

17<sup>th</sup> June 2025

[REDACTED]

[REDACTED]

Dear [REDACTED]

**Re: Freedom of Information request ref CA424**

Thank you for your request for information which was received on 13<sup>th</sup> May 2025.

***Request***

I am writing to request copies of any survey responses or feedback received in relation to the Tiger Demand Responsive Transport (DRT) service since its launch in December 2024. This includes any passenger satisfaction surveys, user feedback, or internal evaluations conducted by or on behalf of the Cambridgeshire and Peterborough Combined Authority.

***Request***

The information requested can be found below. The information is collected from an on-line passenger satisfaction survey.

Column A – There is a Rider Review Tag which pops up when the user first chooses either a thumbs up or thumbs down for their review and they are a set of available review tags they can select. For a positive review there is On Time, Comfort, Stop Location and then for a thumbs down negative review there are options such as Late Driver, No Show etc

Column B - The user can submit a comment.

All names have been redacted in accordance with data protection legislation and Section 40 of the Freedom of Information Act 2000 [“the Act”]:

**Section 40 exemption**

Section 40 of the Act provides that:

***40.— Personal information***

*(1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.*

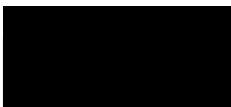
The above exemption is *absolute*. This means that there is no public interest test to consider when applying the exemption.

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address: [democratic.services@cambridgeshirepeterborough-ca.gov.uk](mailto:democratic.services@cambridgeshirepeterborough-ca.gov.uk) or write a letter to Complaints, Cambridgeshire and Peterborough Combined Authority, 2<sup>nd</sup> Floor, Pathfinder House, St Mary's Street, Huntingdon, Cambs PE29 3TN within 40 days of the date of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted via their complaints portal [FOI and EIR complaints | ICO](#) or writing to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely



Sophie Purvis  
**Data Protection and Information Governance Assistant**

Rider Review Tags	Rider Comment
-	-
App Experience,On Time,Comfort,Professionalism	-
On Time	-
On Time,App Experience,Comfort,Professionalism	-
Stop Location	Why are only a handful of bus stops available when there are so many in the area
-	-
-	-
On Time,Driving	-
On Time,Price,App Experience,Driving,Professionalism	-
-	-
Above and Beyond	-
On Time,Price,Comfort,Professionalism,Driving	-
On Time,Driving,Professionalism,Stop Location,Above and Beyond,App Experience	-
Professionalism,App Experience,Comfort,Driving,Stop Location,Price	-
-	-
-	-
On Time,Driving,Professionalism,Stop Location,Price	-
On Time	-
-	-
On Time	-
On Time	-
Driving	The driver was very professional but was struggling badly with finding destinations, it wasn't his first time either doing that. It took double the amount of time to get home because he kept going the wrong way.
Above and Beyond,On Time	Extremely helpful, friendly and courteous driver. Thank you so much.
On Time	-
Transit Connection	Taken to wrong place initially. Didn't use correct post code
Above and Beyond	-
On Time	-
-	how can i add multiple stops to my booking
On Time,Comfort,Driving,Professionalism,Stop Location,Transit Connection,App Experience,Price,Above and Beyond	-
-	-
On Time,Professionalism,App Experience,Driving	-
On Time,Above and Beyond,Driving,Stop Location,Transit Connection	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,App Experience	-
-	-
On Time,Comfort,App Experience	-
On Time	-
Professionalism,No Show	wasn't even on the bus and driver marked me as present and proceeded to still go to my drop off location. however i was at the stop as it said driver arriving in 2 minutes. so then had to pay for an uber. very poor.
-	-
Professionalism,Stop Location,Comfort,On Time	-
-	Driver arrived early and left.
On Time,Comfort,Driving,Professionalism	-
-	Unfortunately I had to cancel that journey. However generally the service has been excellent.
On Time,Comfort,Driving,Professionalism,Price,Above and Beyond	-
-	Tiger bus is full of disappointment. They toy with people's time and money. I won't recommend for an enemy not to talk of a friend
On Time	-
On Time,App Experience,Driving,Professionalism,Stop Location,Price	The service is highl
On Time,Comfort,Stop Location,App Experience	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-

Late Driver	-
Stop Location,Price,App Experience,Transit Connection	-
On Time	-
-	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price,App Experience,Above and Beyond	-
Above and Beyond	-
On Time,Driving,Professionalism,Price,Stop Location,Comfort	-
Stop Location	I have a 15mins walk to my work place \nWhen there are 3 bus stops 2mins away
On Time,Stop Location,Professionalism,App Experience,Price	-
On Time,App Experience,Comfort,Stop Location,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond	-
On Time	-
On Time,Comfort,Driving,Professionalism,Stop Location,App Experience	-
-	-
-	Driver should nt be a driver very rude and was on his phone the while driving and putting his foot down a bit to much did nt feel safe
On Time,Comfort	-
Professionalism	-
Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Stop Location,Price,Transit Connection	-
Stop Location,On Time	-
On Time,Professionalism,Comfort	-
On Time,Driving,Comfort	-
On Time	-
On Time	-
Transit Connection,Comfort,App Experience	-
-	-
App Experience,Transit Connection	-
On Time	-
-	-
On Time,Comfort,Driving,Price	-
-	-
On Time	-
Professionalism,Above and Beyond,App Experience,Price	-
Above and Beyond	-
Late Driver	Got delayed by 20 mins and I was late to my lesson at school
-	-
On Time,Comfort	My first experience with this company was that the driver was very good at what he does.
Above and Beyond,On Time,Driving,Professionalism,Price	-
On Time,Comfort,Driving,Above and Beyond,App Experience,Professionalism,Price,Stop Location	-
Above and Beyond,On Time	-
Above and Beyond,On Time,App Experience,Stop Location,Professionalism,Comfort,Driving,Price	-
On Time	-
-	-
-	-
On Time	-
Professionalism	-
Above and Beyond	-
Stop Location,Price,Comfort,Driving	-
On Time,Driving,Comfort,Professionalism	-

On Time,Comfort,Driving,Stop Location,Above and Beyond	-
On Time,Stop Location,App Experience	-
-	-
Above and Beyond,On Time,Comfort,Driving,Transit Connection	-
On Time,Price,Stop Location	-
On Time,Comfort,Stop Location,Price	Flexible, efficient, affordable. What's not to like?
Driving	Driver was dangerous and blaming winds
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
On Time,Stop Location,Price,App Experience,Comfort	-
Driving	didn't drop me off. went on a completely different trip until i gave directions of where to go. very poor and harsh braking.
On Time,Comfort,Driving,Price,Stop Location,App Experience	-
-	-
On Time	-
App Experience,Driving,Professionalism,On Time,Above and Beyond	-
Comfort,On Time,Professionalism,Above and Beyond,Driving,App Experience,Price	Journey is free up till 29th January thank you, however the Â £2 fare per journey is excellent too. In terms of stop location I wish it could be closer to my house. There are no bus stops in the new development in Little Paxton therefore a distance to walk especially when dark a bit frightening. Otherwise everything about the service is excellent. Continue the great job.
On Time,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Driving,Stop Location,Price	-
On Time,App Experience,Professionalism	-
-	-
On Time,App Experience,Driving	-
Above and Beyond,Professionalism,Stop Location	-
-	-
-	-
-	-
Professionalism,Driving,Above and Beyond,On Time	-
Driving,App Experience	Unfortunately bus was running late but driver very apologetic & ride to destination went smoothly
-	-
-	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
-	-
Above and Beyond,On Time,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Driving,Comfort,Professionalism,Stop Location,Price	He was very nice and happy
On Time,Comfort,Driving	-
Late Driver	-
App Experience	Cannot add people on app once booked!
On Time,Above and Beyond	-
On Time,Comfort,Driving,Above and Beyond,Professionalism,Price	It was good once I was on the bus. There is some confusion as to where I need to pick up the bus when travelling from my home to Littleport. The app tells me to wait at Goodwin Grove, Ely. I did that the other day and the driver was on the other side of the road but looped around to get me. This morning I waited at Goodwin Grove and I saw the bus drive past on the other side of the road and stop further up. Fortunately the driver (different one) waited for a while and I had time to cross the road and walk up. However I really need clarification as to where to wait on King's Avenue (Ely) when heading to Littleport.
On Time,App Experience,Professionalism,Driving,Stop Location,Price,Above and Beyond,Comfort	We value and appreciate the Tiger service
On Time,Comfort,Professionalism	-
On Time	-
-	-
-	-

Above and Beyond,Comfort,Professionalism	-
On Time	-
Above and Beyond,On Time,Driving,Professionalism,Stop Location,Price,Comfort	-
Above and Beyond	Very kind driver
-	-
-	-
Professionalism	-
On Time,Comfort,Professionalism	-
-	-
-	-
-	-
-	-
Stop Location,Driving,Comfort,Price	Grays lane in March isn't a bus stop, but driver was told to stop there by instructions on the tablet.
Comfort	-
On Time,Comfort,Driving	Lovely driver very friendly and chatty
-	-
-	Driver was good however my ride was initially cancelled this morning with no reason given especially when the driver was called at 06:30 in the morning to cover the route, there was no need to cancel my ride at all.
-	-
On Time,App Experience,Price,Stop Location,Driving,Professionalism,Comfort,Above and Beyond	-
Above and Beyond,Professionalism,Driving	-
On Time,Comfort,Driving,Professionalism,App Experience,Stop Location,Price,Transit Connection	-
On Time	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Driving	-
On Time,Professionalism,Above and Beyond	-
On Time,Driving,Comfort,Stop Location,Price	-
-	-
On Time,Professionalism,Comfort	-
On Time	-
-	-
On Time,Comfort,Professionalism	-
-	-
On Time,Above and Beyond	-
Comfort,Professionalism,On Time,App Experience	Everything was good except that drop off point is at Railway Station when there are several bus stops closer to Longsands Academy.
Above and Beyond	-
-	-
Driving,Professionalism,Price,Transit Connection,On Time,App Experience	-
-	-
-	-
Above and Beyond,Comfort,Price,Stop Location	-
Professionalism	-
On Time	Friendly and welcoming
-	-
App Experience,On Time,Above and Beyond,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	Great service
-	-
On Time	-
Above and Beyond,Price,On Time,Driving,Comfort,Professionalism	Unsure exactly where stop was but driver was very friendly and bus was very clean and comfortable

