again
On Time, Driving, Comfort, Professionalism	-
On Time,Comfort,Price	-
Above and Beyond	-
-	-
Above and Beyond, On Time, Driving, Professionalism, Stop Location	Driver was again so polite and friendly. Very nice trip. Will use again.
Driving,On Time,Comfort,Professionalism	-
-	Driver very friendly
-	-
Above and Beyond	-
Stan Location	
Stop Location	-
On Time, Comfort	-
On Time, App Experience, Driving, Professionalism, Price, Stop Location	-
Above and Beyond, App Experience, Comfort, Professionalism	Great service. Very helpful driver and very friendly
On Time,Above and Beyond,App	
Experience, Driving, Professionalism, Comfort, Price	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Professionalism,Driving	-
App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,Stop Location,Comfort	
	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location	-
	Today I used the service to Ely. The driver was friendly and polite. Plan to use the
Professionalism,On Time	service again next week.
On Time,Comfort,Driving,Professionalism,App Experience	-
On Time,Comfort,Professionalism	-
Above and Beyond, App Experience, Comfort, Professionalism	Very efficient. Driver very friendly and helpful.
-	-
On Time,Professionalism,Comfort	-
-	-
On Time App Experience Comfort Driving Professionalism	Another excellent service from Tiger on Demand\n
On Time,App Experience,Comfort,Driving,Professionalism	Another excellent service from Tiger on Demand\n
-	-  -
	-
On Time	-
Above and Beyond, Driving, Stop Location, Professionalism, On	
Time,Comfort	Driver was amazing
Professionalism	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	Friendly driver, great service
Professionalism, Above and Beyond	He went above and beyond as I'm a regular person, he waited for me
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	]-

On Time, Driving, Stop Location, Price	+
On Time, Comfort, Driving, Professionalism	-
Above and Beyond,On Time,Comfort	-
On Time, App Experience, Stop Location	• •
On Time,Comfort,Stop Location	Excellent service, my first time of using
-	<u> -</u>
Above and Beyond, Driving, Professionalism	<u> -</u>
-	-
On Time, Comfort, Driving, Professionalism, Stop Location	-
On Time, App Experience, Driving, Comfort, Professionalism, Stop	
Location,Transit Connection,Price	-
Above and Beyond,Comfort,Driving,Professionalism,On Time,App	
Experience,Transit Connection,Price,Stop Location	<u>-</u>
On Time, Comfort, Driving, Professionalism	-
Professionalism	<u> -</u>
Above and Beyond,On Time,App Experience,Comfort,Driving	-
On Time, Professionalism, Stop Location	-
Professionalism,On Time,Comfort	-
Above and Beyond,On Time,App	
Experience,Comfort,Professionalism,Stop Location,Price,Transit	
Connection,Driving	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price,App Experience	-
App Experience,On Time,Professionalism,Transit	
Connection,Comfort,Above and Beyond	Great driver, asked how I was and how my day went. Overall impressed
	We continue to enjoy the comfort of the Tigre Service and would like to say thank
	you for the great service and for the free service that have been extended to us th
On Time, Driving, Professionalism, Comfort, Stop Location, App Experience	passengers for the past 2 months.
	-
Driving	-
Professionalism	-
On Time,Driving,Comfort	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
Above and Beyond, On Time, Driving, Professionalism	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond, On Time, Professionalism, Stop Location, Price, Transit	
Connection,Comfort,App Experience,Driving	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location	This driver is awesome.
-	1-
On Time, Driving, Professionalism	-
On Time, Comfort	-
On Time, Above and Beyond, App Experience, Driving, Professionalism, Stop	
Location, Price, Comfort, Transit Connection	-
Above and Beyond,On Time,App	1
Experience,Comfort,Driving,Professionalism,Stop Location	
On Time, Professionalism, App Experience, Comfort, Price, Transit	+
Connection, Driving, Above and Beyond	
- On Time Comfort Driving Professionalism Stop Location	Driver was very friendly and helpful
On Time, Comfort, Driving, Professionalism, Stop Location	Driver was very friendly and helpful
On Time, Driving, Professionalism	
- Above and Beyond,Comfort,Driving,Professionalism,Stop Location	<u> -</u>
A DAME AND BENOTICLE OFFICIE LITINED PROTOCOLONALISM STON LOCATION	-  -
On Time, Comfort, App Experience, Driving, Professionalism	-
On Time,Comfort,App Experience,Driving,Professionalism On Time,Professionalism,Comfort,Driving	- - -
On Time, Comfort, App Experience, Driving, Professionalism	- -

Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location	Perfect! Will use again
On Time,Comfort,Driving,Stop Location,Price,Transit	
Connection, Professionalism, Above and Beyond	-
Above and Beyond	-
On Time, App Experience, Professionalism, Driving, Comfort, Price, Stop	
Location	-
On Time,Comfort,Driving,App Experience,Stop Location,Price	-
Above and Beyond, Stop Location, On	
Time,Professionalism,Driving,Comfort	
On Time, Stop Location	-
-	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	Love the Tiger service
On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location	-
Above and Beyond	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Stop	
Location	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location	_
Con Time Driving Drofessionalism Comfort Drive	The Driver was great really size man. Creat can use I have it store
On Time, Driving, Professionalism, Comfort, Price	The Driver was great, really nice man. Great service I hope it stays
On Time	-
On Time,Comfort,App Experience,Driving,Professionalism,Stop Location	-
On Time	-
App Experience	-
On Time, App Experience, Stop Location	Very nice driver
On Time,Above and Beyond,Driving,Stop Location	-
On Time, Comfort, Professionalism	-
-	-
Above and Beyond,On Time,Driving,Comfort,Stop Location,Transit	
Connection, Professionalism, App Experience, Price	
	-
On Time, App Experience, Comfort, Driving, Price, Professionalism, Above	
and Beyond,Stop Location,Transit Connection	Excellent service as always. Thanks Tiger on Demand
Above and Beyond, Driving, Comfort, On Time, Professionalism	-
-	It was okay
Above and Beyond,On Time,App	
Experience, Professionalism, Driving, Comfort, Stop Location	-
On Time	-
-	-
-	
- Above and Beyond,On Time,Comfort,Driving,Price	
Above and Beyond	-
- 	- 
-	-
On Time	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	Excellant service will use again and recommend to a friend
Above and Beyond,On Time,Driving,Professionalism,Comfort	This driver is such a nice guy and and an absolute asset to your company
Above and Beyond	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	
On Time, Driving, Stop Location	-
- Drefessionaliam	-  -
Professionalism	- 
<u>-</u>	<u> -</u>

On Time Ductors in a line On actors	
On Time, Professionalism, Comfort	-
	- 
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond	-
-	-
On Time, App Experience, Professionalism, Price, Driving	-
Above and Beyond,On Time,App	
Experience,Professionalism,Driving,Comfort,Stop Location	-
Above and Beyond,Comfort,Driving,Professionalism,Stop	
Location, Transit Connection	-
-	-
On Time	
Un nine	
- Above and Devend Comfort Driving Professionalism Stan Leastion	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	
	There should be more bus stops added for upper cambourne. Also for schools it
App Experience	should be the nearest bus stop instead of morrisons.
Late Driver,Stop Location	-
On Time	
On Time,Comfort,Professionalism	-
On Time,Above and Beyond,Stop Location	-
Above and Beyond,On Time,App	
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Time,Stop Location	
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 On Time,Comfort,Professionalism	
on mile, connord, roleasionausin	
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Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection - Above and Beyond,On	- - - - -
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection - Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Transit Connection -	- - - - - - There is another stop down the same street which is far closer to my house and

Above and Beyond, On Time, App       Experience, Countort, Driving, Professionalism, Stop Location, Price, Transit       On Time, Stop Location, Above and Beyond       Price       Above and Beyond, On Time, App       Experience, Countort, Driving, Professionalism, Stop Location       -		-
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Ives oftaged and the bus drove past my kids again           Above and Beyond, On Time, App           Framemene, Comfort, Driving, Professionalism, Stop Location, Price, Transit           On Time, Stop Location, Above and Beyond           Price           Above and Beyond, On Time, App           Experimene, Comfort, Driving, Professionalism, Stop Location           Price           Above and Beyond, On Time, App           Experimene, Comfort, Driving, Professionalism, Stop Location           Commence           Commence<		-
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	Above and Beyond,On Time	Great driver!
On Time, Comfort, Driving -		-
	On Time,Comfort,Driving	-

Drefessionalism Drive Comfort Driving	
Professionalism, Price, Comfort, Driving	-
Driving, Professionalism, Comfort	•
On Time, Professionalism	-
Driving	-
On Time, Above and Beyond, Driving, Comfort, Price	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location	Amazing service, thank you :)
Professionalism	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price	4/4 drivers so far have been brilliant
Above and Beyond,On Time,Driving,Stop Location	-
App Experience,Comfort	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price	_
On Time,Comfort,Professionalism,Stop Location,Price	
On Time, Above and Beyond, Driving, Professionalism, App	
Experience, Price, Stop Location	-
Above and Beyond	Privar had no ideo where he was going privar down to in fam.
	Driver had no idea where he was going missed my train for work due to his
	inexperience of the area you need to employ drivers that know the area a 10
-	minute journey took nearly 25 mins for me this morning.
-	-
On Time,App Experience,Driving,Comfort,Stop Location,Price	-
-	-
On Time,Comfort,Driving,Professionalism,Price	-
Above and Beyond, On Time, Professionalism, Driving, Comfort, Price, Stop	
Location	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	
Above and Beyond	-
On Time	-
Above and Beyond	Amazing driver
Above and Beyond, On Time, Stop Location, Transit Connection	
- Above and Beyond,Comfort,Driving,Professionalism	
	-
On Time, Comfort, Professionalism, Stop Location	
On Time, Above and Beyond, Transit Connection, Professionalism	-
On Time,Comfort,Driving,Professionalism	-
-	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location,Price	Always good
Stop Location,Comfort,Driving	-
On Time	-
Above and Beyond	-
-	-
-	-
Above and Beyond,Comfort,Driving,Professionalism,Stop	
Location, Price, Transit Connection, On Time, App Experience	-
Above and Beyond	-
On Time	-
On Time,App Experience,Comfort,Driving,Professionalism	<u> </u>
On Time Comfort Driving Price	
On Time,Comfort,Driving,Price	- -
On Time	-
Above and Beyond, On Time, Driving, Stop Location	-
Above and Beyond	-
	-
Above and Beyond	- - I was 1 minute late for the bus and it left without me! Now have to wait on my own