On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	The driver was friendly and his choice of music was exceptional
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Professionalism,Price,Driving	-
Above and Beyond,Comfort,Professionalism,App Experience,On Time	-
-	5 stars to the driver
Above and Beyond	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	Driver was very friendly. Will use again
On Time,Driving,Comfort,Professionalism	-
On Time,Comfort,Price	-
Above and Beyond	-
-	-
Above and Beyond,On Time,Driving,Professionalism,Stop Location	Driver was again so polite and friendly. Very nice trip. Will use again.
Driving,On Time,Comfort,Professionalism	-
-	Driver very friendly
-	-
Above and Beyond	-
-	-
Stop Location	-
On Time,Comfort	-
On Time,App Experience,Driving,Professionalism,Price,Stop Location	-
Above and Beyond,App Experience,Comfort,Professionalism	Great service. Very helpful driver and very friendly
On Time,Above and Beyond,App Experience,Driving,Professionalism,Comfort,Price	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Professionalism,Driving	-
App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
Above and Beyond,Stop Location,Comfort	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
Professionalism,On Time	Today I used the service to Ely. The driver was friendly and polite. Plan to use the service again next week.
-	-
On Time,Comfort,Driving,Professionalism,App Experience	-
On Time,Comfort,Professionalism	-
Above and Beyond,App Experience,Comfort,Professionalism	Very efficient. Driver very friendly and helpful.
-	-
On Time,Professionalism,Comfort	-
-	-
On Time,App Experience,Comfort,Driving,Professionalism	Another excellent service from Tiger on Demand\n
-	-
-	-
On Time	-
Above and Beyond,Driving,Stop Location,Professionalism,On Time,Comfort	Driver was amazing
Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	Friendly driver, great service
Professionalism,Above and Beyond	He went above and beyond as I'm a regular person, he waited for me
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-

On Time,Driving,Stop Location,Price	-
On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,Comfort	-
On Time,App Experience,Stop Location	-
On Time,Comfort,Stop Location	Excellent service, my first time of using
-	-
Above and Beyond,Driving,Professionalism	-
-	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
On Time,App Experience,Driving,Comfort,Professionalism,Stop Location,Transit Connection,Price	-
Above and Beyond,Comfort,Driving,Professionalism,On Time,App Experience,Transit Connection,Price,Stop Location	-
On Time,Comfort,Driving,Professionalism	-
Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving	-
On Time,Professionalism,Stop Location	-
Professionalism,On Time,Comfort	-
Above and Beyond,On Time,App Experience,Comfort,Professionalism,Stop Location,Price,Transit Connection,Driving	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price,App Experience	-
App Experience,On Time,Professionalism,Transit Connection,Comfort,Above and Beyond	Great driver, asked how I was and how my day went. Overall impressed
On Time,Driving,Professionalism,Comfort,Stop Location,App Experience	We continue to enjoy the comfort of the Tigre Service and would like to say thank you for the great service and for the free service that have been extended to us the passengers for the past 2 months.
-	-
Driving	-
Professionalism	-
On Time,Driving,Comfort	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Above and Beyond,On Time,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,Professionalism,Stop Location,Price,Transit Connection,Comfort,App Experience,Driving	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	This driver is awesome.
-	-
On Time,Driving,Professionalism	-
On Time,Comfort	-
On Time,Above and Beyond,App Experience,Driving,Professionalism,Stop Location,Price,Comfort,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
On Time,Professionalism,App Experience,Comfort,Price,Transit Connection,Driving,Above and Beyond	-
-	-
On Time,Comfort,Driving,Professionalism,Stop Location	Driver was very friendly and helpful
On Time,Driving,Professionalism	-
-	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	-
On Time,Comfort,App Experience,Driving,Professionalism	-
On Time,Professionalism,Comfort,Driving	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop Location	-



Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	Perfect! Will use again
On Time,Comfort,Driving,Stop Location,Price,Transit Connection,Professionalism,Above and Beyond	-
Above and Beyond	-
On Time,App Experience,Professionalism,Driving,Comfort,Price,Stop Location	-
On Time,Comfort,Driving,App Experience,Stop Location,Price	-
Above and Beyond,Stop Location,On Time,Professionalism,Driving,Comfort	-
On Time,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	Love the Tiger service
On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
-	-
On Time,Driving,Professionalism,Comfort,Price	The Driver was great, really nice man. Great service I hope it stays
On Time	-
On Time,Comfort,App Experience,Driving,Professionalism,Stop Location	-
On Time	-
App Experience	-
On Time,App Experience,Stop Location	Very nice driver
On Time,Above and Beyond,Driving,Stop Location	-
On Time,Comfort,Professionalism	-
-	-
Above and Beyond,On Time,Driving,Comfort,Stop Location,Transit Connection,Professionalism,App Experience,Price	-
On Time,App Experience,Comfort,Driving,Price,Professionalism,Above and Beyond,Stop Location,Transit Connection	Excellent service as always. Thanks Tiger on Demand
Above and Beyond,Driving,Comfort,On Time,Professionalism	-
-	It was okay
Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Stop Location	-
On Time	-
-	-
-	-
Above and Beyond,On Time,Comfort,Driving,Price	-
Above and Beyond	-
-	-
-	-
On Time	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	Excellant service will use again and recommend to a friend
Above and Beyond,On Time,Driving,Professionalism,Comfort	This driver is such a nice guy and and an absolute asset to your company
Above and Beyond	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
On Time,Driving,Stop Location	-
-	-
Professionalism	-
-	-

On Time,Professionalism,Comfort	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond	-
-	-
On Time,App Experience,Professionalism,Price,Driving	-
Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Stop Location	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location,Transit Connection	-
-	-
On Time	-
-	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	-
App Experience	There should be more bus stops added for upper cambourne. Also for schools it should be the nearest bus stop instead of morrison's.
Late Driver,Stop Location	-
On Time	-
On Time,Comfort,Professionalism	-
On Time,Above and Beyond,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
On Time	-
On Time	-
Professionalism	-
-	Polite driver
Above and Beyond,On Time,Driving	-
Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Stop Location,Transit Connection	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	Driver today was awesome too great service keep it up
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,Professionalism,Driving,On Time	-
-	-
-	-
Above and Beyond,App Experience,Comfort,Driving,Professionalism,On Time,Stop Location	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	Again brilliant
-	-
Above and Beyond,Comfort,Driving,Stop Location	-
Stop Location,On Time,Price	-
Above and Beyond,Price,Stop Location,Professionalism,Driving,Comfort,On Time,App Experience	-
-	-
-	-
-	-
On Time,Comfort,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Transit Connection	-
-	-
Late Driver	-
Stop Location	There is another stop down the same street which is far closer to my house and easier to turn around, but it's not recognised by tiger demand as a stop

-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
-	-
-	-
On Time,Professionalism,Comfort	-
On Time,Comfort,Professionalism,Driving	-
-	I was charged and the bus drove past my kids again
Above and Beyond	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time,Stop Location,Above and Beyond	-
Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
-	-
-	-
-	-
On Time,Comfort,Professionalism,Driving	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
On Time,App Experience,Stop Location	-
Above and Beyond,On Time,Comfort,Professionalism,Stop Location	-
On Time,Driving,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
Professionalism	-
Above and Beyond,On Time,Professionalism,Driving,Comfort,Stop Location,Price	-
No Show	-
-	-
-	-
On Time,Comfort,Professionalism,Driving	-
-	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	-
Professionalism,Driving,Above and Beyond,On Time,Comfort,Price	Excellent service
-	-
Above and Beyond,On Time,Comfort,App Experience,Driving,Professionalism,Stop Location,Price	-
-	-
Comfort	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
On Time,Above and Beyond,Stop Location,Comfort,Price	Lovely driver - very friendly, arrived early and was waiting thanks
On Time,Driving,Stop Location	-
App Experience,On Time,Driving,Professionalism,Price,Stop Location	-
Above and Beyond,On Time	Great driver!
Above and Beyond,Comfort,On Time,Price	-
On Time,Comfort,Driving	-

Professionalism,Price,Comfort,Driving	-
Driving,Professionalism,Comfort	-
On Time,Professionalism	-
Driving	-
On Time,Above and Beyond,Driving,Comfort,Price	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	Amazing service, thank you :)
Professionalism	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	4/4 drivers so far have been brilliant
Above and Beyond,On Time,Driving,Stop Location	-
App Experience,Comfort	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Professionalism,Stop Location,Price	-
On Time,Above and Beyond,Driving,Professionalism,App Experience,Price,Stop Location	-
Above and Beyond	-
-	Driver had no idea where he was going missed my train for work due to his inexperience of the area you need to employ drivers that know the area a 10 minute journey took nearly 25 mins for me this morning.
-	-
On Time,App Experience,Driving,Comfort,Stop Location,Price	-
-	-
On Time,Comfort,Driving,Professionalism,Price	-
Above and Beyond,On Time,Professionalism,Driving,Comfort,Price,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	
Above and Beyond	-
On Time	-
Above and Beyond	Amazing driver
Above and Beyond,On Time,Stop Location,Transit Connection	-
-	-
Above and Beyond,Comfort,Driving,Professionalism	-
On Time,Comfort,Professionalism,Stop Location	-
On Time,Above and Beyond,Transit Connection,Professionalism	-
On Time,Comfort,Driving,Professionalism	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	Always good
Stop Location,Comfort,Driving	-
On Time	-
Above and Beyond	-
-	-
-	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection,On Time,App Experience	-
Above and Beyond	-
On Time	-
On Time,App Experience,Comfort,Driving,Professionalism	-
-	-
On Time,Comfort,Driving,Price	-
On Time	-
Above and Beyond,On Time,Driving,Stop Location	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Stop Location	-
-	I was 1 minute late for the bus and it left without me! Now have to wait on my own for 1 hour in the pitch black!!!