Above and Beyond, On Time, Comfort, Driving, Stop         says on Addison road. Clarification is defiantly needed in this part of the service i           Catation, Price, Protessionalism         -           Above and Beyond, On Time, App         -           On Time, Above, and Beyond, On Time, App         -           Experience, Comfort, Driving, Professionalism, Price         -           Above and Beyond, On Time, App         -           Experience, Comfort, Driving, Professionalism, Price         -           Above and Beyond, On Time, App         -           Experience, Comfort, Professionalism, Driving, Professionalism, Price         -           Above and Beyond, On Time, App         -           Experience, Comfort, Driving, Professionalism, App         -           Experience, Stop Experience, Price         -           Above and Beyond, On Time, App         -           Professionalism, Price         -           Above and Beyond, On Time, Professionalism, Price         -           Above and Beyond, On Time, Professionalism, Price, Stop         -           Above and Beyond, On Time, Professionalism, Price, Stop         -           Above and Beyond, On Time, Professionalism, Price, Stop         -           Above and Beyond, On Time, Professionalism, Stop         -           Contine, Aprofessionalism, Stop         - <th>-</th> <th></th>	-	
Alexy and Bayond         -           Anxwa and Bayond, Driving, Professionalism, Stop Location, Price, Iransit         -           Anxwa and Bayond, Cir Line, Control, Diving, Stop         -           Anxwa and Bayond, Cir Line, Control, Diving, Stop         -           Anxwa and Bayond, Cir Line, Control, Diving, Stop         -           Anxwa and Bayond, Cir Line, Control, Diving, Stop         -           Anxwa and Bayond, Cir Line, Control, Diving, Stop         -           Control, Diving, Anxwa and Bayond, Cir Line, Control, Diving, Protessionalism         -           Professionalism         -           Professionalism         -           Contrine, Control, Diving, Anxwa and Bayond, Price, Stop Location, Frankt         -           Contrine, Control, Diving, Protessionalism, Price         -           Anxwa and Bayond, Control, Diving, Protessionalism, Price         -           Cir Line, Anxwa and Bayond, Control, Diving, Protessionalism, Any         -           Cir Line, Anxwa and Bayond, Control, Diving, Protessionalism, Any         -           Cir Line, Anxwa and Bayond, Control, Diving, Protessionalism, Any         -           Cir Line, Anxwa and Bayond, Control, Diving, Protessionalism, App         -           Eperaterice, Control, Protessionalism, App         -           Eperaterice, Control, Protessionalism, App         -	Above and Bevond. On Time. Comfort Driving Professionalism	
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Above and Beyond, Stop Location, On Time People Stop Location, On Time Reality great service by Conflosing thing is where the pick up point is within within the service in		
Realing reast service by Continuing fining is where the point is writin withingston 77. The app says Addition road. Clariffication is defininity needed in this part of the service i the App           Above and Beyond, On Time, Comfort, Driving, Stop         ags on Addition road. Clariffication is defininity needed in this part of the service i the App           Professionalism         -           Above and Beyond, On Time, Comfort, Driving, Professionalism, Driving, Moow and Beyond, On Time, Driving, Professionalism, Price         -           Above and Beyond, Ontroth, Driving, Professionalism, App         - <t< td=""><td></td><td>-</td></t<>		-
winblington ?? The app says Addison trade but dody light letter apple haven ? applicated up on the main road dustices Kowekes transport and during up like the apple says on Addison road. Clarification is defaulty needed in this part of the service i the App Professionalism Alowe and Bayond, Controt, Driving, Professionalism, Price Con Time, Appressionalism, Driving, Professionalism, Price Above and Bayond, On Time, App Experience, Comfort, Driving, Professionalism, App Experience, Stop Location Inter, Appressionalism, Driving, Professionalism, App Experience, Stop Location Inter, Appressionalism, Driving, Professionalism, App Experience, Stop Location, Transt Con Time, Appressionalism, Driving, Professionalism, App Experience, Stop Location, Thre, App Experience, Stop Location, Transt Con Time, Appressionalism, Price Above and Bayond, Controt, Driving, Professionalism, App Experience, Stop Location, Driving, Professionalism, App Experience, Stop Location, Driving, Professionalism, Price, Stop Location, Driving, App Experience, Price Inter, Appressionalism, Price, Stop Location, Price, Transt Above and Bayond, On Time, Stop Location, Price, Stop Location, Price, Transt Above and Bayond, On Time, App Experience, Professionalism, Stop Location Above and Bayond, On Time, App Experience, Professionalism, Stop Location Above and Bayond, On Time, App Experience, Appressionalism, Stop Location Above and Bayond, On Time, App Experience, Professionalism, Stop Location, Prime, App Experience, Professionalism, Stop Location, Price Above and Bayond, On Tim	Above and Beyond, Stop Location, On Time	-
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Experience,Stop Location         -           Stop Location,Driving,App Experience,Price         -           Professionalism         -           Professionalism,Price         -           Above and Beyond         -           Above and Beyond,On Time,Stop Location,Professionalism,Driving         -           On Time         -           Above and Beyond,On Time,Stop Location,Contort,Driving,On Time,Professionalism,Stop Location,Contort,Driving         -           On Time         -           Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop         -           Location         -           Above and Beyond,On Time,App Experience         -           Above and Beyond,On Time,Professionalism,Stop Location,Price,Transit         -           Connection,Confort,Driving,App Experience         -           Above and Beyond,On Time,Professionalism,Stop Location         -           -         -         -           Above and Beyond,On Time,Professionalism,Stop Location         -           -         -         -           Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop         -           Location         -         -           Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop         -           Location <td< td=""><td></td><td>-</td></td<>		-
Stop Location,Driving,App Experience,Price       -         Professionalism       -         Orforessionalism,Price       -         Above and Beyond,On Time,Stop Location,Professionalism,Driving       -         On Time,Professionalism,Stop Location,Comfort,Driving       -         On Time       -         Above and Beyond,On Time,Stop Location,Comfort,Driving       -         On Time       -         Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop       -         Location       -         Above and Beyond,On Time,Professionalism,Stop Location,Price,Transit       -         Connection,Confort,Driving,App Experience       -         Above and Beyond,On Time,Professionalism,Stop Location,Price       -         Above and Beyond,On Time,Driving,Transit Connection,Stop Location       -         Contexton,Confort,Driving,Professionalism,Stop       -         Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop       -         Location       -       -         Above and Beyond,On Time,App Experience,Professionalism,Stop       -         Location       -       -         Above and Beyond,On Time,App Experience,Professionalism,Stop       -         Location,Driving,Comfort,Driving,Professionalism,Stop       -         Location,Driving,Comfo		
Professionalism       -         Professionalism, Price       -         Above and Beyond, On Time, Stop Location, Professionalism, Driving       -         Above and Beyond, On Time, Stop Location, Comfort, Driving       -         On Time, Professionalism, Stop Location, Comfort, Driving       -         On Time       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Price, Stop       -         Location       -         Above and Beyond, On Time, Professionalism, Stop Location, Price, Transit       -         Connection, Comfort, Driving, App Experience       -         Above and Beyond, On Time, Professionalism, Stop Location, Price       -         Above and Beyond, On Time, Professionalism, Stop Location, Price       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop Location       -         -       -       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop       -         Location       -       -         -       -       -         Above and Beyond, On Time, App Experience, Professionalism, Stop       -         Location       -       -         -       -       -         Above and Beyond, On Time, App Experience, Professionalism, Stop       - <td< td=""><td>Experience,Stop Location</td><td>-</td></td<>	Experience,Stop Location	-
Professionalism       -         On Time,Professionalism,Price       -         Above and Beyond, On Time,Stop Location,Professionalism,Driving       -         Above and Beyond, On Time,Stop Location,Comfort,Driving       -         On Time,Professionalism,Stop Location,Comfort,Driving       -         On Time       -         Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop       -         Location       -         Above and Beyond,On Time,Professionalism,Stop Location,Price,Transit       -         Connection,Comfort,Driving,Professionalism,Stop Location,Price       -         Above and Beyond,On Time,App       -         Experience,Comfort,Driving,Professionalism,Stop Location       -         -       -         Above and Beyond,On Time,Professionalism,Stop Location       -         -       -         Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop       -         Location       -         -       -         Above and Beyond,On Time,App Experience,Professionalism,Stop       -         -       -       -         -       -       -         -       -       -         -       -       -         -       -       -	Stop Location, Driving, App Experience, Price	-
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Above and Beyond, On Time, Stop Location, Professionalism, Driving       -         On Time, Professionalism, Stop Location, Comfort, Driving       -         On Time       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Price, Stop       -         Location       -         Above and Beyond, On Time, Professionalism, Stop Location, Price, Transit       -         Connection, Comfort, Driving, App Experience       -         Above and Beyond, On Time, Professionalism, Stop Location, Price       -         Above and Beyond, On Time, Professionalism, Stop Location, Price       -         Above and Beyond, On Time, Professionalism, Stop Location, Price       -         Above and Beyond, On Time, Professionalism, Stop Location, Price       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop Location       -         -       -       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop       -         Location       -       -         Above and Beyond, On Time, App Experience, Professionalism, Stop       -         Location, Driving, Comfort, Price       -       -         -       -       -       -         Above and Beyond, On Time, App Experience, Professionalism, Stop       -       -         Location, Driving, Comfort, D	On Time, Professionalism, Price	-
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On Time       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop Location, Price, Stop       -         Location       -         Above and Beyond, On Time, Professionalism, Stop Location, Price, Transit       -         Connection, Comfort, Driving, App Experience       -         Above and Beyond, On Time, Professionalism, Stop Location, Price       -         Above and Beyond, On Time, Driving, Transit Connection, Stop Location       -         Above and Beyond, On Time, Oriving, Professionalism, Stop Location       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop       -         Location       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop       -         Location       -         Above and Beyond, Driving, Professionalism, Stop       -         Location       -         Above and Beyond, On Time, App Experience, Professionalism, Stop       -         Location, Driving, Comfort, Price       -         -       -       -         Above and Beyond, On Time, App Experience, Professionalism, Stop       -         Location, Driving, Comfort, Driving       -       -         -       -       -       -         On Time, Comfort, Driving       -       -		
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop       -         Above and Beyond,On Time,Professionalism,Stop Location,Price,Transit       -         Connection,Comfort,Driving,App Experience       -         Above and Beyond,On Time,App       -         Experience,Comfort,Driving,Transit Connection,Stop Location       -         Above and Beyond,On Time,App       -         Experience,Comfort,Driving,Transit Connection,Stop Location       -         -       -         Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location       -         -       -         Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location       -         -       -         Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location       -         -       -         Above and Beyond,On Time,App Experience,Professionalism,Stop Location,Driving,Comfort,Price       -         -       -         -       -         Above and Beyond,On Time,App Experience,Professionalism,Stop Location,Driving,Comfort,Driving       -         -       -         -       -         -       -         -       -         -       -         -       -         -		  _
Location       -         Above and Beyond, On Time, Professionalism, Stop Location, Price, Transit       -         Above and Beyond, On Time, App       -         Experience, Comfort, Driving, Professionalism, Stop Location, Price       -         Above and Beyond, On Time, App       -         Above and Beyond, On Time, Driving, Transit Connection, Stop Location       -         -       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop Location       -         -       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop Location       -         -       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop Location       -         -       -         Above and Beyond, On Time, App Experience, Professionalism, Stop Location       -         -       -         -       -         -       -         -       -         -       -         -       -         -       -         -       -         -       -         -       -         -       -         -       -         -       -         -       -<		
Above and Beyond,On Time,Professionalism,Stop Location,Price,Transit       -         Connection,Comfort,Driving,App Experience       -         Above and Beyond,On Time,App       -         Experience,Comfort,Driving,Professionalism,Stop Location,Price       -         Above and Beyond,On Time,Driving,Transit Connection,Stop Location       -         -       -         Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop       -         Location       -         Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop       -         Location       -         Above and Beyond,On Time,App Experience,Professionalism,Stop       -         Location       -         Above and Beyond,On Time,App Experience,Professionalism,Stop       -         Location,Driving,Comfort,Price       -         -       Could we add a few more pick up points on more main roads in Littleport         On Time,Comfort,Driving       -         -       -         Driving       -         -       -         -       -         -       -         -       -         -       -         -       -         -       -         -       -		_
Connection, Comfort, Driving, App Experience       -         Above and Beyond, On Time, App       -         Experience, Comfort, Driving, Professionalism, Stop Location, Price       -         Above and Beyond, On Time, Driving, Transit Connection, Stop Location       -         -       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop       -         Location       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop       -         Location       -         Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop       -         Location       -         Above and Beyond, Driving, Professionalism       -         -       -         Above and Beyond, Driving, Professionalism       -         -       -         Above and Beyond, Driving, Professionalism, Stop       -         Location, Driving, Comfort, Price       -         -       -         Could we add a few more pick up points on more main roads in Littleport         On Time, Comfort, Driving       -         -       -         Driving       -         On Time, Comfort, Above and Beyond, Driving, Professionalism, Price       -         -       -       -		
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-       -         Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop       -         Location       -         Above and Beyond       -         -       -         Above and Beyond,Driving,Professionalism       -         -       -         Above and Beyond,On Time,App Experience,Professionalism,Stop       -         Location,Driving,Comfort,Price       -         -       Could we add a few more pick up points on more main roads in Littleport         On Time,Comfort,Driving       -         -       -         Driving       -         On Time,Comfort,Above and Beyond,Driving,Professionalism,Price       -         -       -         Above and Beyond,On Time,App       -         Experience,Comfort,Above and Beyond,Driving,Professionalism,Price       -         -       -         Above and Beyond,On Time,App       -         Experience,Comfort,Driving,Professionalism,Stop Location,Price       -         Above and Beyond       -         Price       -		- 
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-       -         Above and Beyond,On Time,App Experience,Professionalism,Stop       -         Location,Driving,Comfort,Price       -         -       Could we add a few more pick up points on more main roads in Littleport         On Time,Comfort,Driving       -         -       -         On Time,Comfort,Above and Beyond,Driving,Professionalism,Price       -         -       -         On Time,Comfort,Above and Beyond,Driving,Professionalism,Price       -         -       -         Above and Beyond,On Time,App       -         Experience,Comfort,Driving,Professionalism,Stop Location,Price       -         Above and Beyond       -         Price       -	Above and Beyond	-
-       -         Above and Beyond,On Time,App Experience,Professionalism,Stop       -         Location,Driving,Comfort,Price       -         -       Could we add a few more pick up points on more main roads in Littleport         On Time,Comfort,Driving       -         -       -         On Time,Comfort,Above and Beyond,Driving,Professionalism,Price       -         -       -         On Time,Comfort,Above and Beyond,Driving,Professionalism,Price       -         -       -         Above and Beyond,On Time,App       -         Experience,Comfort,Driving,Professionalism,Stop Location,Price       -         Above and Beyond       -         Price       -	-	-
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Driving-On Time,Comfort,Above and Beyond,Driving,Professionalism,PriceAbove and Beyond,On Time,App-Experience,Comfort,Driving,Professionalism,Stop Location,Price-Above and Beyond-Price-	On Time,Comfort,Driving	-
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Experience,Comfort,Driving,Professionalism,Stop Location,Price       -         Above and Beyond       -         Price       -		
Experience,Comfort,Driving,Professionalism,Stop Location,Price       -         Above and Beyond       -         Price       -	-	-  -
Above and Beyond     -       Price     -		
Price -		-
	Above and Beyond	-
	Price	-
Above and Beyond, Professionalism, Driving -	Above and Beyond,Professionalism,Driving	-

Drefessionalism Above and Devend On Time	
Professionalism, Above and Beyond, On Time	-
Comfort,Professionalism,App Experience,Stop Location,Price	-
Above and Beyond, Driving, Stop Location	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	-
-	-
-	Bus left me down. I arrived a few minutes short of pick up and bus was gone. No message. I have been one of the regular users and feel that there should be some contact whereby a driver can speak to the passenger before driving off. The delay especially if not too long could be as a result of anything. The customer should feel that the service is all what it promises to be. Nit trying to compare but the Ting service did
On Time,Comfort,Driving,Professionalism,Above and Beyond,Price	-
Professionalism	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Professionalism,Driving,Stop Location,Price,Transit Connection	-
Professionalism,App Experience,On Time,Driving,Comfort,Price	-
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Above and Beyond, Driving, Professionalism	-
Above and Beyond	-
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On Time,Above and Beyond,Comfort,Driving,Professionalism,Price	-
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-	-
On Time	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Price	-
Professionalism,App Experience,Driving,Comfort,On Time,Stop	
Location,Price,Above and Beyond	-
Above and Beyond,On Time,App	
Experience, Professionalism, Comfort, Stop Location, Driving, Price, Transit	
Connection	-
Above and Beyond, Driving, Professionalism	-
-	-
Price	-
On Time, Driving, Price, Professionalism, Comfort, Stop Location	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Transit	
Connection,Price,Stop Location	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	Dropped my daughter right at the train station door. Thanks
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop	
Location	-
-	1.
-	<u> </u>
On Time	-
Above and Beyond,On Time,Driving,Comfort,Professionalism,Stop	1
Location	-
Driving	Gr8 driver
App Experience,On Time,Above and	
Beyond, Driving, Professionalism, Comfort, Price, Stop Location	
Above and Beyond, App Experience, Professionalism	  -
On Time,Comfort,Driving,Stop Location,Price	<u> </u>
Professionalism	- Driver was very professional and helpful
On Time, Above and Beyond, Comfort, Driving, Professionalism, Price	
Comfort,Driving,Professionalism,Price	<u> </u>

Above and Povend	1
Above and Beyond	- 
Above and Beyond	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,Comfort,On Time,Driving,Professionalism,Price,App	
Experience	-
Above and Beyond,On Time,Stop Location,Driving	-
On Time	-
App Experience,Above and Beyond,On	
Time,Professionalism,Driving,Comfort,Stop Location	-
On Time,Stop Location,Price,Transit Connection	-
	Great first time experience but am disappointed the east cambs zone doesn't include Burwell as are lots of my friends who use buses regularly! Burwell needs
Above and Beyond	to be included in this zone to complete the network
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price,Above and	
Beyond,Transit Connection	-
Above and Beyond, Driving, Professionalism	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond, Driving, Professionalism	-
On Time	-
On Time,Above and Beyond,Comfort,Driving,Professionalism	-
-	-
Above and Beyond,On Time,Stop Location,Driving	-
On Time,Above and Beyond,Comfort,Driving,Professionalism	-
Above and Beyond,Comfort,Professionalism	-
On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Driving,Professionalism,Stop Location,Price,Transit Connection	_
On Time, Professionalism, Driving, Comfort, Above and Beyond, Stop	
Location,Price	_
Above and Beyond,On Time,Driving,Stop Location	
On Time	-
Comfort	
- Above and Beyond,Professionalism,Comfort,Driving	-
	-
-	-
- Above and Devend On Time Driving Stan Lagetter	-
Above and Beyond, On Time, Driving, Stop Location	- 
Above and Beyond, Driving, Stop Location, Professionalism, On Time	- 
On Time,Comfort,Driving,Professionalism,Stop Location,Price,App	
Experience	- 
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
On Time, Above and Beyond, Comfort, Driving, Professionalism	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	The Tiger bus service is brilliant. Please do keep it going
Above and Beyond,Comfort,On Time,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location	-
Above and Beyond, On Time, Comfort, Professionalism	-
On Time	-
On Time,Above and Beyond,Driving	-
On Time, Price, Driving, App Experience, Transit Connection	-
Above and Beyond, Professionalism, Driving, Comfort	-
On Time, App Experience, Price, Stop Location	-
-	-
<u> </u>	· ]

On Time	
	-
On Time, App Experience, Above and Beyond, Comfort, Driving, Stop	
Location,Price,Professionalism	-
Above and Beyond,Driving,Stop Location	-
	Lovely friendly driver even stopped outside the house as it's on the same road
	rather than letting me walk back from the bus stop with my two year old who I Had
On Time, Driving, Professionalism, Stop Location	forgotten to book a seat for but was no problem for him
Above and Beyond,Comfort,Driving,Stop Location	Was early and dropped off early
Above and Beyond,Comfort,On Time,Professionalism,Stop	
Location,Driving	-
-	-
Above and Beyond,On	
Time,Comfort,Driving,Professionalism,Price,Transit Connection,Stop	
Location,App Experience	-
Above and Beyond,On Time,Comfort,Professionalism,Driving	-
Above and Beyond,Comfort,Driving,Stop	
Location, Professionalism, Transit Connection	really goes above and beyond every single time he picks me up
On Time	-
Above and Beyond, On Time, Comfort, Driving, Professionalism	-
Above and Beyond,On Time,App	
Experience,Comfort,Professionalism,Transit Connection,Price,Stop	
Location, Driving	-
Above and Beyond	-
Above and Beyond, Professionalism, Comfort	-
-	-
Above and Beyond,On Time,App	
Experience, Driving, Professionalism, Comfort, Price, Stop Location	-
Above and Beyond, Driving, Professionalism, Stop Location, Comfort	-
Stop Location, Driving, Late Driver	-
On Time	-
Above and Beyond,On Time,Driving,Stop Location	went above and beyond
	Could you please add Meadow street,eaton socon. Otherwise its too away to walk
-	to eaton ford green. Thank you
Above and Beyond,Comfort,On Time,Driving,Professionalism	-
On Time	-
Above and Beyond	_
	_
-	
- Comfort On Time Driving Stan Location	-
Comfort,On Time,Driving,Stop Location	-
Above and Beyond, Professionalism, Driving	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Stop	
Location	-
	I asked your colleague if you collect the bus in front of Huntingdon Stn. I was
	advised yes but that was incorrect. The pick up and drop off if the lay-by on the
Ctop Logation	road. It would help if this is made clear on the location description. It was our first
Stop Location	time and will be supporting regularly. Thanks
Above and Beyond, On Time, App	
Experience,Comfort,Professionalism,Driving,Stop Location,Price,Transit	
Connection	-
On Time,App Experience,Comfort,Driving,Price,Professionalism	-
Driving	-
Above and Beyond, On Time, Comfort, Driving, Professionalism	-
Above and Beyond	-
	-
	-
Above and Beyond,On Time,Driving,Stop Location	-
On Time,Comfort,Driving,Above and Beyond,Professionalism	-
-	-
Above and Beyond,On Time,Stop Location,Driving,Professionalism	I can always rely on

Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	Driver was very professional and he waited until I was seated before we started the
Location	journey.
Professionalism	-
Late Driver	_
-	-
-	-
On Time,Comfort,Stop Location,App Experience	-
-	-
	Wasnt happy that they changed time from 1315 to 1335. No good for
	appointments
Above and Boyend On Time Comfort Driving Professionalism	
Above and Beyond, On Time, Comfort, Driving, Professionalism	-
-	-
Above and Beyond,On Time,Comfort,App	
Experience, Driving, Professionalism, Stop Location	-
-	-
-	-
-	-
-	excellent service on a very clean bus
-	-
-	-
Professionalism,Comfort,On Time	Driver was chatty, great experience
	Driver was not only late but drive right past my daughter who was at the correct
Late Driver	pick up location
On Time,Stop Location	-
On Time,Comfort,Driving	-
-	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
-	_
	-
Above and Beyond,Price	-
Above and Beyond, App Experience, Professionalism, Transit	
Connection, Price, Driving	-
	This was the first time we had used the service, and we were very pleased with it.
	Lovely drivers there and back, and buses were well on schedule. We'll definitely be
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	using it again. Thank you.
On Time, Comfort, Driving, Professionalism, App Experience	-
Above and Beyond,On Time,Comfort,Driving,Stop Location	•
App Experience,On Time,Above and	
Beyond, Professionalism, Driving, Transit Connection	-
On Time	-
App Experience	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
On Time, App Experience, Comfort, Driving, Professionalism, Stop Location	-
On Time, App Experience, Comfort, Driving, Professionalism, Stop Location	-
On Time, Professionalism, Driving, Comfort	-
	is the man
Above and Beyond, On Time, Driving, Stop Location	is the man
Above and Beyond,Comfort,Professionalism,Stop Location,Driving,On	
Time,App Experience	-
-	-
	This was our first time on the tiger bus. We were picked up and dropped off where
	exactly we needed to be. Driver was very helpful and professional. As a
On Time Comfort Driving Professionalism Stan Leastion Transit	
On Time,Comfort,Driving,Professionalism,Stop Location,Transit	vulnerable autistic adult who will be using this service regularly I feel confident
Connection	that she is going to be looked after. Thank you so much
	-
On Time	-
Above and Beyond, Driving, Professionalism	-
- Above and Beyond	-
	-
On Time	

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Above and Beyond, On Time, Comfort, Driving, Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,App Experience	-
On Time,Comfort,Driving,Professionalism	-
Above and Beyond, On Time, Professionalism, Stop Location, Price, Transit	
Connection,App Experience,Comfort,Driving	i think the service was amazing and my bus driver was so nice
On Time, App Experience, Comfort, Driving, Professionalism, Stop Location	-
On Time	-
	First time using this service Pick up point in Buckden isn't church street as stated
	on the app isn't the high street pls make other users aware that isn't at the lion
-	hotel bus stop .
Above and Beyond, On Time, Comfort, Driving, Stop Location, Price	-
Above and Beyond,On Time,Comfort,Stop Location,Driving	goes above and beyond, strives to make me feel happy and welcome
-	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond	-
Above and Beyond, On Time, Comfort, Driving, Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Transit	
Connection	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location	
Above and Beyond, Driving, Professionalism	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,Comfort,On Time,Stop Location,Price	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
-	-
App Experience,Driving	-
Professionalism	
On Time	
Above and Beyond,On Time,Driving,Professionalism,Comfort,Price	
On Time,Comfort,Driving,Stop Location	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price	Superb service
-	
Price, Driving, Professionalism, On Time, Transit Connection, Stop	
-	Excellent convice, On time, good hus, nice driver, Derfectl
Location,Comfort	Excellent service. On time, good bus, nice driver. Perfect!
- Above and Povend On Time Ann	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location	
On Time, Comfort, Price	Driver is a very happy man
Above and Beyond	-
-	- 
Above and Beyond,On Time,Driving	- 
Above and Beyond	-
Above and Beyond, On Time, Comfort, Driving, Professionalism	-
	-
On Time, Professionalism, Driving, Price, Comfort	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price	-
-	-
Above and Beyond,On Time,Stop Location	
Above and Beyond,On Time,Stop Location Above and Beyond	-

Above and Beyond	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	The driver called is very good.always professional but friendly.he is a
Location,Price	credit to your company
Above and Beyond,Professionalism,Driving,Comfort,Stop Location	
Above and Beyond, Foressionatism, Driving, Connort, Stop Escation Above and Beyond, Driving, On Time, Stop Location, Comfort	always cheerful and friendly
Above and Beyond, Professionalism, Stop Location, Connect	
	I was waiting on pickup location.But they didn't pick me up.
- Above and Beyond,On Time,Comfort,Driving,Professionalism	
	-
On Time Comfort Ston Location Drice Drafaccionalism Ann Evneriance	
On Time, Comfort, Stop Location, Price, Professionalism, App Experience	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Price,Transit Connection	-
Above and Beyond, Comfort, Driving, Stop Location	
Above and Beyond, On Time, Professionalism, Stop Location, Price	Excellent service. So useful for remoter villages without a regular bus service.
-	-
-	-
-	-
Above and Beyond, On Time, Comfort, Driving, Professionalism	-
-	-
Above and Beyond	-
	-
-	-
Above and Beyond	-
-	-
Above and Beyond,On Time,Comfort,Driving,Stop Location	It would be useful to have a reg number of bus picking up and who is picking up
-	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Stop	
Location,Price,Transit Connection	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
Above and Beyond,On Time,Driving,Professionalism,Comfort	-
	Driver drove too fast along bumpy road, could actually injure an older person. Also
	exceeded the speed limits 30+ in the 20 and just generally felt like we were
Comfort	rushing. I won't be using again.
Professionalism	-
Driving,Professionalism	-
On Time	-
App Experience,Comfort,Stop Location,Professionalism	-
On Time	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	_
Above and Beyond,On Time,Comfort,Driving,Professionalism	- -
Above and Beyond	-
On Time, Driving, Professionalism, Stop Location, Price, Transit	
Connection,Comfort,App Experience	-
Above and Beyond	-
On Time,Comfort,Driving	-
-	
- Above and Beyond	
Above and Beyond	
- On Time Drafaggiangliam Price	-
On Time, Professionalism, Price	-
Above and Beyond	-
	-
Above and Beyond,On Time,Driving,Stop Location	-
-	-
-	-
On Time, Above and Beyond, Comfort, Professionalism, Stop	
Location,Price,Transit Connection	

Drefessionaliam	۱ ۱
Professionalism	- A good driver
Driving	A good driver
Above and Beyond, Stop Location, Professionalism	-
On Time, Comfort, Stop Location, Transit Connection	-
Above and Beyond, Comfort, Driving, Professionalism, Stop Location	-
On Time, Professionalism, Stop Location, Price	-
Comfort, Driving, Stop Location, Professionalism, Price, Transit Connection	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	The drivers are always so lovely
Above and Beyond, Driving, Professionalism	-
-	The driver was really nice
-	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop	
Location,Price	-
No Show	-
Late Driver	-
Above and Beyond, On Time, Comfort, Driving, Professionalism	-
On Time,Comfort,Price	-
Price,Comfort,Driving,Professionalism,Stop Location,App Experience	-
Driving,Stop Location,Comfort	-
Above and Beyond, Driving, Professionalism	-
-	-
On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
On Time,Above and Beyond,App Experience,Comfort,Driving,Stop	
Location,Price	-
-	-
Comfort	-
On Time	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Stop	
Location,Price	-
-	-
On Time, Professionalism, Driving, Comfort, Stop Location	Was an amazing driver and very helpful as it was my first time taking a tiger bus.
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
Professionalism	-
On Time,Professionalism,Comfort,Driving	-
-	-
On Time,Comfort,Price,Driving,Professionalism	The driver (I think it was ?) was extremely helpful and friendly.
Above and Beyond	
-	-
On Time, Driving	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
Above and Beyond	-
-	-
Above and Beyond	-
-	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Above and Beyond	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	
-	  _

On Time, App Experience, Comfort, Driving, Professionalism, Stop Location	
Above and Beyond, Driving, Professionalism	-
On Time, Comfort, Driving, Above and Beyond, App	-
Experience,Professionalism,Stop Location	
Above and Beyond, On Time, Driving, Professionalism, Stop Location	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop Location	-
Late Driver	-
On Time, Driving, Stop Location, Transit Connection	-
	-
- Professionalism	-
	-
Above and Beyond,On Time,Comfort,Professionalism,Stop Location On Time	-
	-
-	-
-	-
- Comfort Driving Drofossionalism Stan Lagotian	-
Comfort,Driving,Professionalism,Stop Location	-
-	-
Above and Beyond	-  -
	- -
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
	-
Driving,Stop Location	-
	He got us to the train station on time albeit there was a passenger no show at
	Catworth and a delay on the A14 where he followed our local knowledge to avoid
Above and Beyond	the problem.
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location	-
Above and Beyond, Driving, Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	
Location,Professionalism,Price	-
-	-
Above and Beyond, On Time, Comfort, Professionalism	-
-	-
Above and Beyond, Driving, Professionalism	-
Late Driver	45 minutes late pick up. Driver did apologise and quick journey once on board.
Above and Beyond	-
Professionalism, Above and Beyond, Driving, Stop Location, Comfort	-
Above and Beyond,On Time,Stop Location,Driving	-
-	-
	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
Above and Beyond	-
Above and Beyond,On Time,App Experience,Driving,Transit	
Connection,Comfort,Price,Stop Location,Professionalism	-
On Time,Comfort,Professionalism,Stop Location,Price,Driving,Above and	1
Beyond	-
Comfort,On Time,Price	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
-	-
Above and Beyond, On Time, App Experience, Comfort, Stop	
Location,Professionalism,Price	-
Above and Beyond, Professionalism, Driving	<b> </b> -
On Time, Comfort, Stop Location, Price, Transit Connection	<b> </b> -
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Above and Beyond	
On Time, Transit Connection	
-	Delay
	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location	Was awesome
Price,On Time,Driving	
Above and Beyond,On Time,Comfort,Driving,Price	
Above and Beyond, On Time, App Experience, Comfort, Driving, Stop	
Location, Price, Professionalism, Transit Connection	
On Time, Professionalism, Driving, Stop Location, Transit	-
Connection, Price, Comfort, Above and Beyond	
No Show	Bus was cancelled.
Above and Beyond, On Time, Comfort, Stop Location, Transit Connection	
On Time,Comfort,Driving,Stop Location,Price	-
On Time, Connort, Driving, Stop Location, Price	-
	I have used this service twice today and both times I have had to call to ask where
	my bus was. For this journey, the app kept telling me the driver was so many
	minutes away - 15 minutes, then 13, then 14, then 18. It keeps jumping all over the
	place. Driver eventually arrived 15 minutes after expected and after I'd had to
Loto Driver	phone up. His device wasn't working and he had no journey information. I had to
Late Driver	give him directions.
Late Driver	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
	-
On Time, Driving, Professionalism	Very polite
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	Driver was amazing as always!
On Time,Comfort,Driving	-
-	-
-	-
-	-
Above and Beyond,Driving	-
Comfort,Driving,Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price,App Experience,Transit Connection	Lovely chatty, nice and friendly
Above and Beyond, Professionalism, Comfort, Stop Location, Price	Brilliant driver and excellent service.
Driving,Above and Beyond,On Time,Price,Comfort,App Experience,Stop	The best driver it was really nice experience and the prices not too bad best
Location	journey ever had
	Prickwillow Road is NOT suitable for use by buses as the road is far too bouncy.
	Despite the driver driving slowly and doing the best he could, my wife and I may
	well need a trip to the chiropractor after using the service for our trip from Isleham
	to Ely.Please, please, please go via Soham or Fordham otherwise the service is
Comfort	unusable
Comfort,Driving,Price,Professionalism,App Experience	-
-	-
Above and Beyond,On Time,Professionalism	-
On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
	-
-	-
-	-
Above and Beyond,On Time,Comfort,Driving,Price,Stop Location	-
On Time,Comfort,Driving,Price	-
Above and Beyond,On Time,Driving,Stop Location,Transit Connection	-
On Time,Driving,Professionalism,Stop Location,App Experience	-
	The time was bouncing all over the place and we didn't know when the driver was
App Experience	actually coming.
On Time, Comfort, Professionalism, Price	-