-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
Above and Beyond	-
On Time	-
Above and Beyond,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond,Stop Location,On Time	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Price,Professionalism	Really great service by Confusing thing is where the pick up point is within wimblington ?? The app says Addison road but today I got picked up on the main road outside Knowles transport and other people haven't got picked up like the app says on Addison road. Clarification is defiantly needed in this part of the service in the App
Professionalism	-
Above and Beyond	-
On Time,Professionalism,Driving,Above and Beyond,Price,Stop Location	-
On Time	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Price	-
Above and Beyond,On Time,App Experience,Comfort,Professionalism,Driving,Price,Stop Location,Transit Connection	-
-	-
-	-
Above and Beyond	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,App Experience,Stop Location	-
Stop Location,Driving,App Experience,Price	-
Professionalism	-
Professionalism	-
On Time,Professionalism,Price	-
Above and Beyond	-
Above and Beyond,On Time,Stop Location,Professionalism,Driving	-
On Time,Professionalism,Stop Location,Comfort,Driving	-
On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop Location	-
Above and Beyond,On Time,Professionalism,Stop Location,Price,Transit Connection,Comfort,Driving,App Experience	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Driving,Transit Connection,Stop Location	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond	-
-	-
Above and Beyond,Driving,Professionalism	-
-	-
Above and Beyond,On Time,App Experience,Professionalism,Stop Location,Driving,Comfort,Price	-
-	Could we add a few more pick up points on more main roads in Littleport
On Time,Comfort,Driving	-
-	-
Driving	-
On Time,Comfort,Above and Beyond,Driving,Professionalism,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond	-
Price	-
Above and Beyond,Professionalism,Driving	-

Professionalism,Above and Beyond,On Time	-
Comfort,Professionalism,App Experience,Stop Location,Price	-
Above and Beyond,Driving,Stop Location	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	-
-	-
-	Bus left me down. I arrived a few minutes short of pick up and bus was gone. No message. I have been one of the regular users and feel that there should be some contact whereby a driver can speak to the passenger before driving off. The delay especially if not too long could be as a result of anything. The customer should feel that the service is all what it promises to be. Nit trying to compare but the Ting service did
On Time,Comfort,Driving,Professionalism,Above and Beyond,Price	-
Professionalism	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Professionalism,Driving,Stop Location,Price,Transit Connection	-
Professionalism,App Experience,On Time,Driving,Comfort,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond,Driving,Professionalism	-
Above and Beyond	-
App Experience	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Price	-
On Time	-
On Time,Professionalism	-
-	-
-	-
On Time	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Price	-
Professionalism,App Experience,Driving,Comfort,On Time,Stop Location,Price,Above and Beyond	-
Above and Beyond,On Time,App Experience,Professionalism,Comfort,Stop Location,Driving,Price,Transit Connection	-
Above and Beyond,Driving,Professionalism	-
-	-
Price	-
On Time,Driving,Price,Professionalism,Comfort,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Transit Connection,Price,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	Dropped my daughter right at the train station door. Thanks
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop Location	-
-	-
-	-
On Time	-
Above and Beyond,On Time,Driving,Comfort,Professionalism,Stop Location	-
Driving	Gr8 driver
App Experience,On Time,Above and Beyond,Driving,Professionalism,Comfort,Price,Stop Location	-
Above and Beyond,App Experience,Professionalism	-
On Time,Comfort,Driving,Stop Location,Price	-
Professionalism	Driver was very professional and helpful
On Time,Above and Beyond,Comfort,Driving,Professionalism,Price	-
Comfort,Driving,Professionalism,Price	-

Above and Beyond	-
Above and Beyond	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,Comfort,On Time,Driving,Professionalism,Price,App Experience	-
Above and Beyond,On Time,Stop Location,Driving	-
On Time	-
App Experience,Above and Beyond,On Time,Professionalism,Driving,Comfort,Stop Location	-
On Time,Stop Location,Price,Transit Connection	-
Above and Beyond	Great first time experience but am disappointed the east cambs zone doesn't include Burwell as are lots of my friends who use buses regularly! Burwell needs to be included in this zone to complete the network
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price,Above and Beyond,Transit Connection	-
Above and Beyond,Driving,Professionalism	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,Driving,Professionalism	-
On Time	-
On Time,Above and Beyond,Comfort,Driving,Professionalism	-
-	-
Above and Beyond,On Time,Stop Location,Driving	-
On Time,Above and Beyond,Comfort,Driving,Professionalism	-
Above and Beyond,Comfort,Professionalism	-
On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time,Professionalism,Driving,Comfort,Above and Beyond,Stop Location,Price	-
Above and Beyond,On Time,Driving,Stop Location	-
On Time	-
-	-
Comfort	-
-	-
Above and Beyond,Professionalism,Comfort,Driving	-
-	-
-	-
Above and Beyond,On Time,Driving,Stop Location	-
Above and Beyond,Driving,Stop Location,Professionalism,On Time	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price,App Experience	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time,Above and Beyond,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	The Tiger bus service is brilliant. Please do keep it going
Above and Beyond,Comfort,On Time,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,Comfort,Professionalism	-
On Time	-
On Time,Above and Beyond,Driving	-
On Time,Price,Driving,App Experience,Transit Connection	-
Above and Beyond,Professionalism,Driving,Comfort	-
On Time,App Experience,Price,Stop Location	-
-	-

On Time	-
On Time,App Experience,Above and Beyond,Comfort,Driving,Stop Location,Price,Professionalism	-
Above and Beyond,Driving,Stop Location	-
On Time,Driving,Professionalism,Stop Location	Lovely friendly driver even stopped outside the house as it's on the same road rather than letting me walk back from the bus stop with my two year old who I Had forgotten to book a seat for but was no problem for him
Above and Beyond,Comfort,Driving,Stop Location	Was early and dropped off early
Above and Beyond,Comfort,On Time,Professionalism,Stop Location,Driving	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Transit Connection,Stop Location,App Experience	-
Above and Beyond,On Time,Comfort,Professionalism,Driving	-
Above and Beyond,Comfort,Driving,Stop Location,Professionalism,Transit Connection	really goes above and beyond every single time he picks me up
On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Professionalism,Transit Connection,Price,Stop Location,Driving	-
Above and Beyond	-
Above and Beyond,Professionalism,Comfort	-
-	-
Above and Beyond,On Time,App Experience,Driving,Professionalism,Comfort,Price,Stop Location	-
Above and Beyond,Driving,Professionalism,Stop Location,Comfort	-
Stop Location,Driving,Late Driver	-
On Time	-
Above and Beyond,On Time,Driving,Stop Location	went above and beyond
-	Could you please add Meadow street,eaton socon. Otherwise its too away to walk to eaton ford green. Thank you
-	-
Above and Beyond,Comfort,On Time,Driving,Professionalism	-
On Time	-
Above and Beyond	-
-	-
-	-
Comfort,On Time,Driving,Stop Location	-
Above and Beyond,Professionalism,Driving	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Stop Location	-
Stop Location	I asked your colleague if you collect the bus in front of Huntingdon Stn. I was advised yes but that was incorrect. The pick up and drop off if the lay-by on the road. It would help if this is made clear on the location description. It was our first time and will be supporting regularly. Thanks
Above and Beyond,On Time,App Experience,Comfort,Professionalism,Driving,Stop Location,Price,Transit Connection	-
On Time,App Experience,Comfort,Driving,Price,Professionalism	-
Driving	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
Above and Beyond	-
-	-
-	-
Above and Beyond,On Time,Driving,Stop Location	-
On Time,Comfort,Driving,Above and Beyond,Professionalism	-
-	-
Above and Beyond,On Time,Stop Location,Driving,Professionalism	I can always rely on



Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	Driver was very professional and he waited until I was seated before we started the journey.
Professionalism	-
Late Driver	-
-	-
-	-
On Time,Comfort,Stop Location,App Experience	-
-	-
-	Wasnt happy that they changed time from 1315 to 1335. No good for appointments
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
-	-
Above and Beyond,On Time,Comfort,App Experience,Driving,Professionalism,Stop Location	-
-	-
-	-
-	-
-	excellent service on a very clean bus
-	-
-	-
Professionalism,Comfort,On Time	Driver was chatty, great experience
Late Driver	Driver was not only late but drive right past my daughter who was at the correct pick up location
On Time,Stop Location	-
On Time,Comfort,Driving	-
-	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
-	-
-	-
Above and Beyond,Price	-
Above and Beyond,App Experience,Professionalism,Transit Connection,Price,Driving	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	This was the first time we had used the service, and we were very pleased with it. Lovely drivers there and back, and buses were well on schedule. We'll definitely be using it again. Thank you.
On Time,Comfort,Driving,Professionalism,App Experience	-
Above and Beyond,On Time,Comfort,Driving,Stop Location	-
App Experience,On Time,Above and Beyond,Professionalism,Driving,Transit Connection	-
On Time	-
App Experience	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
On Time,Professionalism,Driving,Comfort	-
Above and Beyond,On Time,Driving,Stop Location	████ is the man
Above and Beyond,Comfort,Professionalism,Stop Location,Driving,On Time,App Experience	-
-	-
On Time,Comfort,Driving,Professionalism,Stop Location,Transit Connection	This was our first time on the tiger bus. We were picked up and dropped off where exactly we needed to be. Driver █████ was very helpful and professional. As a vulnerable autistic adult who will be using this service regularly I feel confident that she is going to be looked after. Thank you so much
-	-
On Time	-
Above and Beyond,Driving,Professionalism	-
-	-
Above and Beyond	-
On Time	-