<b></b>	
On Time,App Experience,Comfort,Stop Location,Price,Transit Connection	-
Above and Beyond,On Time,Professionalism,Stop Location,Price,Comfort	; -
Above and Beyond,On Time,Stop	
Location, Price, Comfort, Driving, Professionalism	_
On Time	
	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
On Time	-
-	-
-	-
-	-
Professionalism	
	-
Above and Beyond	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Above and Beyond,On Time,Driving,Professionalism,Comfort,Price	So friendly always lovely to see a smiley face in the morning and have a lovely chat
Price	-
On Time	-
-	-
On Time,Stop Location,Driving	
-	-
-	-
On Time, Driving, Stop Location, Transit Connection	-
Above and Beyond	-
	The bus stop was far from the school, would have been better if the stop was
-	closer
On Time Ann Europianes Comfort Driving Professionalism Stan Lagation	
On Time, App Experience, Comfort, Driving, Professionalism, Stop Location	-
-	-
On Time, App Experience, Comfort, Driving, Stop Location, Professionalism	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
-	-
On Time, Driving	Friendly chatty driver was a pleasant drive home
Above and Beyond, App Experience, Comfort, Driving, Professionalism, Stop	
Location	-
On Time	-
Above and Beyond	-
On Time,Comfort,Driving,Stop Location,Price,Professionalism	-
On Time,Comfort	-
Above and Beyond	
Above and Devend On Time Comfact Destantionalise Di	
Above and Beyond,On Time,Comfort,Professionalism,Price	-
Above and Beyond,Comfort,Price,Professionalism,App Experience	-
-	-
Comfort,Stop Location,Price,Driving,Professionalism	-
Above and Beyond, On Time, Comfort, Professionalism, Driving, Price	-
Above and Beyond,On Time,App Experience,Driving,Comfort,Stop	Took a faster route than what the ordinary bus would normally take, got to my
Location,Professionalism,Price,Transit Connection	destination sooner than I would've with other bus companies.
Above and Beyond,On Time,Price,Comfort	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
	What I didn't like was having to wait several minutes for the driver to get access to
On Time Comfort Price Stop Location	What I didn't like was having to wait several minutes for the driver to get access to GPS. Why are there so many tech problems with this service?
On Time,Comfort,Price,Stop Location	What I didn't like was having to wait several minutes for the driver to get access to GPS. Why are there so many tech problems with this service?
On Time,Comfort,Price,Stop Location On Time Above and Beyond,Professionalism	

Durining Countant	
Driving,Comfort	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
On Time, Price, Comfort	-
On Time	-
Above and Beyond	-
Above and Beyond,On Time	-
-	Driver is awesome
Above and Beyond	-
Above and Beyond	-
-	-
Above and Beyond, On Time, Comfort, Professionalism, Price, Driving	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
On Time,App Experience,Stop Location,Driving	-
-	-
Professionalism, Driving, Comfort, Stop Location, Price	
Above and Beyond, Driving, Stop Location, Transit Connection, On Time	
Above and Beyond, Driving, Stop Location, marsit Connection, On Time Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	
- On Time Or where Driving Durfers is a slight Oten Leasting Drive	-
On Time, Comfort, Driving, Professionalism, Stop Location, Price	-
App Experience,Comfort,Professionalism	
	Fab experience. Struggle to get to doctors appointments so this is fab. And driver
Comfort,Price,Stop Location,App Experience,On	was great, felt super comfort with them and in the vehicle. Great service, good
Time,Professionalism,Driving,Transit Connection	value for money. Will definitely be using again when I need
-	-
-	-
Above and Beyond	-
Above and Beyond, On Time, Comfort, Driving, Stop Location, Price	Would definitely recommend using tiger on demand amazing service
Above and Beyond, Driving, Professionalism	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
-	-
Above and Beyond	-
Above and Beyond	-
-	-
On Time, Driving, Price	
-	-
Above and Beyond	
	Bus was cancelled apparently due to the driver being in a accident and they
	couldn't get another bus to me so I had to book a taxi, a tiger bus then drove past
	me when I was waiting for my taxi!!!!
	-
On Time, Price	-
Above and Beyond	-
On Time, Professionalism, Driving	-
Comfort,Stop Location,Driving	Got to my location just in time. Super quick!
Comfort	
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Transit	
Connection, Price, Stop Location	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
Above and Beyond, App Experience, Comfort, Driving, Professionalism, Stop	
Location, Price, Transit Connection	Friendly driver
Price, Above and Beyond, Driving, Comfort, On Time, Professionalism	
- On Time,Comfort,Stop Location,Price	
Above and Beyond, App	
Experience,Comfort,Driving,Professionalism,Price	J <sup>-</sup>

-	-
On Time	
-	-
On Time,Above and Beyond,App	
Experience,Comfort,Driving,Professionalism,Price,Stop Location	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
-	-
Price Driving Comfort Stop Logation Professionalism Ann Experience On	-
Price,Driving,Comfort,Stop Location,Professionalism,App Experience,On	
Time	-
-	-
-	-
Driving	-
On Time,Stop Location,Comfort	-
Above and Beyond, App Experience, On	
Time,Comfort,Driving,Professionalism,Price,Stop Location	-
	Lovely and clean bus, very friendly driver that wished us good luck for our hockey
Price,Comfort,Stop Location	match
On Time, Comfort, Driving, Stop Location, Professionalism	
Above and Beyond, Comfort, Driving, Professionalism, On	
Time,Price,Transit Connection,Stop Location,App Experience	-
Above and Beyond, App Experience, Comfort, Driving, Professionalism, Stop	
Location,Price	-
Above and Beyond	-
-	-
-	-
Price,On Time,Comfort	-
On Time, Comfort, Driving, Professionalism, Transit Connection	-
On Time,Comfort,Driving,Professionalism,Price,Stop Location	-
Comfort,App Experience,Driving,Price,Transit Connection,Stop	
Location, Professionalism	
	-
	-
Above and Beyond, On Time, Comfort, Professionalism, Stop Location	-
On Time, Comfort, Driving, Professionalism, Transit Connection	Absolutely awesome
On Time,Stop Location,Price	-
Comfort,Stop Location,Professionalism	Great service, struggle to find pick up times
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location,Price	The driver was friendly and helpful
-	-
Above and Beyond, Comfort, Professionalism, Stop Location, On Time	Driver was very friendly and chatty
On Time,Comfort,Driving,Stop Location,Price	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
On Time, Comfort, Driving, Professionalism, Stop Location	-
On Time, Comfort, Driving, Professionalism, Stop Location	
Connection	
	-
Above and Beyond, On Time, Stop Location	-
Comfort,Driving,Professionalism	-
Above and Beyond, Driving, Professionalism	-
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond	Absolutely Brilliant
On Time,Stop Location,Transit Connection	-
On Time,Comfort,Stop Location,App Experience,Professionalism	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price, Stop	
Location	Driver was very helpful and made it a pleasant journey
Above and Revend On Time App	
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Price	

Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
On Time,Comfort,Professionalism	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
On Time, App Experience, Comfort, Price, Professionalism	-
On Time,Comfort,Professionalism	-
	App could definitely be better. Would be good to access a record of previous
On Time, Professionalism, Driving, Comfort, Stop Location	messages and bookings.
On Time,Comfort,Professionalism,Driving	-
Above and Beyond, On Time, Professionalism	-
On Time,Comfort,Driving,Professionalism	Absolutely fantastic
App Experience, Driving, Professionalism, Stop Location	
	-
Price	-
Professionalism, Price, Driving, Comfort, Above and Beyond, On Time	-
App Experience,Comfort,Stop Location	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location	-
-	
Above and Beyond,On Time,Driving,Professionalism,Stop Location	-
-	-
-	-
Comfort	-
Stop Location	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
-	
Comfort,On Time,Driving,Professionalism	I
Comfort, Above and Beyond, Driving, App Experience, On	
Time, Professionalism, Stop Location, Price, Transit Connection	-
Above and Beyond, Comfort, Stop Location, Transit Connection	- 
On Time, App Experience, Comfort, Driving, Professionalism, Stop Location	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
Above and Beyond	-
Above and Beyond,On Time,Professionalism,Stop	
Location,Price,Driving,Comfort	Very nice driver.
On Time,Comfort,Driving	-
-	-
On Time	-
Above and Beyond	-
-	-
Comfort	-
Stop Location, Driving	
On Time, App Experience, Comfort, Driving, Professionalism, Stop	
Location,Price	
<u> </u>	I'm as diad you have added more stops At least Like it have a Construction in the
	I'm so glad you have added more stops At least I don't have a 20mins walk from
Stop Location	Tescos to work now
-	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
On Time,Comfort,Driving,Transit Connection,Professionalism	-
	-
Stop Location,Comfort,Price,On Time	-
Above and Beyond, Driving, On Time, Stop Location, Transit Connection	-
Comfort,Above and Beyond,On Time	-
Above and Beyond,On Time,Professionalism,Stop	
Location, Driving, Comfort	
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-  -
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-

	I think it would be useful for you to show the planned routes. I wanted to go to St
	Neots railway station but we went nearly all the way to Huntingdon railway station
	first - had I known the bus was going there I would have just gone to Huntingdon
On Time,Stop Location	instead of spending 15 minutes more going back to St Neots.
On Time, Driving, Professionalism, Price, Above and Beyond	-
-	-
Above and Beyond, On Time, Professionalism, Stop Location	the driver is always polite and accommodating
Above and Beyond, On Time, Stop Location	-
Above and Beyond,Comfort,Professionalism	-
- Comfort	-
Comfort	-
On Time, Above and Beyond, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Stop Location,Driving,Professionalism,Comfort	
Above and Beyond	
	-
Above and Beyond,On Time,Professionalism,Driving,Stop Location,Price	
Comfort	
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
On Time, App Experience, Comfort, Stop Location, Price, Transit Connection	_
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Price	Fabulous way to travel to Prickwillow! Fast and comfortable!
-	-
Above and Beyond,Comfort,Driving,Stop Location,Transit Connection	-
Above and Beyond	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
-	-
-	-
-	-
On Time,Comfort,Driving,Stop Location,Price,Professionalism	-
Above and Beyond	-
Comfort	-
Professionalism	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
	Driver took kids back to bus station and made 3 of them get off and onto another
-	bus. Wasting a lot of time and making them very late coming home
	Happy this one didn't get cancelled. The last 3 on a Wednesday have all been
	cancelled with varying amount of notice. On the 12th March I had no notice and
	child was waiting for the bus which disappeared from the tracker with 7mins till
On Time, Price	arrival. Not impressed.
	Booked this bus to get my 11 year old home after a school club. For some reason
	they were taken to Huntingdon bus station where they had to transfer onto another
Above and Revend Drefessionalism	bus - and the driver refused to leave them there because of their age and waited
Above and Beyond,Professionalism Professionalism	until the next bus arrived.\nWas very kind of him - please thank him for me!!
-	
- On Time	
Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	
	1

On Time, Price, Professionalism, Stop Location	-
Above and Beyond	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
Comfort,On Time,Driving,Professionalism,Stop Location	-
On Time,Stop Location,Professionalism	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop	
Location,Price	-
Above and Beyond	-
Price	-
Comfort	-
On Time, Price, Professionalism, Driving	-
App Experience, On Time, Above and	
Beyond,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond, On Time, Comfort, Stop Location, Professionalism, Price	It is a pleasure to be picked up by
-	- Driver didn't know what he was daing
Above and Boyend Ann Eventioned Comfort Driving Other Location C	Driver didn't know what he was doing.
Above and Beyond, App Experience, Comfort, Driving, Stop Location, On	
Time,Professionalism,Price	You could start this service on Sundays too !! Will be popular soon. Thanks
Above and Beyond, Comfort, Professionalism, Price	-
Comfort,On Time,Professionalism	-
On Time, Price, Stop Location, App Experience	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
-	-
On Time, Driving, Comfort	-
On Time	-
On Time,Driving,Price,App Experience,Comfort	-
Comfort,Driving	-
Driving	-
Price, Stop Location, Professionalism, Comfort, Driving, Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price	_
On Time, Comfort, Driving, Professionalism	-
On Time, Comfort, Stop Location, Price	
Above and Beyond,On Time,Comfort,App Experience,Driving,Stop	
Location, Professionalism, Price, Transit Connection	
Above and Beyond, On Time, Professionalism, Driving, Comfort, Stop	
Location,Price	- 
- On Time	- 
On Time	- 
Above and Beyond, On Time, Comfort, Driving, Price, Professionalism	- 
Comfort,On Time,Professionalism,Price,Transit Connection,Stop	
Location	-
-	-
On Time, Driving, Professionalism, Price	-
Above and Beyond,On Time,Driving,Stop Location,Transit Connection	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Stop	
Location,Price	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location	-
Above and Beyond	-
On Time, Professionalism, Comfort, Driving, Above and Beyond	-
Professionalism,On Time,Driving	
On Time, Comfort, Stop Location	_
On Time	  _
	ļ

Professionalism,Comfort,Driving,Price	-
App Experience	Booked for 16.35 didn't leave until 17.13 as the app changed the time.
Above and Beyond	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	
	was really nice and polite, excellent service all round, will book again
- Above and Povend	was really file and polite, excellent service all found, will book again
Above and Beyond	-
Above and Beyond,Stop Location,On Time,Driving	
Above and Beyond,On Time,Comfort,Driving,Professionalism	is a absolute asset to your company. If it wasn't for I wouldn't use the tiger buses.
	I booked this well in advance and it makes it difficult to recommend anyone using
No Show	this service if it gets cancelled with 2 mins notice.
Professionalism	-
On Time, Driving, Professionalism, Stop Location, Price, Comfort, App	
Experience,Above and Beyond	Friendly, safe driver. Will be using this service in the future.
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
Comfort,Professionalism,On Time,Driving,Price	-
-	-
On Time,Stop Location,Comfort,Transit Connection	-
Above and Beyond,Professionalism,Stop Location,Price,On Time,App	
Experience,Comfort,Driving	Driver was great Shoud've asked his name! Many thanks.
On Time,Comfort,Driving,Stop Location,Transit Connection	
· · ·	
Above and Beyond, On Time, Comfort, App	
Experience,Professionalism,Stop Location,Driving,Price,Transit	
Connection	-
-	-
On Time, Price	-
Above and Beyond,On Time,Comfort,App	
Experience,Driving,Professionalism,Price	-
Above and Beyond,On Time,Comfort,Driving,Stop	
Location,Professionalism	-
App Experience,On Time,Comfort,Driving,Stop Location	-
On Time,Comfort	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price, Stop	
Location	-
Comfort	-
Driving	-
On Time, Above and Beyond, Comfort, Driving, Professionalism, Price	-
Above and Beyond,On Time,Stop Location	-
Above and Beyond	
On Time,Comfort,Driving,Professionalism	
- 	-
- On Time	-
On Time	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price, Stop	
	-
On Time,Comfort,Professionalism,Price,Stop Location,Transit	
Connection	-
-	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Driving,Stop Location	-
Professionalism,Comfort,Driving,Price,Stop Location,App Experience	-
-	-
On Time, Professionalism, Stop Location	-
-	-
Above and Beyond	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
On Time, Comfort, Professionalism, Above and Beyond, Driving	-
-	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Stop	
Location, Price, Transit Connection	_
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the driver did everything to make sure I could pick up the kids from the school bus on time.
Oh my gosh for the second time you have cancelled when the bus is already late,
shocking when you are collecting from a school
Driver was friendly and happy to accommodate my mid-trip request to change
drop-off point. I appreciate and value this kind of flexibility.
-
-
-
the driver is very nice and helpful
-
-
-
-
-
-
-
-
-
-
-
-
-
-
-
25mins late, but at least it turned up and didn't cancel and charge me like
yesterday.
-
-
-
-
-
-
-
-
As usual - a wonderful service for the surrounding rural villages.
-
-
-

On Time,Comfort,Stop Location,Above and Beyond,Driving,App	
Experience	-
	Fantastic service, with the friendliest and most helpful drivers I have ever come
Above and Beyond,On Time,App	across. Will definitely use again and I will recommend to others. Thank you so
Experience,Comfort,Driving,Professionalism,Price,Stop Location	much!!
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Price,Transit Connection	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	
On Time, Driving, Comfort, Professionalism	-
Transit Connection,On Time,Comfort,App Experience	-
Comfort	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price, Stop	
Location	-
-	-
Above and Beyond,On Time,Stop Location	Dropped me at a great spot and didn't have to
Above and Beyond	-
-	_
- Above and Beyond,On Time,App	
Experience, Driving, Professionalism, Price, Stop Location, Comfort, Transit	
Connection	-
Above and Beyond	-
Above and Beyond,On Time,Stop Location,Driving,Professionalism	
On Time,App Experience,Professionalism,Above and Beyond	is very good knows where he is going friendly always on time.
Above and Beyond,On Time,Comfort,Driving	-
-	-
Above and Beyond	Driver was very good and friendly
On Time	-
- ·	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Price	
Experience, Connort, Driving, Professionalism, Price	-
	Both the drivers were very good I completely satisfied with my trip to Huntingdon &
	then to Alconbury yesterday. Many thanks ToD initiative of the Cambs
Comfort,Driving,Stop Location,Transit Connection,Price	Peterborough combined Authorities!!
On Time,App Experience,Comfort,Driving,Professionalism,Stop	
Location,Price,Transit Connection	-
On Time,Comfort,Driving,Professionalism	-
-	-
Above and Beyond,On Time,App	
Experience, Professionalism, Comfort, Driving, Stop Location, Price, Transit	
Connection	Amazing service !
On Time, Driving, Comfort, Stop Location, Price	-
Above and Beyond	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location,Price	-
-	-
-	-
On Time,Comfort,Stop Location	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
- Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time, Professionalism, Driving, Comfort, Above and Beyond	-
Above and Beyond, App Experience, Comfort	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price,Above and	
Beyond	-
Above and Beyond	-
Above and Beyond	-

Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism	-
On Time,Comfort,Driving,Professionalism	-
-	-
On Time,Comfort,Driving,Stop Location,Price	
Above and Beyond, Stop	
Location,Price,Professionalism,Comfort,Driving,On Time	-
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond	-
Above and Beyond,On Time,App	
Experience, Professionalism, Driving, Comfort, Stop Location, Price, Transit	
Connection	
- On Time - Or wefant Duafaa sie walie yn Duise	-
On Time, Comfort, Professionalism, Price	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	-
On Time,Comfort,Price,Driving	Very friendly driver
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location	
-	-
Above and Beyond,On Time,Comfort,Professionalism,Stop	
Location,Price,App Experience,Driving	
On Time, Comfort, Driving, Stop Location, Price	
On Time	
Comfort,Driving,Price,On Time,App Experience	Absolutely brilliant driver and a cannot recommend the service enough.
On Time,Stop Location,Driving,Price,Comfort	-
-	-
	I cannot praise and thank enough for this ride! I am very gratefull to have this
On Time, App Experience, Comfort, Driving, Professionalism, Stop	service in this rural part. It was my first time using Tiger and i will be booking
Location, Price, Transit Connection, Above and Beyond	another ride!
-	-
On Time	
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time	-
On Time,Comfort,Professionalism	-
Comfort, Driving, Stop Location, Transit Connection	-
On Time, Above and Beyond, Comfort, Driving, Professionalism	-
-	-
On Time,Comfort,Driving,Price,Transit Connection	-
On Time, Driving, Professionalism, Stop Location	-
	Pick up location was incorrect, actual pickup was on bus stop on broad street, not
	in the Morrisons carpark as the call centre advised. Apparently Morrisons don't
	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to
	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road
	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy
Ston Location Ann Experience	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy 60mph road and we specifically requested and were granted a stop at Wysing arts
Stop Location, App Experience	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy
On Time, Comfort, Professionalism	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy 60mph road and we specifically requested and were granted a stop at Wysing arts
On Time,Comfort,Professionalism Above and Beyond,On Time,App	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy 60mph road and we specifically requested and were granted a stop at Wysing arts
On Time,Comfort,Professionalism Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Stop Location	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy 60mph road and we specifically requested and were granted a stop at Wysing arts
On Time,Comfort,Professionalism Above and Beyond,On Time,App	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy 60mph road and we specifically requested and were granted a stop at Wysing arts
On Time,Comfort,Professionalism Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Stop Location	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy 60mph road and we specifically requested and were granted a stop at Wysing arts
On Time,Comfort,Professionalism Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Stop Location	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy 60mph road and we specifically requested and were granted a stop at Wysing arts
On Time,Comfort,Professionalism Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Stop Location Comfort - Above and Beyond	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy 60mph road and we specifically requested and were granted a stop at Wysing arts
On Time,Comfort,Professionalism Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Stop Location Comfort - Above and Beyond Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy 60mph road and we specifically requested and were granted a stop at Wysing arts centre. \n\nCapacity, ride, drivers were fine and timing were good too.           -           -           -           -           -           -           -           -           -           -           -           -           -           -           -
On Time,Comfort,Professionalism Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Stop Location Comfort - Above and Beyond Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price,App Experience,Transit Connection	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy 60mph road and we specifically requested and were granted a stop at Wysing arts
On Time,Comfort,Professionalism Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Stop Location Comfort - Above and Beyond Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy 60mph road and we specifically requested and were granted a stop at Wysing arts centre. \n\nCapacity, ride, drivers were fine and timing were good too.           -           -           -           -           -           -           -           -           -           -           -           -           -           -           -

Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
Above and Beyond, Professionalism, Driving, Comfort, Stop Location, Price	-
-	-
-	-
On Time,Above and Beyond,Comfort,Driving	-
Above and Beyond	-
-	
-	-
On Time	-
-	
Stop Location,Transit Connection	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location	
Above and Beyond	
-	-
_	-
- Above and Beyond,On Time,Comfort,Stop Location,Price,Transit	
Connection	
On Time	
- On Time,Comfort	
Above and Beyond,On Time,App	
Experience, Professionalism, Driving, Comfort, Stop Location, Price, Transit	
Connection	-
- On Time Comfort Driving Drofossionalism Stan Location Drive Ann	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price,App	
Experience	-
- Dring	-
Price	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Stop Location,On Time,Driving	-
- Driving	-
Driving	
- On Time	he drove past me and didn't get me
On Time	-
On Time, Driving, Professionalism, Above and Beyond, Comfort	- 
- On Time Comfort Stan Lasstian Drive	-  -
On Time,Comfort,Stop Location,Price	- 
	- 
On Time, Stop Location, Transit Connection, Driving	-
On Time, App Experience, Comfort, Professionalism, Stop Location, Driving	
Comfort,Price,Stop Location,On Time	Friendly driver
On Time, Stop Location, Price	-
Late Driver	-
-	-
Above and Beyond	-
On Time, Above and Beyond	-
On Time	-
Above and Beyond,Driving,Comfort	-
-	-
Above and Beyond,Driving,Stop Location	-
-	-
Stop Location,Transit Connection,Driving On Time,Driving,Stop Location,Professionalism,App Experience	-

	Could you please permit to do a stop in between Alconbury hill & Sawtry services ?
	It will help to attract small businesses there The struggling Indian restaurant
Above and Beyond,On Time,App	AirBnB car wash garage Sawtry express etc all get more business if we have a bus
Experience,Comfort,Driving,Professionalism	stop there
On Time,Comfort,Professionalism	-
On Time,Comfort,App Experience,Driving,Professionalism,Stop Location	-
-	-
Price	
Transit Connection, Stop Location, Comfort, On Time	-
On Time,Driving,Comfort	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Price	-
-	-
Driving,Stop Location	-
On Time,Comfort	
	-
-	-
On Time	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
-	-
On Time,Comfort,Professionalism	-
Above and Beyond, Stop Location, Transit Connection, On Time	-
-	_
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Professionalism	-
On Time,Comfort,Driving,Professionalism	Enthusiastic, friendly driver.
On Time, Comfort, Driving, Professionalism, Stop Location	
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location,Transit Connection	-
-	-
Above and Beyond	-
On Time	-
-	
Comfort	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop	
Location,Price	-
-	-
On Time	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Price	
On Time,Comfort,Driving,Professionalism,Price	Personable driver.
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
-	
Above and Revend Step Legation Transit Connection On	
Above and Beyond, Stop Location, Transit Connection, On	
Time,Driving,Professionalism	-
On Time,Driving,Comfort	
On Time	-
-	-
Above and Revond On Time Comfort Driving Professionalism Stop	
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location, Price, Transit Connection, App Experience	-
	-

Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
-	-
-	-
	-
-	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	-
-	-
-	-
-	-
-	-
-	-
-	-
Stop Location, Transit Connection	-
-	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
Comfort,On Time,Professionalism	-
-	-
On Time, App Experience, Driving, Professionalism, Stop Location	-
On Time	-
Professionalism	-
	Dick up point is not a payament, which makes it depressions for personners to
	Pick-up point is not a pavement, which makes it dangerous for passengers to
-	reach the bus
On Time,Stop Location,Price,Professionalism	-
On Time,Comfort,Driving,Professionalism,Price	-
On Time	-
-	
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
	A little late but hope the service is going to be readily available. Will definitely use
_	if reliable.
Driving,Comfort	
Diving, Connort	
-	•
-	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	Enthusiastic driver, was an excellent brand ambassador for the TigerBus.
Above and Beyond	-
Above and Beyond,Stop Location,Driving	
	-
On Time, Driving, Transit Connection	-
On Time,Driving,Transit Connection Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	-
	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	- - -
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	- - - -
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - -	- - - - -
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	- - - - - - - -
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - -	- - - - - - - -
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - -	- - - - - - - -
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - Professionalism,Driving,Above and Beyond - -	- - - - - - - - - - - - - - -
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - Professionalism,Driving,Above and Beyond - - On Time,Stop Location,Price,Above and Beyond,App	- - - - - - - - - - - - - -
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - Professionalism,Driving,Above and Beyond - -	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - Professionalism,Driving,Above and Beyond - - On Time,Stop Location,Price,Above and Beyond,App Experience,Comfort,Professionalism,Transit Connection,Driving -	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - Professionalism,Driving,Above and Beyond - - On Time,Stop Location,Price,Above and Beyond,App	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - Professionalism,Driving,Above and Beyond - - On Time,Stop Location,Price,Above and Beyond,App Experience,Comfort,Professionalism,Transit Connection,Driving -	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - - Professionalism,Driving,Above and Beyond - - - On Time,Stop Location,Price,Above and Beyond,App Experience,Comfort,Professionalism,Transit Connection,Driving - Above and Beyond,App Experience -	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - Professionalism,Driving,Above and Beyond - - On Time,Stop Location,Price,Above and Beyond,App Experience,Comfort,Professionalism,Transit Connection,Driving - Above and Beyond,App Experience - On Time,Comfort,Professionalism,Stop Location,Transit	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - - Professionalism,Driving,Above and Beyond - - - On Time,Stop Location,Price,Above and Beyond,App Experience,Comfort,Professionalism,Transit Connection,Driving - Above and Beyond,App Experience - On Time,Comfort,Professionalism,Stop Location,Transit Connection,Price,Above and Beyond	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - Professionalism,Driving,Above and Beyond - - On Time,Stop Location,Price,Above and Beyond,App Experience,Comfort,Professionalism,Transit Connection,Driving - Above and Beyond,App Experience - On Time,Comfort,Professionalism,Stop Location,Transit Connection,Price,Above and Beyond On Time	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - - Professionalism,Driving,Above and Beyond - - - On Time,Stop Location,Price,Above and Beyond,App Experience,Comfort,Professionalism,Transit Connection,Driving - Above and Beyond,App Experience - On Time,Comfort,Professionalism,Stop Location,Transit Connection,Price,Above and Beyond	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - - Professionalism,Driving,Above and Beyond - - - On Time,Stop Location,Price,Above and Beyond,App Experience,Comfort,Professionalism,Transit Connection,Driving - Above and Beyond,App Experience - On Time,Comfort,Professionalism,Stop Location,Transit Connection,Price,Above and Beyond On Time Above and Beyond,On Time,App Experience,Comfort,Stop	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - Professionalism,Driving,Above and Beyond - - - On Time,Stop Location,Price,Above and Beyond,App Experience,Comfort,Professionalism,Transit Connection,Driving - Above and Beyond,App Experience - On Time,Comfort,Professionalism,Stop Location,Transit Connection,Price,Above and Beyond On Time Above and Beyond,On Time,App Experience,Comfort,Stop Location,Driving,Professionalism,Transit Connection,Price	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - - Professionalism,Driving,Above and Beyond - - - On Time,Stop Location,Price,Above and Beyond,App Experience,Comfort,Professionalism,Transit Connection,Driving - Above and Beyond,App Experience - On Time,Comfort,Professionalism,Stop Location,Transit Connection,Price,Above and Beyond On Time Above and Beyond,On Time,App Experience,Comfort,Stop	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - Professionalism,Driving,Above and Beyond - - - On Time,Stop Location,Price,Above and Beyond,App Experience,Comfort,Professionalism,Transit Connection,Driving - Above and Beyond,App Experience - On Time,Comfort,Professionalism,Stop Location,Transit Connection,Price,Above and Beyond On Time Above and Beyond,On Time,App Experience,Comfort,Stop Location,Driving,Professionalism,Transit Connection,Price Above and Beyond	- This was my first time using Tiger & it was perfect for my journey - will def use the
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop Location, Price - - - - Professionalism, Driving, Above and Beyond - - - On Time, Stop Location, Price, Above and Beyond, App Experience, Comfort, Professionalism, Transit Connection, Driving - Above and Beyond, App Experience - On Time, Comfort, Professionalism, Stop Location, Transit Connection, Price, Above and Beyond On Time Above and Beyond, On Time, App Experience, Comfort, Stop Location, Driving, Professionalism, Transit Connection, Price Above and Beyond On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price - - - - Professionalism,Driving,Above and Beyond - - - On Time,Stop Location,Price,Above and Beyond,App Experience,Comfort,Professionalism,Transit Connection,Driving - Above and Beyond,App Experience - On Time,Comfort,Professionalism,Stop Location,Transit Connection,Price,Above and Beyond On Time Above and Beyond,On Time,App Experience,Comfort,Stop Location,Driving,Professionalism,Transit Connection,Price Above and Beyond	- This was my first time using Tiger & it was perfect for my journey - will def use the