Above and Beyond,On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,App Experience	-
On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,Professionalism,Stop Location,Price,Transit Connection,App Experience,Comfort,Driving	i think the service was amazing and my bus driver was so nice
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
On Time	-
-	First time using this service Pick up point in Buckden isn't church street as stated on the app isn't the high street pls make other users aware that isn't at the lion hotel bus stop .
Above and Beyond,On Time,Comfort,Driving,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Stop Location,Driving	goes above and beyond, strives to make me feel happy and welcome
-	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	
Above and Beyond,Driving,Professionalism	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,Comfort,On Time,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
-	-
App Experience,Driving	-
Professionalism	-
On Time	-
Above and Beyond,On Time,Driving,Professionalism,Comfort,Price	-
On Time,Comfort,Driving,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	Superb service
-	-
-	-
Price,Driving,Professionalism,On Time,Transit Connection,Stop Location,Comfort	Excellent service. On time, good bus, nice driver. Perfect!
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
On Time,Comfort,Price	Driver is a very happy man
Above and Beyond	-
-	-
Above and Beyond,On Time,Driving	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
-	-
On Time,Professionalism,Driving,Price,Comfort	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
Above and Beyond,On Time,Stop Location	-
Above and Beyond	-
Above and Beyond	-

Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	The driver called [REDACTED] is very good.always professional but friendly.he is a credit to your company
Above and Beyond,Professionalism,Driving,Comfort,Stop Location	-
Above and Beyond,Driving,On Time,Stop Location,Comfort	[REDACTED] always cheerful and friendly
Above and Beyond,Professionalism,Stop Location	-
-	I was waiting on pickup location.But they didn't pick me up.
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
On Time,Comfort,Stop Location,Price,Professionalism,App Experience	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Transit Connection	-
Above and Beyond,Comfort,Driving,Stop Location	-
Above and Beyond,On Time,Professionalism,Stop Location,Price	Excellent service. So useful for remoter villages without a regular bus service.
-	-
-	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
-	-
Above and Beyond	-
-	-
-	-
Above and Beyond	-
-	-
Above and Beyond,On Time,Comfort,Driving,Stop Location	It would be useful to have a reg number of bus picking up and who is picking up
-	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond,On Time,Driving,Professionalism,Comfort	-
Comfort	Driver drove too fast along bumpy road, could actually injure an older person. Also exceeded the speed limits 30+ in the 20 and just generally felt like we were rushing. I won't be using again.
Professionalism	-
Driving,Professionalism	-
On Time	-
App Experience,Comfort,Stop Location,Professionalism	-
On Time	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
Above and Beyond	-
On Time,Driving,Professionalism,Stop Location,Price,Transit Connection,Comfort,App Experience	-
Above and Beyond	-
On Time,Comfort,Driving	-
-	-
-	-
Above and Beyond	-
-	-
On Time,Professionalism,Price	-
Above and Beyond	-
-	-
Above and Beyond,On Time,Driving,Stop Location	-
-	-
-	-
On Time,Above and Beyond,Comfort,Professionalism,Stop Location,Price,Transit Connection	-

Professionalism	-
Driving	A good driver
Above and Beyond,Stop Location,Professionalism	-
On Time,Comfort,Stop Location,Transit Connection	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	-
On Time,Professionalism,Stop Location,Price	-
Comfort,Driving,Stop Location,Professionalism,Price,Transit Connection	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	The drivers are always so lovely
Above and Beyond,Driving,Professionalism	-
-	The driver was really nice
-	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
No Show	-
Late Driver	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
On Time,Comfort,Price	-
Price,Comfort,Driving,Professionalism,Stop Location,App Experience	-
Driving,Stop Location,Comfort	-
Above and Beyond,Driving,Professionalism	-
-	-
On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time,Above and Beyond,App Experience,Comfort,Driving,Stop Location,Price	-
-	-
Comfort	-
On Time	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
On Time,Professionalism,Driving,Comfort,Stop Location	Was an amazing driver and very helpful as it was my first time taking a tiger bus.
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
Professionalism	-
On Time,Professionalism,Comfort,Driving	-
-	-
On Time,Comfort,Price,Driving,Professionalism	The driver (I think it was [REDACTED] ?) was extremely helpful and friendly.
Above and Beyond	-
-	-
On Time,Driving	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond	-
-	-
Above and Beyond	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Above and Beyond	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
-	-

On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,Driving,Professionalism	-
On Time,Comfort,Driving,Above and Beyond,App Experience,Professionalism,Stop Location	-
Above and Beyond,On Time,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Late Driver	-
On Time,Driving,Stop Location,Transit Connection	-
-	-
Professionalism	-
Above and Beyond,On Time,Comfort,Professionalism,Stop Location	-
On Time	-
-	-
-	-
-	-
Comfort,Driving,Professionalism,Stop Location	-
-	-
Above and Beyond	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
Driving,Stop Location	-
Above and Beyond	He got us to the train station on time albeit there was a passenger no show at Catworth and a delay on the A14 where he followed our local knowledge to avoid the problem.
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
-	-
Above and Beyond,On Time,Comfort,Professionalism	-
-	-
Above and Beyond,Driving,Professionalism	-
Late Driver	45 minutes late pick up. Driver did apologise and quick journey once on board.
Above and Beyond	-
Professionalism,Above and Beyond,Driving,Stop Location,Comfort	-
Above and Beyond,On Time,Stop Location,Driving	-
-	-
-	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
Above and Beyond	-
Above and Beyond,On Time,App Experience,Driving,Transit Connection,Comfort,Price,Stop Location,Professionalism	-
On Time,Comfort,Professionalism,Stop Location,Price,Driving,Above and Beyond	-
Comfort,On Time,Price	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Stop Location,Professionalism,Price	-
Above and Beyond,Professionalism,Driving	-
On Time,Comfort,Stop Location,Price,Transit Connection	-

Above and Beyond	-
On Time,Transit Connection	-
-	Delay
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	Was awesome
Price,On Time,Driving	-
Above and Beyond,On Time,Comfort,Driving,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Price,Professionalism,Transit Connection	-
On Time,Professionalism,Driving,Stop Location,Transit Connection,Price,Comfort,Above and Beyond	-
No Show	Bus was cancelled.
Above and Beyond,On Time,Comfort,Stop Location,Transit Connection	-
On Time,Comfort,Driving,Stop Location,Price	-
Late Driver	I have used this service twice today and both times I have had to call to ask where my bus was. For this journey, the app kept telling me the driver was so many minutes away - 15 minutes, then 13, then 14, then 18. It keeps jumping all over the place. Driver eventually arrived 15 minutes after expected and after I'd had to phone up. His device wasn't working and he had no journey information. I had to give him directions.
Late Driver	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
-	-
On Time,Driving,Professionalism	Very polite
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	Driver was amazing as always!
On Time,Comfort,Driving	-
-	-
-	-
-	-
Above and Beyond,Driving	-
Comfort,Driving,Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price,App Experience,Transit Connection	Lovely █████ chatty, nice and friendly
Above and Beyond,Professionalism,Comfort,Stop Location,Price	Brilliant driver and excellent service.
Driving,Above and Beyond,On Time,Price,Comfort,App Experience,Stop Location	The best driver it was really nice experience and the prices not too bad best journey ever had
Comfort	Prickwillow Road is NOT suitable for use by buses as the road is far too bouncy. Despite the driver driving slowly and doing the best he could, my wife and I may well need a trip to the chiropractor after using the service for our trip from Isleham to Ely.Please, please, please go via Soham or Fordham otherwise the service is unusable
Comfort,Driving,Price,Professionalism,App Experience	-
-	-
Above and Beyond,On Time,Professionalism	-
On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
-	-
-	-
-	-
Above and Beyond,On Time,Comfort,Driving,Price,Stop Location	-
On Time,Comfort,Driving,Price	-
Above and Beyond,On Time,Driving,Stop Location,Transit Connection	-
On Time,Driving,Professionalism,Stop Location,App Experience	-
App Experience	The time was bouncing all over the place and we didn't know when the driver was actually coming.
On Time,Comfort,Professionalism,Price	-

On Time,App Experience,Comfort,Stop Location,Price,Transit Connection	-
Above and Beyond,On Time,Professionalism,Stop Location,Price,Comfort	-
Above and Beyond,On Time,Stop Location,Price,Comfort,Driving,Professionalism	-
On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
On Time	-
-	-
-	-
-	-
-	-
Professionalism	-
Above and Beyond	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Above and Beyond,On Time,Driving,Professionalism,Comfort,Price	So friendly always lovely to see a smiley face in the morning and have a lovely chat
Price	-
On Time	-
-	-
On Time,Stop Location,Driving	-
-	-
-	-
On Time,Driving,Stop Location,Transit Connection	-
Above and Beyond	-
-	The bus stop was far from the school, would have been better if the stop was closer
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
-	-
On Time,App Experience,Comfort,Driving,Stop Location,Professionalism	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
-	-
On Time,Driving	Friendly chatty driver was a pleasant drive home
Above and Beyond,App Experience,Comfort,Driving,Professionalism,Stop Location	-
On Time	-
Above and Beyond	-
On Time,Comfort,Driving,Stop Location,Price,Professionalism	-
On Time,Comfort	-
Above and Beyond	-
-	-
Above and Beyond,On Time,Comfort,Professionalism,Price	-
Above and Beyond,Comfort,Price,Professionalism,App Experience	-
-	-
Comfort,Stop Location,Price,Driving,Professionalism	-
Above and Beyond,On Time,Comfort,Professionalism,Driving,Price	-
Above and Beyond,On Time,App Experience,Driving,Comfort,Stop Location,Professionalism,Price,Transit Connection	Took a faster route than what the ordinary bus would normally take, got to my destination sooner than I would've with other bus companies.
Above and Beyond,On Time,Price,Comfort	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time,Comfort,Price,Stop Location	What I didn't like was having to wait several minutes for the driver to get access to GPS. Why are there so many tech problems with this service?
On Time	-
Above and Beyond,Professionalism	-