<b>F</b>	
	I have never come across a ruder and more unprofessional driver in ever.
	He was 25 mins late, sarcastic, unapologetic. I then got a volley of condescending
	and rude behaviour and language when I suggested an alternative route when he
	took a wrong turn. I have used this service before and your drivers were fantastic.
Late Driver, Professionalism	was a disgrace.
Driving,Professionalism	-
	Excellent service, polite, professional and used common sense to avoid
On Time, Above and Beyond, Professionalism, Driving, Stop Location	roadworks.
-	-
On Time,Comfort	-
Above and Beyond,On Time,Professionalism,Comfort,Price	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
On Time,Stop Location,Price	
- Above and Devend On Time Ann	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	He is very good
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	Absolutely brilliant service and lovely driver.
On Time, Driving, Stop Location	-
-	-
-	-
On Time, Driving, Stop Location, Comfort, Professionalism	First time that I have used the service. I'll definitely use it again soon.
Driving,Above and Beyond,Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Late Driver	
Above and Beyond,On Time,Comfort,Driving,Price	
	-
On Time,Comfort,Driving,Stop Location	-
On Time, Price	-
Comfort	-
On Time, Professionalism	-
-	-
-	-
Above and Beyond	-
On Time,App Experience,Comfort	-
On Time	Very friendly drivers \nl've had few issues but that's down to the drivers app not working it has always been dealt with over the phone so cannot fault them
-	-
On Time	-
-	-
-	-
Above and Beyond	-
Above and Beyond, Transit Connection, On Time	-
On Time, App Experience, Comfort, Driving, Professionalism, Stop	
Location, Price, Transit Connection	Fantastic service and great customer care
-	
Above and Beyond,Driving,Professionalism,On Time	  _
On Time, Stop Location, Transit Connection	
On Time Professionalism Comfort Driving Above and Devend	
On Time, Professionalism, Comfort, Driving, Above and Beyond	- 
On Time, Comfort, Stop Location	- 
On Time, App Experience, Comfort, Driving, Professionalism, Stop	
Location,Price	-
-	-
On Time,Comfort,Professionalism	
	1
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- On Time,Above and Beyond,App	-
Experience,Comfort,Driving,Professionalism,Stop Location,Price Above and Beyond,On Time,Comfort,Driving,App Experience,Stop	-
Location,Price	-
On Time, Price	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
-	-
Above and Beyond, App Experience, Driving, Comfort, Stop Location	-
	Pick up location was not clear, we arrived earlier than Tiger On Demand at the
	picking point for 15 minutes, however, it has gone and left a message claiming we
	were late
On Time, Professionalism, Comfort	This bus means I can now go out for the whole day, not 1 or 2 hours at most
On Time	-
On Time,App Experience,Comfort,Driving,Stop	
Location,Professionalism,Price	-
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
Late Driver	-
Above and Beyond,Comfort,Stop Location,On Time	-
-	
On Time, Comfort	-
On Time	  -
On Time,App Experience	  _
On Time, Stop Location, Transit Connection, Comfort	
Above and Beyond	
On Time	
On Time,Above and Beyond	
-	-
On Time, Stop Location, Price	-
On Time, Comfort	-
On Time,Stop Location,Price	-
-	-
	-
Driving,On Time,Stop Location,Above and Beyond	-
On Time, Driving, Comfort	-
-	-
-	-
	Driver no showed me even though I was a minute after the time I had booked and
	my app was showing that the driver was going to arrive in a minute. I booked my
-	journey for 7.45 and was on the bus by 7.46
-	-
Professionalism,On Time,Comfort,Driving,Price	-
On Time,Comfort,App Experience,Above and	
Beyond, Driving, Professionalism, Stop Location, Price, Transit Connection	-
On Time,Comfort,Stop Location,Driving	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
-	-
On Time,Comfort,Professionalism,Driving	-
-	-
Above and Beyond	-
Above and Beyond, Driving, Professionalism, Comfort	
Professionalism, Driving	  _
-	  _
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Comfort	
Above and Beyond	-
	-
On Time, App Experience, Comfort, Driving, Professionalism, Stop	
Location,Price Above and Beyond,Comfort,Driving,Stop Location	-
	-
On Time,Comfort,Driving,Stop Location	-
On Time, Comfort	-
- Drieg	-
Price	- Driver elemmed over even single flippin apoed hump at 40 mph or more
Driving	Driver slammed over every single flippin speed bump at 40 mph or more
Comfort	-
- Above and Devend On Time Ann	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Late Driver	-
On Time, Comfort, Driving	-
Professionalism	- 
Price	-
On Time,Comfort,Professionalism,Stop Location,Price,Transit	
Connection	Driver is very professional and kind
On Time	-
Price,Driving,Comfort	-
On Time, Price, Stop Location	-
On Time,Comfort,Stop Location	-
-	-
On Time,Stop Location	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	Great drivers ,polite and friendly. \n
Above and Beyond	-
Above and Beyond,On	
Time,Comfort,Driving,Professionalism,Price,Transit Connection,Stop	
Location,App Experience	-
On Time,Driving,Comfort,Price	-
-	-
On Time,Comfort,Professionalism,Stop Location,Price	-
Comfort	-
Comfort,On Time,Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Price	-
Comfort,Driving,Stop Location,Professionalism,Price,App Experience,On	
Time	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Transit	
Connection,Price	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
-	-
On Time,Comfort	-
Above and Beyond,On Time,Comfort,Driving,Stop	
Location,Professionalism,App Experience	-
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
Above and Beyond,Comfort,Driving,Professionalism,Price	-
-	-
On Time	-
Driving,Comfort	-
-	-
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Above and Beyond	-
App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Stop Location,Comfort,Driving,Above and Beyond,On Time,App	
Experience, Professionalism, Transit Connection, Price	-
Late Driver,Stop Location	-
-	-
On Time, Comfort, Driving, Professionalism, Stop Location, Price, Above and	
Beyond	-
Above and Beyond,On Time,Driving,Price	-
-	-
On Time, Driving, Price, Stop Location, Above and Beyond	-
-	-
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	Excellent, friendly driver
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price	-
	Cancelled me as a no show when he was at the wrong spot, then cancelled two
	further bookings before finally accepting a third. No apology when I finally boarded
	but to blame the app. Call centre staff member who helped was professional and
Late Driver,No Show	helpful.
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism	-
Above and Beyond, App Experience, Comfort, Price	-
On Time,Comfort,Price	-
Above and Beyond, On Time, App Experience, Comfort, Driving, Stop	
Location,Professionalism,Price	-
On Time, Above and Beyond, Comfort, Driving, Stop Location, Transit	
Connection, Professionalism	Lovely friendly driver
-	-
On Time, Professionalism, Comfort, Stop Location, Price	-
On Time, Comfort, Driving	-
On Time, App Experience, Stop Location, Price	-
-	-
Above and Beyond, App Experience, Comfort, Driving, Professionalism, On	
Time,Stop Location,Price	-
Above and Beyond,On Time,App	
Experience,Professionalism,Driving,Comfort,Price,Transit	
Connection, Stop Location	_
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	_
On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	_
On Time,Comfort,Driving,Professionalism,Stop Location,Above and	
Beyond	
Above and Beyond,Comfort,Driving,Professionalism,Price	-
On Time, Price, Stop Location, Professionalism	
Above and Beyond,On Time,App	
Experience, Professionalism, Driving, Comfort, Stop Location, Price, Transit	
Connection	Quickly arrived & very much appreciated
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
	Simply suporb
Connection Above and Revend On Time Comfort Driving App	Simply superb
Above and Beyond, On Time, Comfort, Driving, App	
Experience, Professionalism, Stop Location, Price	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	<u> -</u>

Comfort, Driving, Stop Location	-
On Time,App Experience,Stop Location,Price	-
On Time	-
On Time	-
Comfort	-
On Time	-
On Time, Price	-
On Time,App Experience,Professionalism,Driving,Comfort,Transit	
Connection	perfectly on time
Above and Beyond,On Time,App	
Experience, Driving, Comfort, Professionalism, Stop Location, Price, Transit	
Connection	-
Stop Location, Price, Professionalism, Driving, Comfort, On Time	_
On Time	
	- Driver was your placeant and helpfull Thenleyou
Above and Beyond,On Time,Driving,Professionalism	Driver was very pleasant and helpful! Thankyou
	-
On Time,Comfort	-
Above and Beyond,On Time,App	
Experience,Professionalism,Driving,Comfort,Price	-
Above and Beyond	-
-	-
Professionalism	-
-	-
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	_
On Time	_
	-
- On Time Comfort	-
On Time, Comfort	- Themlesses, Discourse the consistence sound by
On Time	Thank you. Please promote the service more widely
On Time, Driving, Professionalism, Comfort	-
-	-
Above and Beyond,On Time,Driving,Comfort,Stop Location	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop	
Location,Price	-
On Time,Comfort,Driving,Stop Location	-
Above and Beyond	-
On Time,App Experience,Stop Location	-
-	-
On Time,Comfort,Price	-
Above and Beyond	-
-	-
On Time,Comfort	-
On Time	-
Professionalism	
	-
Stop Location	-
-	-
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,App	
Experience, Professionalism, Stop Location, Price	-
Above and Beyond	-
Professionalism	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,Stop Location	-
On Time,Comfort,App Experience,Driving,Above and	
Beyond, Professionalism, Stop Location, Price	-
On Time	-
Professionalism,Comfort	-

On Time, Driving, Comfort, Professionalism, Price	-										
	Didn't catch the drivers name but he was so friendly and helped me get my										
Above and Beyond,On Time,Comfort	daughters buggy on the bus safely. Will be spreading the word about this service										
-											
- On Time	-										
On Time	-										
Above and Beyond,On Time,App											
Experience,Comfort,Driving,Professionalism,Price,Stop Location,Transit											
Connection	The drivers are great. Friendly and professional.										
On Time, Professionalism, Price	-										
-	-										
Above and Beyond,On Time,Comfort,Driving,App											
Experience, Professionalism, Stop Location, Price											
-											
- Alternational	-										
Above and Beyond	-										
On Time,App Experience,Comfort,Driving,Professionalism,Stop											
Location,Price	-										
	-										
-	-										
Above and Beyond,On Time,App											
Experience,Comfort,Driving,Professionalism,Stop Location,Price											
Professionalism	-										
-	  -										
Above and Peyend On Time Ann											
Above and Beyond,On Time,App											
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-										
Driving,Stop Location,On Time	-										
Stop Location	-										
Above and Beyond	-										
-	-										
Above and Beyond,On Time,App											
Experience,Comfort,Driving,Professionalism,Stop Location,Transit											
Connection,Price	_										
-	It's very good today										
Above and Beyond,On Time,Professionalism,Price											
- 	-										
On Time	-										
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop											
Location	-										
Above and Beyond,On Time,Comfort,Driving,App											
Experience,Professionalism,Stop Location,Price	-										
On Time	-										
Above and Beyond											
	-										
IOn Lime.Comfort.Stop Location	-										
On Time,Comfort,Stop Location -	- - -										
-	- - -										
- On Time,Professionalism	- - - -										
- On Time,Professionalism Price	- - - - - - -										
- On Time,Professionalism Price Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	- - - - - -										
- On Time,Professionalism Price	-         -         -         -         -         -         -         -										
- On Time,Professionalism Price Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	- - - - - - - - - -										
- On Time,Professionalism Price Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	-         -										
- On Time,Professionalism Price Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price -	-         -      -										
- On Time,Professionalism Price Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price - On Time,Driving -	-         -										
- On Time,Professionalism Price Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price - On Time,Driving - On Time,Driving,Stop Location,Transit Connection	-         - <td< td=""></td<>										
- On Time,Professionalism Price Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price - On Time,Driving - On Time,Driving,Stop Location,Transit Connection Above and Beyond	-         - <tr td="">         -     <!--</td--></tr> <tr><td><ul> <li>On Time,Professionalism</li> <li>Price</li> <li>Above and Beyond,On Time,App Experience,Comfort,Driving,Stop</li> <li>Location,Professionalism,Price</li> <li>On Time,Driving</li> <li>On Time,Driving,Stop Location,Transit Connection</li> <li>Above and Beyond</li> <li>Professionalism,Price,Driving,App Experience,On Time,Comfort</li> </ul></td><td>-         -      <tr td="">         -     <!--</td--></tr><tr><td><ul> <li>On Time,Professionalism</li> <li>Price</li> <li>Above and Beyond,On Time,App Experience,Comfort,Driving,Stop</li> <li>Location,Professionalism,Price</li> <li>On Time,Driving</li> <li>On Time,Driving,Stop Location,Transit Connection</li> <li>Above and Beyond</li> <li>Professionalism,Price,Driving,App Experience,On Time,Comfort</li> <li>On Time,Comfort,Professionalism,Stop Location,Price,Transit</li> </ul></td><td>-         <td< td=""></td<></td></tr><tr><td><ul> <li>On Time,Professionalism</li> <li>Price</li> <li>Above and Beyond,On Time,App Experience,Comfort,Driving,Stop</li> <li>Location,Professionalism,Price</li> <li>On Time,Driving</li> <li>On Time,Driving,Stop Location,Transit Connection</li> <li>Above and Beyond</li> <li>Professionalism,Price,Driving,App Experience,On Time,Comfort</li> <li>On Time,Comfort,Professionalism,Stop Location,Price,Transit</li> <li>Connection</li> </ul></td><td>-         - 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On Time, App Experience, Comfort, Driving, Professionalism, Stop	
Location,Price	-
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Late Driver, Professionalism, Driving, Stop Location, Comfort	Rude driver will not be using this service again.
-	-
Above and Beyond,On Time,Driving,Stop Location	-
Professionalism	-
Above and Beyond, On Time, App Experience, Comfort, Driving, Stop	
Location,Professionalism,Price	_
-	-
On Time Comfort Driving Stop Location Price	Greatiourney thanks
On Time, Comfort, Driving, Stop Location, Price	Great journey thanks
On Time, App Experience, Comfort, Driving, Professionalism, Stop	
Location,Price	-
On Time, Professionalism, Stop Location, Transit Connection, Price, Driving	-
Comfort	-
Professionalism	-
	Great driver. Super friendly and went above and beyond to accommodate a
Above and Beyond,On Time,App	request to drop me closer to where I needed to be- and even offered to wait around
Experience, Professionalism, Driving, Comfort, Stop Location, Price, Transit	and give a lift back. This easily saved me over an hour of walking in the hot sun.
_ · · · · ·	
Connection	(And he even offered me a coke!)
Above and Beyond, On Time, App	
Experience, Professionalism, Driving, Comfort, Stop Location, Price, Transit	
Connection	-
On Time,Above and Beyond,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
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On Time,App Experience,Comfort,Driving,Professionalism,Stop	
Location,Price	-
On Time,App Experience,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	
Location, Professionalism, Transit Connection, Price	
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On Time, Driving, Comfort	-
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Above and Beyond,On Time,Professionalism	-
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Experience,Comfort,Professionalism,Stop Location,Price	-
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Above and Beyond,On Time,Comfort,Driving	-
On Time,Comfort,Professionalism	-
Driving	-
On Time,Comfort,Driving,Professionalism	-
On Time, Professionalism, Driving, Price, Transit Connection, Stop	
Location,Comfort,App Experience,Above and Beyond	- 
Above and Beyond, On Time, Stop	
Location, Professionalism, Driving, Comfort, Price, Transit Connection	-
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Above and Beyond,On Time,App	
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Experience, Professionalism, Stop Location, Price	-
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On Time Comfort	
On Time, Comfort	-
On Time,Stop Location,Comfort	-
Professionalism	-
Above and Beyond,On Time,Comfort,Driving,App	
Experience, Professionalism, Stop Location, Price	-
On Time,Comfort,Professionalism	-
On Time, Driving, Stop Location	-
On Time	A little hot on the bus no a/c on
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	
	is definitely one of your better drivers. Always friendly yet professional and
Above and Beyond, On Time, Driving, Professionalism, Stop Location, Price	is definitely one of your better drivers. Always friendly yet professional and courteous. Thinks of his customer's needs. Drives carefully and well. Am always pleased when <b>sector</b> is my driver.
Above and Beyond,On Time,Driving,Professionalism,Stop Location,Price On Time.Comfort	courteous. Thinks of his customer's needs. Drives carefully and well. Am always
On Time,Comfort	courteous. Thinks of his customer's needs. Drives carefully and well. Am always
On Time,Comfort Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	courteous. Thinks of his customer's needs. Drives carefully and well. Am always
On Time,Comfort	courteous. Thinks of his customer's needs. Drives carefully and well. Am always
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On Time,Comfort Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price - Above and Beyond,On Time,Stop Location,Driving Above and Beyond,On Time,Comfort,Stop Location,Professionalism,App Experience,Price Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection - Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location Above and Beyond,On Time,App Experience,Comfort,Professionalism,Stop Location Above and Beyond,On Time,App Experience,Comfort,Professionalism,Stop Location,Transit Connection,Driving,Price Driving,Professionalism,On Time Above and Beyond,On Time,Comfort,Driving,Professionalism Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Transit Connection,Driving,Price Driving,Professionalism,On Time Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection Comfort	courteous. Thinks of his customer's needs. Drives carefully and well. Am always
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On Time,Comfort Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price - Above and Beyond,On Time,Stop Location,Driving Above and Beyond,On Time,Comfort,Stop Location,Professionalism,App Experience,Price Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection - Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location Above and Beyond,On Time,App Experience,Comfort,Professionalism,Stop Location Above and Beyond,On Time,App Experience,Comfort,Professionalism,Stop Location,Transit Connection,Driving,Price Driving,Professionalism,On Time Above and Beyond,On Time,Comfort,Driving,Professionalism Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection Comfort	courteous. Thinks of his customer's needs. Drives carefully and well. Am always
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On Time,Comfort Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price - Above and Beyond,On Time,Stop Location,Driving Above and Beyond,On Time,Comfort,Stop Location,Professionalism,App Experience,Price Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection - Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location Above and Beyond,On Time,App Experience,Comfort,Professionalism,Stop Location Above and Beyond,On Time,App Experience,Comfort,Professionalism,Stop Location,Transit Connection,Driving,Price Driving,Professionalism,On Time Above and Beyond,On Time,Comfort,Driving,Professionalism Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection,Driving,Price Driving,Professionalism,On Time Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection Comfort Above and Beyond,On Time,App	courteous. Thinks of his customer's needs. Drives carefully and well. Am always