Driving,Comfort	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
On Time,Price,Comfort	-
On Time	-
Above and Beyond	-
Above and Beyond,On Time	-
-	Driver is awesome
Above and Beyond	-
Above and Beyond	-
-	-
Above and Beyond,On Time,Comfort,Professionalism,Price,Driving	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	
On Time,App Experience,Stop Location,Driving	-
-	-
Professionalism,Driving,Comfort,Stop Location,Price	-
Above and Beyond,Driving,Stop Location,Transit Connection,On Time	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	
-	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
App Experience,Comfort,Professionalism	-
Comfort,Price,Stop Location,App Experience,On Time,Professionalism,Driving,Transit Connection	Fab experience. Struggle to get to doctors appointments so this is fab. And driver was great, felt super comfort with them and in the vehicle. Great service, good value for money. Will definitely be using again when I need
-	-
-	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Price	Would definitely recommend using tiger on demand amazing service
Above and Beyond,Driving,Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
-	-
Above and Beyond	-
Above and Beyond	-
-	-
On Time,Driving,Price	-
-	-
Above and Beyond	-
-	Bus was cancelled apparently due to the driver being in a accident and they couldn't get another bus to me so I had to book a taxi, a tiger bus then drove past me when I was waiting for my taxi!!!!
-	-
On Time,Price	-
Above and Beyond	-
On Time,Professionalism,Driving	-
Comfort,Stop Location,Driving	Got to my location just in time. Super quick!
Comfort	-
-	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Transit Connection,Price,Stop Location	
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Above and Beyond,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	Friendly driver
Price,Above and Beyond,Driving,Comfort,On Time,Professionalism	-
-	-
On Time,Comfort,Stop Location,Price	-
Above and Beyond,App	
Experience,Comfort,Driving,Professionalism,Price	



-	-
On Time	-
-	-
On Time,Above and Beyond,App Experience,Comfort,Driving,Professionalism,Price,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
-	-
-	-
Price,Driving,Comfort,Stop Location,Professionalism,App Experience,On Time	-
-	-
-	-
Driving	-
On Time,Stop Location,Comfort	-
Above and Beyond,App Experience,On Time,Comfort,Driving,Professionalism,Price,Stop Location	-
Price,Comfort,Stop Location	Lovely and clean bus, very friendly driver that wished us good luck for our hockey match
On Time,Comfort,Driving,Stop Location,Professionalism	-
Above and Beyond,Comfort,Driving,Professionalism,On Time,Price,Transit Connection,Stop Location,App Experience	-
Above and Beyond,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond	-
-	-
-	-
Price,On Time,Comfort	-
On Time,Comfort,Driving,Professionalism,Transit Connection	-
On Time,Comfort,Driving,Professionalism,Price,Stop Location	-
Comfort,App Experience,Driving,Price,Transit Connection,Stop Location,Professionalism	-
-	-
Above and Beyond,On Time,Comfort,Professionalism,Stop Location	-
On Time,Comfort,Driving,Professionalism,Transit Connection	Absolutely awesome
On Time,Stop Location,Price	-
Comfort,Stop Location,Professionalism	Great service, struggle to find pick up times
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	The driver was friendly and helpful
-	-
Above and Beyond,Comfort,Professionalism,Stop Location,On Time	Driver [REDACTED] was very friendly and chatty
On Time,Comfort,Driving,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
On Time,Comfort,Driving,Professionalism,Stop Location,Transit Connection	-
Above and Beyond,On Time,Stop Location	-
Comfort,Driving,Professionalism	-
Above and Beyond,Driving,Professionalism	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond	Absolutely Brilliant
On Time,Stop Location,Transit Connection	-
On Time,Comfort,Stop Location,App Experience,Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop Location	Driver was very helpful and made it a pleasant journey
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price	-

Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
On Time,Comfort,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time,App Experience,Comfort,Price,Professionalism	-
On Time,Comfort,Professionalism	-
On Time,Professionalism,Driving,Comfort,Stop Location	App could definitely be better. Would be good to access a record of previous messages and bookings.
On Time,Comfort,Professionalism,Driving	-
Above and Beyond,On Time,Professionalism	-
On Time,Comfort,Driving,Professionalism	Absolutely fantastic
App Experience,Driving,Professionalism,Stop Location	-
Price	-
Professionalism,Price,Driving,Comfort,Above and Beyond,On Time	-
App Experience,Comfort,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
-	-
Above and Beyond,On Time,Driving,Professionalism,Stop Location	-
-	-
-	-
Comfort	-
Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
-	-
Comfort,On Time,Driving,Professionalism	-
Comfort,Above and Beyond,Driving,App Experience,On Time,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond,Comfort,Stop Location,Transit Connection	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Above and Beyond	-
Above and Beyond,On Time,Professionalism,Stop Location,Price,Driving,Comfort	Very nice driver.
On Time,Comfort,Driving	-
-	-
On Time	-
Above and Beyond	-
-	-
Comfort	-
Stop Location,Driving	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
Stop Location	I'm so glad you have added more stops At least I don't have a 20mins walk from Tescos to work now
-	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
On Time,Comfort,Driving,Transit Connection,Professionalism	-
-	-
Stop Location,Comfort,Price,On Time	-
Above and Beyond,Driving,On Time,Stop Location,Transit Connection	-
Comfort,Above and Beyond,On Time	-
Above and Beyond,On Time,Professionalism,Stop Location,Driving,Comfort	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-

	I think it would be useful for you to show the planned routes. I wanted to go to St Neots railway station but we went nearly all the way to Huntingdon railway station first - had I known the bus was going there I would have just gone to Huntingdon instead of spending 15 minutes more going back to St Neots.
On Time,Stop Location	
On Time,Driving,Professionalism,Price,Above and Beyond	-
-	-
Above and Beyond,On Time,Professionalism,Stop Location	the driver is always polite and accommodating
Above and Beyond,On Time,Stop Location	-
Above and Beyond,Comfort,Professionalism	-
-	-
Comfort	-
On Time,Above and Beyond,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Stop	
Location,Driving,Professionalism,Comfort	-
Above and Beyond	-
Above and Beyond,On Time,Professionalism,Driving,Stop Location,Price	-
Comfort	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
On Time,App Experience,Comfort,Stop Location,Price,Transit Connection	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Price	Fabulous way to travel to Prickwillow! Fast and comfortable!
-	-
Above and Beyond,Comfort,Driving,Stop Location,Transit Connection	-
Above and Beyond	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
-	-
-	-
-	-
On Time,Comfort,Driving,Stop Location,Price,Professionalism	-
Above and Beyond	-
Comfort	-
Professionalism	-
Above and Beyond,On Time,App	
Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	Driver took kids back to bus station and made 3 of them get off and onto another bus. Wasting a lot of time and making them very late coming home
On Time,Price	Happy this one didn't get cancelled. The last 3 on a Wednesday have all been cancelled with varying amount of notice. On the 12th March I had no notice and child was waiting for the bus which disappeared from the tracker with 7mins till arrival. Not impressed.
	Booked this bus to get my 11 year old home after a school club. For some reason they were taken to Huntingdon bus station where they had to transfer onto another bus - and the driver refused to leave them there because of their age and waited until the next bus arrived.\nWas very kind of him - please thank him for me!!
Above and Beyond,Professionalism	
Professionalism	-
-	-
-	-
-	-
On Time	-
Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
-	-

On Time,Price,Professionalism,Stop Location	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Comfort,On Time,Driving,Professionalism,Stop Location	-
On Time,Stop Location,Professionalism	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond	-
Price	-
Comfort	-
On Time,Price,Professionalism,Driving	-
App Experience,On Time,Above and Beyond,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Stop Location,Professionalism,Price	It is a pleasure to be picked up by [REDACTED]
-	-
-	-
-	Driver didn't know what he was doing.
Above and Beyond,App Experience,Comfort,Driving,Stop Location,On Time,Professionalism,Price	You could start this service on Sundays too !! Will be popular soon. Thanks
Above and Beyond,Comfort,Professionalism,Price	-
Comfort,On Time,Professionalism	-
On Time,Price,Stop Location,App Experience	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
-	-
On Time,Driving,Comfort	-
On Time	-
On Time,Driving,Price,App Experience,Comfort	-
Comfort,Driving	-
Driving	-
Price,Stop Location,Professionalism,Comfort,Driving,Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Driving,Professionalism	-
On Time,Comfort,Stop Location,Price	-
Above and Beyond,On Time,Comfort,App Experience,Driving,Stop Location,Professionalism,Price,Transit Connection	-
Above and Beyond,On Time,Professionalism,Driving,Comfort,Stop Location,Price	-
-	-
On Time	-
Above and Beyond,On Time,Comfort,Driving,Price,Professionalism	-
Comfort,On Time,Professionalism,Price,Transit Connection,Stop Location	-
-	-
On Time,Driving,Professionalism,Price	-
Above and Beyond,On Time,Driving,Stop Location,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond	-
On Time,Professionalism,Comfort,Driving,Above and Beyond	-
Professionalism,On Time,Driving	-
On Time,Comfort,Stop Location	-
On Time	-

Professionalism,Comfort,Driving,Price	-
App Experience	Booked for 16.35 didn't leave until 17.13 as the app changed the time.
Above and Beyond	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	██████ was really nice and polite, excellent service all round, will book again
Above and Beyond	-
Above and Beyond,Stop Location,On Time,Driving	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	██████ is a absolute asset to your company. If it wasn't for ██████ I wouldn't use the tiger buses.
No Show	I booked this well in advance and it makes it difficult to recommend anyone using this service if it gets cancelled with 2 mins notice.
Professionalism	-
On Time,Driving,Professionalism,Stop Location,Price,Comfort,App Experience,Above and Beyond	Friendly, safe driver. Will be using this service in the future.
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Comfort,Professionalism,On Time,Driving,Price	-
-	-
On Time,Stop Location,Comfort,Transit Connection	-
Above and Beyond,Professionalism,Stop Location,Price,On Time,App Experience,Comfort,Driving	Driver was great .. Shoud've asked his name! Many thanks.
On Time,Comfort,Driving,Stop Location,Transit Connection	-
Above and Beyond,On Time,Comfort,App Experience,Professionalism,Stop Location,Driving,Price,Transit Connection	-
-	-
On Time,Price	-
Above and Beyond,On Time,Comfort,App Experience,Driving,Professionalism,Price	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Professionalism	-
App Experience,On Time,Comfort,Driving,Stop Location	-
On Time,Comfort	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop Location	-
Comfort	-
Driving	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Price	-
Above and Beyond,On Time,Stop Location	-
Above and Beyond	-
On Time,Comfort,Driving,Professionalism	-
-	-
-	-
On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop Location	-
On Time,Comfort,Professionalism,Price,Stop Location,Transit Connection	-
-	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Driving,Stop Location	-
Professionalism,Comfort,Driving,Price,Stop Location,App Experience	-
-	-
On Time,Professionalism,Stop Location	-
-	-
Above and Beyond	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
On Time,Comfort,Professionalism,Above and Beyond,Driving	-
-	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-

On Time,Driving,Stop Location,App Experience	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
Late Driver	the driver did everything to make sure I could pick up the kids from the school bus on time.
-	-
Above and Beyond	-
Professionalism,Late Driver,No Show	Oh my gosh for the second time you have cancelled when the bus is already late, shocking when you are collecting from a school
Above and Beyond,On Time,App Experience,Driving,Professionalism,Stop Location,Price,Comfort	Driver was friendly and happy to accommodate my mid-trip request to change drop-off point. I appreciate and value this kind of flexibility.
-	-
Professionalism	-
On Time,Driving,Stop Location,Price,Comfort,Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop Location	-
Professionalism,Driving,Stop Location	the driver is very nice and helpful
Above and Beyond	-
-	-
Above and Beyond,Driving,On Time,Transit Connection,Stop Location	-
Above and Beyond,Driving,Professionalism	-
Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
On Time,Price	-
On Time	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop Location	-
On Time,Comfort,Driving,Professionalism	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
-	-
On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond	-
No Show	-
Late Driver	25mins late, but at least it turned up and didn't cancel and charge me like yesterday.
On Time,Comfort	-
-	-
Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Driving,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
Driving	-
On Time	-
On Time	-
On Time,Professionalism,Driving	As usual - a wonderful service for the surrounding rural villages.
Stop Location	-
-	-
Comfort,Driving,On Time,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	Lovely driver!

On Time,Comfort,Stop Location,Above and Beyond,Driving,App Experience	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Stop Location	Fantastic service, with the friendliest and most helpful drivers I have ever come across. Will definitely use again and I will recommend to others. Thank you so much!!
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Driving,Comfort,Professionalism	-
Transit Connection,On Time,Comfort,App Experience	-
Comfort	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Stop Location	-
-	-
Above and Beyond,On Time,Stop Location	Dropped me at a great spot and didn't have to
Above and Beyond	-
-	-
Above and Beyond,On Time,App Experience,Driving,Professionalism,Price,Stop Location,Comfort,Transit Connection	-
Above and Beyond	-
Above and Beyond,On Time,Stop Location,Driving,Professionalism	-
On Time,App Experience,Professionalism,Above and Beyond	████ is very good knows where he is going friendly always on time.
Above and Beyond,On Time,Comfort,Driving	-
-	-
Above and Beyond	Driver was very good and friendly
On Time	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price	-
Comfort,Driving,Stop Location,Transit Connection,Price	Both the drivers were very good I completely satisfied with my trip to Huntingdon & then to Alconbury yesterday. Many thanks ToD initiative of the Cambs Peterborough combined Authorities!!
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time,Comfort,Driving,Professionalism	-
-	-
Above and Beyond,On Time,App Experience,Professionalism,Comfort,Driving,Stop Location,Price,Transit Connection	Amazing service !
On Time,Driving,Comfort,Stop Location,Price	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
-	-
On Time,Comfort,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Professionalism,Driving,Comfort,Above and Beyond	-
Above and Beyond,App Experience,Comfort	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price,Above and Beyond	-
Above and Beyond	-
Above and Beyond	-

Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism	-
On Time,Comfort,Driving,Professionalism	-
-	-
On Time,Comfort,Driving,Stop Location,Price	-
Above and Beyond,Stop Location,Price,Professionalism,Comfort,Driving,On Time	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond	-
Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Stop Location,Price,Transit Connection	-
-	-
On Time,Comfort,Professionalism,Price	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	-
On Time,Comfort,Price,Driving	Very friendly driver
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	
-	-
Above and Beyond,On Time,Comfort,Professionalism,Stop Location,Price,App Experience,Driving	-
On Time,Comfort,Driving,Stop Location,Price	-
On Time	-
Comfort,Driving,Price,On Time,App Experience	Absolutely brilliant driver and a cannot recommend the service enough.
On Time,Stop Location,Driving,Price,Comfort	-
-	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection,Above and Beyond	I cannot praise and thank enough for this ride! I am very gratefull to have this service in this rural part. It was my first time using Tiger and i will be booking another ride!
-	-
On Time	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time	-
On Time,Comfort,Professionalism	-
Comfort,Driving,Stop Location,Transit Connection	-
On Time,Above and Beyond,Comfort,Driving,Professionalism	-
-	-
On Time,Comfort,Driving,Price,Transit Connection	-
On Time,Driving,Professionalism,Stop Location	-
Stop Location,App Experience	Pick up location was incorrect, actual pickup was on bus stop on broad street, not in the Morrisons carpark as the call centre advised. Apparently Morrisons don't want your buses to stop in the carpark for pickup. \n\nDrop off location was able to be communicated to driver, and they could easily and safely stop and turn around in our yard. but the system has the Wysing Arts Centre stop further down the road towards Bourne. This isn't viable as there is no path to our site other than the busy 60mph road and we specifically requested and were granted a stop at Wysing arts centre. \n\nCapacity, ride, drivers were fine and timing were good too.
On Time,Comfort,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Stop Location	-
Comfort	-
-	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price,App Experience,Transit Connection	Very good great driver
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	-
Comfort,Driving,Above and Beyond	-



-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond,Professionalism,Driving,Comfort,Stop Location,Price	-
-	-
-	-
On Time,Above and Beyond,Comfort,Driving	-
Above and Beyond	-
-	-
-	-
On Time	-
-	-
Stop Location,Transit Connection	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond	-
-	-
-	-
Above and Beyond,On Time,Comfort,Stop Location,Price,Transit Connection	-
On Time	-
-	-
On Time,Comfort	-
Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Stop Location,Price,Transit Connection	-
-	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price,App Experience	-
-	-
Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Stop Location,On Time,Driving	-
-	-
Driving	-
-	he drove past me and didn't get me
On Time	-
On Time,Driving,Professionalism,Above and Beyond,Comfort	-
-	-
On Time,Comfort,Stop Location,Price	-
-	-
On Time,Stop Location,Transit Connection,Driving	-
On Time,App Experience,Comfort,Professionalism,Stop Location,Driving	-
Comfort,Price,Stop Location,On Time	Friendly driver
On Time,Stop Location,Price	-
Late Driver	-
-	-
Above and Beyond	-
On Time,Above and Beyond	-
On Time	-
Above and Beyond,Driving,Comfort	-
-	-
Above and Beyond,Driving,Stop Location	-
-	-
Stop Location,Transit Connection,Driving	-
On Time,Driving,Stop Location,Professionalism,App Experience	-

	Could you please permit to do a stop in between Alconbury hill & Sawtry services ? It will help to attract small businesses there The struggling Indian restaurant AirBnB car wash garage Sawtry express etc all get more business if we have a bus stop there
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism	
On Time,Comfort,Professionalism	-
On Time,Comfort,App Experience,Driving,Professionalism,Stop Location	-
-	-
Price	-
Transit Connection,Stop Location,Comfort,On Time	-
On Time,Driving,Comfort	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price	-
-	-
Driving,Stop Location	-
On Time,Comfort	-
-	-
On Time	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
-	-
On Time,Comfort,Professionalism	-
Above and Beyond,Stop Location,Transit Connection,On Time	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Professionalism	-
On Time,Comfort,Driving,Professionalism	Enthusiastic, friendly driver.
On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Transit Connection	-
-	-
Above and Beyond	-
On Time	-
-	-
Comfort	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
On Time	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price	-
On Time,Comfort,Driving,Professionalism,Price	Personable driver.
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
-	-
Above and Beyond,Stop Location,Transit Connection,On Time,Driving,Professionalism	-
On Time,Driving,Comfort	-
On Time	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection,App Experience	-
Price	-
-	-

Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
-	-
-	-
-	-
-	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location	-
-	-
-	-
-	-
-	-
-	-
-	-
Stop Location,Transit Connection	-
-	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
Comfort,On Time,Professionalism	-
-	-
On Time,App Experience,Driving,Professionalism,Stop Location	-
On Time	-
Professionalism	-
-	Pick-up point is not a pavement, which makes it dangerous for passengers to reach the bus
On Time,Stop Location,Price,Professionalism	-
On Time,Comfort,Driving,Professionalism,Price	-
On Time	-
-	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
-	A little late but hope the service is going to be readily available. Will definitely use if reliable.
Driving,Comfort	-
-	-
-	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	Enthusiastic driver, was an excellent brand ambassador for the TigerBus.
Above and Beyond	-
Above and Beyond,Stop Location,Driving	-
On Time,Driving,Transit Connection	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
-	-
-	-
Professionalism,Driving,Above and Beyond	-
-	-
-	-
On Time,Stop Location,Price,Above and Beyond,App Experience,Comfort,Professionalism,Transit Connection,Driving	-
-	-
Above and Beyond,App Experience	-
-	-
On Time,Comfort,Professionalism,Stop Location,Transit Connection,Price,Above and Beyond	-
On Time	-
Above and Beyond,On Time,App Experience,Comfort,Stop Location,Driving,Professionalism,Transit Connection,Price	Great service helped with wheelchair 10/10
Above and Beyond	-
On Time,App Experience,Driving,Stop Location,Price,Transit Connection	This was my first time using Tiger & it was perfect for my journey - will def use the service again. Thanku
Above and Beyond,On Time,Professionalism,Driving,Comfort,Stop Location,Price	Driver was very polite and had a pleasant conversation with me