	Customer giving wrong information both times when called to request an eta for
Late Driver	bus arrival . Bus 30 mins late
-	-
- 	-
Above and Beyond	-
Above and Beyond,Stop Location,On Time,Driving	-
On Time,Comfort,Driving,Price	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	
-	-
Above and Beyond,On Time,Comfort,Stop Location,App	
Experience,Professionalism,Driving,Price	-
Above and Beyond, On Time, Stop Location, Transit Connection	-
-	-
-	-
On Time	-
Professionalism	-
Above and Beyond	-
Above and Beyond, On Time, Comfort, Driving, Stop	
Location,Professionalism,App Experience,Price	-
-	-
Above and Beyond	-
Above and Beyond,On Time,Stop Location	-
On Time, Driving, Professionalism	-
Price, Transit Connection, Professionalism	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Transit	
Connection,Price	-
On Time,Driving,Comfort,Stop Location	-
Above and Beyond	-
On Time, App Experience, Comfort, Professionalism	-
Above and Beyond	
-	
On Time	
-	
	Great return trip,both on time and what a great driver ( )nice relaxing drive
Comfort, Driving, Professionalism, On Time, Above and Beyond	. You've a good one there
Above and Beyond	
-	
Above and Beyond,On Time,Comfort,Driving,Price	
On Time	
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	
Location, Professionalism, Price, Transit Connection	
Above and Beyond Professionalism	-
Professionalism	- -
Above and Beyond, On Time, App	
Experience, Professionalism, Driving, Price, Transit Connection	-
Above and Beyond, App Experience, Comfort, Driving, Professionalism, Stop	
Location,Price,On Time	-
On Time	-
On Time, Comfort, Driving, Stop Location, App Experience, Above and	
Beyond	-
Above and Beyond	-
On Time, Driving, Stop Location, Transit Connection	-
On Time, Driving, Professionalism, Price, Stop Location, App Experience	-
On Time, Professionalism, Stop Location	-
-	-
Above and Beyond,On Time,App	
Experience, Professionalism, Driving, Comfort, Stop Location, Price	

On Time, Professionalism, Comfort, Driving, Price, App Experience	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price	
Location, nice	The air conditioning on the bus was not working and there were no windows to
Comfort	
On Time	open
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	
Location,Professionalism,Price	
	-
- Destancionaliam	-
Professionalism	-
Busy Service	One driver doing several pick ups info
Above and Beyond, On Time, Driving, Stop Location	-
Professionalism	-
Above and Beyond	He was awesome
Above and Beyond, On Time, Comfort, Driving, Professionalism, App	
Experience,Stop Location,Price	-
On Time,Comfort,Driving,Professionalism	-
On Time,Comfort,Professionalism	-
Above and Beyond,On Time,Stop Location,Transit Connection,Driving	-
-	-
On Time	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Price,Stop	
Location, Professionalism, Transit Connection	-
Professionalism	-
Driving,Professionalism,Price	-
Driving	-
On Time,App Experience	-
On Time, Driving, Price	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	Super service, very professional and helpful driver
Price	
-	-
Above and Beyond	-
-	
On Time	
Above and Beyond	
- Above and Beyond	-
On Time, Driving, Comfort, Professionalism, Price	
-	
On Time,Above and Beyond	-
Con Time Above and Revend App	-
On Time, Above and Beyond, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-  -
On Time, Stop Location, Driving	-  -
Above and Beyond	
	I was waiting at the pick up point.but the ride was cancelled
Above and Beyond, On Time, App Experience, Comfort, Driving, Stop	
Location,Professionalism,Price	-
	I think the driver's name is <b>a second</b> . His driving is very good. The roads around here
	are so bumpy they're like a rollercoaster but I always feel safe when is my
Above and Beyond, On Time, Driving, Professionalism, Stop Location, Price	driver.
-	-
-	-
On Time,Stop Location,Transit Connection,Comfort,Driving	-
-	-
On Time	-

Above and Boyend On Time App Experience Comfort Driving Bries Stop	
Above and Beyond, On Time, App Experience, Comfort, Driving, Price, Stop Location, Professionalism, Transit Connection	
	-
Above and Beyond,On Time,Comfort,Price,Professionalism,Driving,Stop	
Location,App Experience	-
-	-
Above and Beyond	-
On Time, Driving, Above and Beyond, Comfort	-
Above and Beyond	-
On Time,Comfort,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,App	
Experience,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	Great service
	-
On Time, Above and Beyond, Comfort, Stop Location, Professionalism	-
Professionalism Above and Beyond	-
-	-
Above and Beyond,On Time,Driving,Stop Location	_
Above and Beyond, On Time, Comfort, Driving, App	1
Experience, Professionalism, Stop Location	-
Above and Beyond	-
Above and Beyond	-
-	-
On Time,Comfort,Stop Location,Transit Connection	-
-	-
On Time,Comfort,App Experience,Stop Location,Price,Professionalism	-
-	-
-	-
On Time,App Experience,Comfort,Driving,Professionalism,Price	-
Price,Transit Connection,Stop Location,Driving	-
On Time	-
Above and Beyond, On Time, Comfort, Driving, App	
Experience,Professionalism,Stop Location,Price	-
	Driver just ween't paying attention. On out going journey NEADLY jumped a red light
	Driver just wasn't paying attention. On out going journey NEARLY jumped a red light breaking heavy and jolting me \nOn way home ONCE AGAIN day dreaming car
Driving	infront stopped to turn into a junction resulting in us having to emergency stop
-	
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
	I am highly disappointed in this service.\nToday again I booked for 7:50 pick up at
	market Square st neots but I was picked up by 8:05am then the driver went and
	drop someone around that same area and came back to market Square by 8:20am
	and we started my own journey is quite unfortunate that it takes 40 mins before
	mine drop off started. And along A1 the driver waited for someone again to pick
Late Driver	up.\nThe same thing that happened yesterday. POOR SERVICE
Price	-
On Time,Comfort,Driving,Stop Location,Price	-
	Customer service were useless
Driving,Comfort,Stop Location,Professionalism	-
	The driver was 10 minutes late which means we missed the connecting bus to
Late Driver	Cambridge which resulted in my husband being late for his hospital appointment
-	-
<u>-</u>	-

	тч
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	
Location,Professionalism,Price	-
On Time	-
On Time,Stop Location,Price	-
-	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism	-
On Time,Comfort,Driving,Stop Location,Transit Connection	-
	The driver was lovely. It's a shame the other pick-up didn't bother to cancel their
	ride, making an unnecessary diversion and wasting both my time and the bus's,
On Time,Comfort,Stop Location,Price,App Experience	whilst he called to see where they were.
Professionalism,Stop Location,Price,App Experience,Driving	-
Above and Beyond,On Time,App Experience,Comfort	-
Above and Beyond, Professionalism, On Time, Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Stop	
Location,Professionalism,Price	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time	-
Above and Beyond	-
-	-
	The customer service was appalling when I called them to find out what was
-	happening
	One bus came and it was going to St Neots but it didn't have my name on the list. I
	was told I had to wait for the next one and it was going a longer route for another
	drop off. I was told I would get to St.Neots for 5:40 which is crazy when I could have
	been put onto the previous bus. This was very bad organising and would have
Driving,Price	saved so much time for everyone if I could have been put onto the previous bus.
-	-
On Time,Comfort,Stop Location,Transit Connection	-
Above and Beyond,On Time,Stop Location,Driving	-
-	-
On Time, Transit Connection, Stop Location	-
Above and Beyond, Stop Location, Transit Connection, On Time	-
Above and Beyond	Very friendly driver
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
On Time	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Professionalism	-
On Time	-
Above and Beyond,On Time,App	1
Experience,Comfort,Driving,Professionalism,Price	-
-	
Above and Beyond,On Time,App	1
Experience,Comfort,Driving,Professionalism,Stop Location,Price	
Above and Beyond,On Time,Comfort,Price	  -
Above and Beyond	  -
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	
	-
On Time,App Experience,Stop Location,Price,Comfort	- Drop off point was a 15 minute walk from where I requested Driver was and that
Stop Logation	Drop off point was a 15 minute walk from where I requested. Driver was excellent
Stop Location	and dropped me closer to home.
	-
Driving	-

Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
On Time,Above and Beyond,Stop Location,Price	-
Above and Beyond	
-	
Price	-
Above and Beyond,On Time,Comfort,Driving,App	
Experience, Professionalism, Stop Location, Price	-
-	-
-	-
-	-
Comfort,Professionalism	-
On Time	_
On Time, Driving, Stop Location, Transit Connection	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Price,Stop Location	-
Professionalism	-
On Time	-
App Experience, Comfort, Driving	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond	-
Above and Beyond, On Time, App Experience, Comfort, Driving, Stop	
Location,Professionalism,Price	-
On Time, Professionalism, Driving, Above and Beyond	-
-	-
Above and Beyond	
	-
On Time,Stop Location,Above and Beyond,Driving	-
-	Rubbish customer service
Professionalism	-
Above and Beyond,On Time,Comfort	-
Late Driver	Over one hour late . Very bad service
On Time,Comfort,Driving,Professionalism	-
Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	
Location,Professionalism,Price	
	-
Above and Beyond, On Time, Stop Location, Transit	
Connection,Comfort,Driving	-
On Time,Comfort,Driving,Professionalism,Above and Beyond	-
On Time,App Experience,Comfort,Professionalism,Driving,Price	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location,Price	-
-	Trip cancelled. No reason given.
Professionalism	
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	Would like to thank today's driver for his courteous, pleasant person whi
Location	helped me with a few queries i hadplease pass on our thanks
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	
Location,Professionalism	
	-
Above and Beyond, On Time, Professionalism, Comfort	-
-	-
-	-
On Time,Comfort,Stop Location,Above and Beyond	-
Professionalism	-
Above and Beyond	-

Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	
Location, Professionalism, Price	-
Comfort,On Time,Professionalism	-
-	-
- Above and Beyond,Professionalism	
	-
Stop Location, Driving, Comfort	-
On Time, Driving, Comfort, Professionalism, Stop Location, Price, Transit	
Connection	-
Stop Location,Price	-
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
-	-
Above and Beyond,On Time,Professionalism	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	driver was great, friendly, and polite
	-
Professionalism	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Stop Location	-
Above and Beyond	-
On Time,Above and Beyond,App Experience,Comfort,Stop	
Location, Professionalism, Driving, Price	-
-	-
Driving,Comfort	
- Above and Beyond,On Time,Comfort,Price	
	-
Above and Beyond	-
-	-
-	-
Above and Beyond,Stop Location,Driving,Comfort,On Time	-
-	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Stop	
Location,Professionalism,App Experience,Price	-
On Time,App Experience,Comfort	-
On Time,Comfort,Price	-
Above and Beyond	
	In the end the ride was OK and the driver was good but from the tracker map the
	-
	planned driver missed the turning to Papworth St Agnes and then headed off
	northwards on the A1198 before disappearing from the map. Consequently when a
	bus did appear it was later than scheduled.
Stop Location, Transit Connection, Comfort, Driving	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Price,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Price,Stop	
Location, Professionalism, Transit Connection	-
-	-
On Time,Comfort,Driving,Stop Location,Price	-
Above and Beyond	Amazing down to earth fantastic driver was a delight
Driving	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	
Location,Professionalism,Price	
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price On Time,Stop Location,Above and Beyond	-