	I have never come across a ruder and more unprofessional driver in [REDACTED] ever. He was 25 mins late, sarcastic, unapologetic. I then got a volley of condescending and rude behaviour and language when I suggested an alternative route when he took a wrong turn. I have used this service before and your drivers were fantastic. [REDACTED] was a disgrace.
Late Driver,Professionalism	
Driving,Professionalism	-
On Time,Above and Beyond,Professionalism,Driving,Stop Location	Excellent service, polite, professional and used common sense to avoid roadworks.
-	-
On Time,Comfort	-
Above and Beyond,On Time,Professionalism,Comfort,Price	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
-	-
On Time,Stop Location,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	He is very good
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	Absolutely brilliant service and lovely driver.
On Time,Driving,Stop Location	-
-	-
-	-
On Time,Driving,Stop Location,Comfort,Professionalism	First time that I have used the service. I'll definitely use it again soon.
Driving,Above and Beyond,Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Late Driver	-
Above and Beyond,On Time,Comfort,Driving,Price	-
On Time,Comfort,Driving,Stop Location	-
On Time,Price	-
Comfort	-
On Time,Professionalism	-
-	-
-	-
Above and Beyond	-
On Time,App Experience,Comfort	-
On Time	Very friendly drivers \nIâ€™ve had few issues but that's down to the drivers app not working it has always been dealt with over the phone so cannot fault them
-	-
On Time	-
-	-
-	-
Above and Beyond	-
Above and Beyond,Transit Connection,On Time	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	Fantastic service and great customer care
-	-
Above and Beyond,Driving,Professionalism,On Time	-
On Time,Stop Location,Transit Connection	-
-	-
On Time,Professionalism,Comfort,Driving,Above and Beyond	-
On Time,Comfort,Stop Location	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
-	-
On Time,Comfort,Professionalism	-
On Time,Comfort,Driving,Stop Location	-

-	-
On Time,Above and Beyond,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Stop Location,Price	-
On Time,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
-	-
Above and Beyond,App Experience,Driving,Comfort,Stop Location	-
-	Pick up location was not clear, we arrived earlier than Tiger On Demand at the picking point for 15 minutes, however, it has gone and left a message claiming we were late
On Time,Professionalism,Comfort	This bus means I can now go out for the whole day, not 1 or 2 hours at most
On Time	-
On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Late Driver	-
Above and Beyond,Comfort,Stop Location,On Time	-
-	-
On Time,Comfort	-
On Time	-
On Time,App Experience	-
On Time,Stop Location,Transit Connection,Comfort	-
Above and Beyond	-
On Time	-
On Time,Above and Beyond	-
On Time,Stop Location,Price	-
On Time,Comfort	-
On Time,Stop Location,Price	-
-	-
-	-
Driving,On Time,Stop Location,Above and Beyond	-
On Time,Driving,Comfort	-
-	-
-	-
-	Driver no showed me even though I was a minute after the time I had booked and my app was showing that the driver was going to arrive in a minute. I booked my journey for 7.45 and was on the bus by 7.46
-	-
Professionalism,On Time,Comfort,Driving,Price	-
On Time,Comfort,App Experience,Above and Beyond,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time,Comfort,Stop Location,Driving	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
-	-
On Time,Comfort,Professionalism,Driving	-
-	-
Above and Beyond	-
Above and Beyond,Driving,Professionalism,Comfort	-
Professionalism,Driving	-
-	-

-	-
Comfort	-
Above and Beyond	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,Comfort,Driving,Stop Location	-
On Time,Comfort,Driving,Stop Location	-
On Time,Comfort	-
-	-
Price	-
Driving	Driver slammed over every single flippin speed bump at 40 mph or more
Comfort	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Late Driver	-
On Time,Comfort,Driving	-
Professionalism	-
Price	-
On Time,Comfort,Professionalism,Stop Location,Price,Transit Connection	Driver is very professional and kind
On Time	-
Price,Driving,Comfort	-
On Time,Price,Stop Location	-
On Time,Comfort,Stop Location	-
-	-
On Time,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	Great drivers ,polite and friendly. \n
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price,Transit Connection,Stop Location,App Experience	-
On Time,Driving,Comfort,Price	-
-	-
On Time,Comfort,Professionalism,Stop Location,Price	-
Comfort	-
Comfort,On Time,Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Price	-
Comfort,Driving,Stop Location,Professionalism,Price,App Experience,On Time	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Transit Connection,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
-	-
On Time,Comfort	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Professionalism,App Experience	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond,Comfort,Driving,Professionalism,Price	-
-	-
On Time	-
Driving,Comfort	-
-	-

Above and Beyond	-
App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Stop Location,Comfort,Driving,Above and Beyond,On Time,App Experience,Professionalism,Transit Connection,Price	-
Late Driver,Stop Location	-
-	-
On Time,Comfort,Driving,Professionalism,Stop Location,Price,Above and Beyond	-
Above and Beyond,On Time,Driving,Price	-
-	-
On Time,Driving,Price,Stop Location,Above and Beyond	-
-	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	Excellent, friendly driver
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
Late Driver,No Show	Cancelled me as a no show when he was at the wrong spot, then cancelled two further bookings before finally accepting a third. No apology when I finally boarded but to blame the app. Call centre staff member who helped was professional and helpful.
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism	-
Above and Beyond,App Experience,Comfort,Price	-
On Time,Comfort,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
On Time,Above and Beyond,Comfort,Driving,Stop Location,Transit Connection,Professionalism	Lovely friendly driver
-	-
On Time,Professionalism,Comfort,Stop Location,Price	-
On Time,Comfort,Driving	-
On Time,App Experience,Stop Location,Price	-
-	-
Above and Beyond,App Experience,Comfort,Driving,Professionalism,On Time,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Price,Transit Connection,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time,Comfort,Driving,Professionalism,Stop Location,Above and Beyond	-
Above and Beyond,Comfort,Driving,Professionalism,Price	-
On Time,Price,Stop Location,Professionalism	-
Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Stop Location,Price,Transit Connection	Quickly arrived & very much appreciated
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	Simply superb
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-

Comfort,Driving,Stop Location	-
On Time,App Experience,Stop Location,Price	-
On Time	-
On Time	-
Comfort	-
On Time	-
On Time,Price	-
On Time,App Experience,Professionalism,Driving,Comfort,Transit Connection	perfectly on time
Above and Beyond,On Time,App Experience,Driving,Comfort,Professionalism,Stop Location,Price,Transit Connection	-
Stop Location,Price,Professionalism,Driving,Comfort,On Time	-
On Time	-
Above and Beyond,On Time,Driving,Professionalism	Driver was very pleasant and helpful! Thankyou
-	-
On Time,Comfort	-
Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Price	-
Above and Beyond	-
-	-
Professionalism	-
-	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time	-
-	-
On Time,Comfort	-
On Time	Thank you. Please promote the service more widely
On Time,Driving,Professionalism,Comfort	-
-	-
Above and Beyond,On Time,Driving,Comfort,Stop Location	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Driving,Stop Location	-
Above and Beyond	-
On Time,App Experience,Stop Location	-
-	-
On Time,Comfort,Price	-
Above and Beyond	-
-	-
On Time,Comfort	-
On Time	-
Professionalism	-
Stop Location	-
-	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Stop Location,Price	-
Above and Beyond	-
Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,Stop Location	-
On Time,Comfort,App Experience,Driving,Above and Beyond,Professionalism,Stop Location,Price	-
On Time	-
Professionalism,Comfort	-



On Time,Driving,Comfort,Professionalism,Price	-
Above and Beyond,On Time,Comfort	Didn't catch the drivers name but he was so friendly and helped me get my daughters buggy on the bus safely. Will be spreading the word about this service
-	-
-	-
On Time	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Stop Location,Transit Connection	The drivers are great. Friendly and professional.
On Time,Professionalism,Price	
-	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Stop Location,Price	-
-	-
-	-
Above and Beyond	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Professionalism	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Driving,Stop Location,On Time	-
Stop Location	-
Above and Beyond	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Transit Connection,Price	-
-	It's very good today
Above and Beyond,On Time,Professionalism,Price	-
-	-
On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Stop Location,Price	-
On Time	-
Above and Beyond	-
On Time,Comfort,Stop Location	-
-	-
On Time,Professionalism	-
Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
-	-
On Time,Driving	-
-	-
On Time,Driving,Stop Location,Transit Connection	-
Above and Beyond	-
Professionalism,Price,Driving,App Experience,On Time,Comfort	-
On Time,Comfort,Professionalism,Stop Location,Price,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Price,Professionalism,Stop Location,Transit Connection	-

Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,App Experience,Comfort,Driving,Professionalism,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond	-
On Time,Driving,Comfort	-
-	-
-	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
-	-
Late Driver,Professionalism,Driving,Stop Location,Comfort	Rude driver will not be using this service again.
-	-
Above and Beyond,On Time,Driving,Stop Location	-
Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
-	-
On Time,Comfort,Driving,Stop Location,Price	Great journey thanks
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Professionalism,Stop Location,Transit Connection,Price,Driving	-
Comfort	-
Professionalism	-
Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Stop Location,Price,Transit Connection	Great driver. Super friendly and went above and beyond to accommodate a request to drop me closer to where I needed to be- and even offered to wait around and give a lift back. This easily saved me over an hour of walking in the hot sun. (And he even offered me a coke!)
Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Stop Location,Price,Transit Connection	-
On Time,Above and Beyond,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,App Experience,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Transit Connection,Price	-
-	-
On Time,Driving,Comfort	-
On Time,Comfort,Driving,Transit Connection	-
Above and Beyond,On Time,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Professionalism,Stop Location,Price	-
-	-
Above and Beyond,On Time,Comfort,Driving	-
On Time,Comfort,Professionalism	-
Driving	-
On Time,Comfort,Driving,Professionalism	-
On Time,Professionalism,Driving,Price,Transit Connection,Stop Location,Comfort,App Experience,Above and Beyond	-
Above and Beyond,On Time,Stop Location,Professionalism,Driving,Comfort,Price,Transit Connection	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-