- On Time Ann Empiricano Occutant Dairie d'Desfercie a client Oter	-
On Time, App Experience, Comfort, Driving, Professionalism, Stop	
Location,Price	-
Above and Beyond	-
	-
On Time,Comfort,Driving,Price	-
Driving,On Time	-
Above and Beyond,On Time,Driving,Comfort,App	
Experience,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	-
On Time,Comfort,Driving,Stop Location,Transit Connection	-
On Time, Professionalism, Stop Location, Comfort	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Driving,App	
Experience, Professionalism, Price, Transit Connection	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	_
Above and Beyond, Driving, Professionalism	-
Stop Location, Price, Transit	
Connection, Professionalism, Driving, Comfort, Above and Beyond, On	
	Vary good young driver, he has a bright future aboad
Time,App Experience	Very good young driver, he has a bright future ahead!
Comfort,Professionalism	-
Above and Beyond, On Time, Comfort, App	
Experience,Professionalism,Stop Location,Driving,Price	-
	-
-	-
Above and Beyond,On Time,Comfort,Driving,Stop Location	-
-	-
On Time, Professionalism, Stop Location, Transit Connection, Comfort	-
On Time	-
Above and Beyond, On Time, Stop Location, Transit Connection, Driving	-
Above and Beyond,On Time,App	
Experience,Comfort,Professionalism,Driving,Stop Location	-
On Time, Professionalism, Driving, Comfort, Stop Location, Price, Transit	
Connection	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location, Price, Transit Connection, App Experience	-
-	-
On Time	Very friendly driver. Nice and chatty
Above and Beyond, On Time, Comfort, Stop Location, Price	Very quick, clean, and straightforward as a first-time user :-)
-	-
	We had to pay out a lot more money because you didn't show up to pick us up. This
No Show	
On Time	is the 3rd time we have had problems now
-	is the 3rd time we have had problems now -
	is the 3rd time we have had problems now - -
-	is the 3rd time we have had problems now
- Above and Beyond On Time App Experience Comfort Driving Stop	is the 3rd time we have had problems now
- Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	is the 3rd time we have had problems now
Location,Professionalism,Price	is the 3rd time we have had problems now
Location,Professionalism,Price Professionalism	is the 3rd time we have had problems now
Location,Professionalism,Price	is the 3rd time we have had problems now
Location,Professionalism,Price Professionalism Professionalism,Driving -	is the 3rd time we have had problems now
Location,Professionalism,Price Professionalism	is the 3rd time we have had problems now
Location,Professionalism,Price Professionalism Professionalism,Driving - Above and Beyond -	-         - <td< td=""></td<>
Location,Professionalism,Price Professionalism Professionalism,Driving - Above and Beyond - Driving	is the 3rd time we have had problems now Brilliant as always
Location,Professionalism,Price Professionalism Professionalism,Driving - Above and Beyond - Driving Above and Beyond,On Time,App	-         - <td< td=""></td<>
Location,Professionalism,Price Professionalism Professionalism,Driving - Above and Beyond - Driving Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-         - <td< td=""></td<>
Location,Professionalism,Price Professionalism Professionalism,Driving - Above and Beyond - Driving Above and Beyond,On Time,App	-         - <td< td=""></td<>

Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Professionalism	-
Above and Beyond	-
Above and Beyond, On Time, Comfort, Driving, Stop Location, App	
Experience,Price,Professionalism	-
On Time	-
-	-
App Experience, Professionalism, Driving, On Time, Above and	
Beyond,Comfort,Price	
On Time, Comfort	
	-
-	-
-	-
-	-
-	-
On Time, Professionalism, Driving, Price	-
	-
Above and Beyond, On Time, Comfort, Driving, Stop	
Location,Professionalism,App Experience,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	
Location, Price, Professionalism, Transit Connection	-
Above and Beyond,On Time,Stop Location,Comfort,Driving	
	-
On Time, Driving, Stop Location, Professionalism, Comfort, Price, Transit	
Connection,App Experience	Very good overall.
Professionalism, Driving, Stop Location	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location	-
-	-
-	-
On Time, Above and Beyond, Comfort, Driving, Professionalism, Price, Stop	
Location, Transit Connection	-
Above and Devend On Times Comfart	
Above and Beyond, On Time, Comfort	•
On Time,App Experience,Stop Location	-
Price,Comfort,On Time,Above and Beyond	-
Late Driver, Professionalism	-
-	-
Professionalism	
On Time, Comfort, Driving, Professionalism	-  -
Above and Beyond, On Time, App Experience, Comfort, Driving, Stop	
Location,Professionalism,Price	-
Above and Beyond, Professionalism	-
Professionalism	-
Above and Beyond,On Time,Professionalism,Stop Location,Price	-
On Time, App Experience, Price, Driving, Professionalism	First time user, driver helpfully explained how the service works.
Stop Location,Above and Beyond,Comfort,Driving,On Time	-
Professionalism	-
Driving,Professionalism,Price,Comfort,App Experience	-
Above and Beyond	1-
Stop Location,Comfort,Driving,On Time,Above and Beyond	
Professionalism	-
	-
	-
-	
-	-
- - Above and Beyond On Time Comfort Driving Stop Location App	-
- - Above and Beyond,On Time,Comfort,Driving,Stop Location,App Experience,Professionalism,Price	-

Above and Beyond, On Time, App	
Experience, Professionalism, Driving, Comfort, Stop Location, Price	-
On Time, Price	
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Price	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,App	
Experience, Professionalism, Stop Location, Price	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price,App Experience	Driver was excellent and love Tiger on demand
-	-
Professionalism,App Experience,Comfort	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Stop Location	-
On Time,Stop Location	-
-	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Stop	
Location,Professionalism,Price	-
Professionalism,Stop Location,Driving	-
On Time,Comfort,Driving,Above and Beyond,Stop Location,Transit	
Connection	-
On Time	-
Professionalism	-
Above and Beyond	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	
Location, Professionalism, Price, Transit Connection	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond	-
Above and Beyond, Driving, Professionalism	-
On Time, Driving, Comfort	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	_
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location	_
Above and Beyond,On Time,Driving,App	
Experience,Comfort,Professionalism,Price,Stop Location,Transit	
Connection	_
-	
Driving,Professionalism,Stop Location,Price,On Time,Comfort	
Above and Beyond, Comfort, Driving, Stop Location, On Time	-
Stop Location, Transit Connection, App Experience, Comfort, On	
Time,Professionalism,Driving,Price,Above and Beyond	
	Some problems with road closures and best route to follow but otherwise good
On Time,Price,Comfort,Driving	journey with friendly driver.
Above and Beyond, On Time, App	
Experience, Professionalism, Driving, Comfort, Stop Location, Price	-
On Time, Comfort, Driving, Stop Location, Transit Connection	
On Time, Comfort, Driving	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	
On Time, Comfort, Stop Location	
Stop Location, Price	-
	-
On Time, App Experience, Comfort, Driving, Professionalism	-
	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-

Above and Beyond, On Time, Comfort, Driving, Professionalism	-
Above and Beyond, Comfort, Stop Location, Price, On Time	-
Comfort	-
Professionalism	-
Above and Beyond,On Time,Comfort,Driving,App	
Experience, Professionalism, Stop Location, Transit Connection, Price	-
On Time	-
On Time,Comfort,Professionalism	-
-	-
Above and Beyond,Comfort,Driving,Stop Location,Price,Transit	
Connection	-
On Time,Driving,Stop Location	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App	
Experience, Driving, Comfort, Professionalism, Stop Location, Price, Transit	
Connection	-
-	-
Busy Service	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Professionalism,Comfort	-
Above and Beyond,Comfort,Driving,App Experience,On	
Time, Professionalism, Stop Location, Price	-
-	-
-	-
-	-
Above and Beyond,Comfort,Driving,Stop Location,On Time	-
-	-
On Time, Driving, Comfort, Stop Location	-
Above and Beyond,On Time,Comfort,Driving,App	
Experience, Professionalism, Stop Location, Price	-
Above and Beyond	-
	We were on our way to town market square from little paxton \nThen the bus had
	to pick up and return to little paxton then back to the market square to pick up
	\nThen drop me of at levellers lane \nWhich would make me over 1/2 hour late for
Late Driver	work
 On Time,Comfort,Driving,Professionalism,Price	
On Time	-
	-
Above and Beyond,On Time,Comfort,Driving,Stop Location	-
- Above and Boyend On Time Ann	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-  -
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond, On Time, App Experience, Comfort, Driving, Price, Stop	
Location,Professionalism,Transit Connection	
	An excellent service this morning with the driver actually checking our return
	service was still in place before we boarded. (This has been problematic in the
Above and Beyond, On Time, Driving, Stop Location, Price, Professionalism	past). Many thanks to both drivers for an excellent journey.
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price	-
-	-
Above and Beyond,On Time,Comfort,Driving,Stop	
Location, Professionalism, Price, App Experience	

On Time,Price	Fast and efficient. Very polite.
Above and Beyond	
-	-
- Debuing	-
Driving	-
Above and Beyond, On Time, App Experience, Comfort, Driving, Stop	
Location,Professionalism,Price	-
- -	-
On Time	-
Above and Beyond	-
Above and Beyond, On Time, App Experience, Comfort, Driving, Stop	
Location,Professionalism,Price	-
Above and Beyond,Stop Location,Comfort,Driving	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
Price	-
Professionalism	-
-	-
-	-
Above and Beyond, App Experience, Comfort, Professionalism, Driving, On	
Time,Price,Stop Location,Transit Connection	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	
App Experience,Comfort,Driving,Professionalism	-
Above and Beyond, App Experience, Comfort, Driving, Price, Stop	
Location,Professionalism,Transit Connection,On Time	-
Above and Beyond	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Price	The driver was polite and friendly. Thank you
On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond, On Time, Comfort, Driving, Stop	
Location,Professionalism,App Experience,Price	-
-	-
Above and Beyond	His driving and his customer service is awesome as always.
Above and Beyond,On Time,Comfort,Driving,Stop Location	-
Above and Beyond	-
Above and Beyond	
Above and Beyond, On Time, Comfort, Driving, App Experience, Stop	
Location, Professionalism, Price	
- Above and Beyond	-
	-
On Time,Stop Location,Transit Connection Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit	
Connection	Great driver, friendly and professional
	-
On Time, Comfort, Driving	-
On Time	-
On Time, Driving, Stop Location	-
Above and Beyond,On Time,Comfort,Driving,App	
Experience,Professionalism,Stop Location,Price	-
On Time	-
-	-
	-
-	-
Above and Beyond	-
Above and Beyond	-
	Driver was good. \nCustomer service is appalling. Second cancelled journey this
-	month. They absolutely refuse to help in any way.
On Time,Comfort,Driving	-

- Above and Beyond,On Time,Comfort,Driving,App	-
Experience, Professionalism, Price, Stop Location	
Above and Beyond	-
	-
On Time, Stop Location, Comfort, Price	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time, App Experience, Comfort, Driving, Stop Location	-
Above and Beyond, Comfort, On Time, Stop Location	Perfect timing
On Time, Driving	-
Above and Beyond, On Time, App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,Stop	
Location, Professionalism, App Experience, Price, Transit Connection	-
Above and Beyond	-
On Time, App Experience, Comfort, Driving, Professionalism, Stop Location	-
On Time,Comfort	-
	My daughter messaged to say she was really upset. She stepped on the bus not
	realising someone needed to get off, she's only young, very polite and would not
	have done this intentionally. Driver responded by putting his finger in her face for
	her to wait, and then started driving off before my daughter got to her seat, causing
Professionalism	her to fall back. She feels he did this intentionally.
On Time, Driving, Price	-
Above and Beyond, On Time, Comfort, Stop Location, Driving	-
	Arrived over an hour late and dropped me at St neots train station rather than
Late Driver	huntingdon missed the train to see my son
On Time,Driving	-
-	-
Above and Beyond	-
-	-
-	-
On Time, App Experience, Comfort, Driving, Professionalism, Price, Stop	
Location	_
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	
On Time,Comfort,Driving,Professionalism,App Experience,Stop	
Location, Price, Transit Connection	
	-
Above and Beyond	-
On Time, Driving, Comfort, Stop Location	-
	-
Above and Beyond, On Time, Comfort, Driving, Professionalism, Stop	
Location, Price, Transit Connection	-
On Time, Driving, Professionalism, Comfort, Stop Location	-
On Time	-
-	-
On Time, Professionalism, Price, Transit Connection, Driving	-
On Time,Comfort,Driving,Stop Location,Transit Connection	-
-	-
	Slightly late pick up still arrived safely and just a couple of minutes later than
	scheduled. It seems odd that there's several bus stops in the village main street.
	Using more as options would sometimes mean the driver has less distances. I
	would have been able to get collected sooner if I'd been able to board nearer
-	Grunty Fen road end. All in all a fantastic service which I'll use again.
	The driver was polite and chatty, got picked up and dropped off exactly where I
On Time,Comfort,Driving,Stop Location,Professionalism,Price	thought I would be. Thank you driver.
-	
Professionalism	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	

On Time, Driving, Stop Location, Price, Transit Connection, App	
Experience,Comfort,Professionalism	-
On Time, Professionalism, Comfort, Driving, Stop Location, Price	-
On Time	-
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Driving,Stop Location	-
-	-
Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price,Transit Connection,App Experience	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop	
Location,Professionalism,Price	-
	Driver was very good, curtious and friendly.\nGreat safe driver. who sorted
	out my journey after it had been cancelled due to lack of drivers managed to get a
	bus to me so I could get to work. was very professional and called me three
	times to keep me updated on what was happening with my journey.\nThank you
	and my driver whose name I didn't catch for getting me to work on time. Five
Above and Beyond,On Time,Driving,Price,Professionalism	stars to you both.
Above and Beyond	-
Above and Beyond	-
On Time,Comfort,Stop Location,Price,Transit	
Connection, Driving, Professionalism	-
On Time	-
-	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Transit	
Connection	-
Above and Beyond, App Experience, Comfort, Professionalism, Stop	
Location,Price,Driving,On Time,Transit Connection	-
Above and Beyond,On Time,App Experience,Driving,Price,Stop	
Location,Comfort,Professionalism,Transit Connection	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop	
Location,Price,Transit Connection	
On Time,Comfort,Driving,Professionalism,Price	The driver was very polite and professional.