-	-
Above and Beyond	-
Above and Beyond,On Time,App Experience,Driving,Stop Location,Professionalism,Price,Comfort	-
On Time,Comfort,Driving	-
On Time,Comfort	-
-	-
On Time,Comfort,Stop Location,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Professionalism	-
On Time,Price	-
Above and Beyond	-
-	-
-	-
Above and Beyond,Comfort,Driving,On Time,App Experience,Professionalism,Stop Location,Price	-
-	-
-	-
-	-
On Time,Comfort	-
On Time,Stop Location,Comfort	-
Professionalism	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Stop Location,Price	-
On Time,Comfort,Professionalism	-
On Time,Driving,Stop Location	-
On Time	A little hot on the bus no a/c on
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
Above and Beyond,On Time,Driving,Professionalism,Stop Location,Price	██████ is definitely one of your better drivers. Always friendly yet professional and courteous. Thinks of his customer's needs. Drives carefully and well. Am always pleased when ██████ is my driver.
On Time,Comfort	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
-	-
Above and Beyond,On Time,Stop Location,Driving	-
Above and Beyond,On Time,Comfort,Stop Location,Professionalism,App Experience,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Professionalism,Stop Location,Transit Connection,Driving,Price	-
Driving,Professionalism,On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
Comfort	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
-	-
-	The driver was good. The customer service was awful.

Late Driver	Customer giving wrong information both times when called to request an eta for bus arrival . Bus 30 mins late
-	-
-	-
Above and Beyond	-
Above and Beyond,Stop Location,On Time,Driving	-
On Time,Comfort,Driving,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
-	-
Above and Beyond,On Time,Comfort,Stop Location,App Experience,Professionalism,Driving,Price	-
Above and Beyond,On Time,Stop Location,Transit Connection	-
-	-
-	-
On Time	-
Professionalism	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Professionalism,App Experience,Price	-
-	-
Above and Beyond	-
Above and Beyond,On Time,Stop Location	-
On Time,Driving,Professionalism	-
Price,Transit Connection,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Transit Connection,Price	-
On Time,Driving,Comfort,Stop Location	-
Above and Beyond	-
On Time,App Experience,Comfort,Professionalism	-
Above and Beyond	-
-	-
On Time	-
-	-
Comfort,Driving,Professionalism,On Time,Above and Beyond	Great return trip,both on time and what a great driver ( )nice relaxing drive . You've a good one there...
Above and Beyond	-
-	-
Above and Beyond,On Time,Comfort,Driving,Price	-
On Time	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price,Transit Connection	-
Above and Beyond	-
Professionalism	-
Above and Beyond,On Time,App Experience,Professionalism,Driving,Price,Transit Connection	-
Above and Beyond,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,On Time	-
On Time	-
On Time,Comfort,Driving,Stop Location,App Experience,Above and Beyond	-
Above and Beyond	-
On Time,Driving,Stop Location,Transit Connection	-
On Time,Driving,Professionalism,Price,Stop Location,App Experience	-
On Time,Professionalism,Stop Location	-
-	-
Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Stop Location,Price	-

On Time,Professionalism,Comfort,Driving,Price,App Experience	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
Comfort	The air conditioning on the bus was not working and there were no windows to open
On Time	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
-	-
Professionalism	-
Busy Service	One driver doing several pick ups info
Above and Beyond,On Time,Driving,Stop Location	-
Professionalism	-
Above and Beyond	He was awesome....
Above and Beyond,On Time,Comfort,Driving,Professionalism,App Experience,Stop Location,Price	-
On Time,Comfort,Driving,Professionalism	-
On Time,Comfort,Professionalism	-
Above and Beyond,On Time,Stop Location,Transit Connection,Driving	-
-	-
On Time	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Price,Stop Location,Professionalism,Transit Connection	-
Professionalism	-
Driving,Professionalism,Price	-
Driving	-
On Time,App Experience	-
On Time,Driving,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	Super service, very professional and helpful driver
Price	-
-	-
Above and Beyond	-
-	-
On Time	-
Above and Beyond	-
-	-
Above and Beyond	-
On Time,Driving,Comfort,Professionalism,Price	-
On Time,Above and Beyond	-
-	-
On Time,Above and Beyond,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Stop Location,Driving	-
Above and Beyond	-
-	I was waiting at the pick up point.but the ride was cancelled
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
Above and Beyond,On Time,Driving,Professionalism,Stop Location,Price	I think the driver's name is [REDACTED]. His driving is very good. The roads around here are so bumpy they're like a rollercoaster but I always feel safe when [REDACTED] is my driver.
-	-
-	-
On Time,Stop Location,Transit Connection,Comfort,Driving	-
-	-
On Time	-

Above and Beyond,On Time,App Experience,Comfort,Driving,Price,Stop Location,Professionalism,Transit Connection	-
Above and Beyond,On Time,Comfort,Price,Professionalism,Driving,Stop Location,App Experience	-
-	-
Above and Beyond	-
On Time,Driving,Above and Beyond,Comfort	-
Above and Beyond	-
On Time,Comfort,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	Great service
-	-
On Time,Above and Beyond,Comfort,Stop Location,Professionalism	-
Professionalism	-
Above and Beyond	-
-	-
-	-
Above and Beyond,On Time,Driving,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Stop Location	-
Above and Beyond	-
Above and Beyond	-
-	-
On Time,Comfort,Stop Location,Transit Connection	-
-	-
On Time,Comfort,App Experience,Stop Location,Price,Professionalism	-
-	-
-	-
On Time,App Experience,Comfort,Driving,Professionalism,Price	-
Price,Transit Connection,Stop Location,Driving	-
On Time	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Stop Location,Price	-
Driving	Driver just wasn't paying attention. On out going journey NEARLY jumped a red light breaking heavy and jolting me \nOn way home ONCE AGAIN day dreaming car infront stopped to turn into a junction resulting in us having to emergency stop
-	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Late Driver	I am highly disappointed in this service.\nToday again I booked for 7:50 pick up at market Square st neots but I was picked up by 8:05am then the driver went and drop someone around that same area and came back to market Square by 8:20am and we started my own journey is quite unfortunate that it takes 40 mins before mine drop off started. And along A1 the driver waited for someone again to pick up.\nThe same thing that happened yesterday. POOR SERVICE
Price	-
On Time,Comfort,Driving,Stop Location,Price	-
-	Customer service were useless
Driving,Comfort,Stop Location,Professionalism	-
Late Driver	The driver was 10 minutes late which means we missed the connecting bus to Cambridge which resulted in my husband being late for his hospital appointment
-	-
-	-

Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
On Time	-
On Time,Stop Location,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism	-
On Time,Comfort,Driving,Stop Location,Transit Connection	-
On Time,Comfort,Stop Location,Price,App Experience Professionalism,Stop Location,Price,App Experience,Driving	The driver was lovely. It's a shame the other pick-up didn't bother to cancel their ride, making an unnecessary diversion and wasting both my time and the bus's, whilst he called to see where they were.
Above and Beyond,On Time,App Experience,Comfort	-
Above and Beyond,Professionalism,On Time,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Stop Location,Professionalism,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time	-
Above and Beyond	-
-	-
-	The customer service was appalling when I called them to find out what was happening
Driving,Price	One bus came and it was going to St Neots but it didn't have my name on the list. I was told I had to wait for the next one and it was going a longer route for another drop off. I was told I would get to St.Neots for 5:40 which is crazy when I could have been put onto the previous bus. This was very bad organising and would have saved so much time for everyone if I could have been put onto the previous bus.
-	-
On Time,Comfort,Stop Location,Transit Connection	-
Above and Beyond,On Time,Stop Location,Driving	-
-	-
On Time,Transit Connection,Stop Location	-
Above and Beyond,Stop Location,Transit Connection,On Time	-
Above and Beyond	Very friendly driver
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Professionalism	-
On Time	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Price	-
Above and Beyond	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,App Experience,Stop Location,Price,Comfort	-
Stop Location	Drop off point was a 15 minute walk from where I requested. Driver was excellent and dropped me closer to home.
-	-
Driving	-

Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time,Above and Beyond,Stop Location,Price	-
Above and Beyond	-
Price	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Stop Location,Price	-
-	-
-	-
-	-
Comfort,Professionalism	-
On Time	-
On Time,Driving,Stop Location,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Stop Location	-
Professionalism	-
On Time	-
App Experience,Comfort,Driving	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
On Time,Professionalism,Driving,Above and Beyond	-
-	-
Above and Beyond	-
On Time,Stop Location,Above and Beyond,Driving	-
-	Rubbish customer service
Professionalism	-
Above and Beyond,On Time,Comfort	-
Late Driver	Over one hour late . Very bad service
On Time,Comfort,Driving,Professionalism	-
Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
Above and Beyond,On Time,Stop Location,Transit Connection,Comfort,Driving	-
On Time,Comfort,Driving,Professionalism,Above and Beyond	-
On Time,App Experience,Comfort,Professionalism,Driving,Price	-
Above and Beyond,Comfort,Driving,Professionalism,Stop Location,Price	-
-	Trip cancelled. No reason given.
Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location	Would like to thank [REDACTED] today's driver for his courteous, pleasant person whi helped me with a few queries i had...please pass on our thanks.. [REDACTED]
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism	-
Above and Beyond,On Time,Professionalism,Comfort	-
-	-
-	-
On Time,Comfort,Stop Location,Above and Beyond	-
Professionalism	-
Above and Beyond	-



Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
Comfort,On Time,Professionalism	-
-	-
-	-
Above and Beyond,Professionalism	-
Stop Location,Driving,Comfort	-
On Time,Driving,Comfort,Professionalism,Stop Location,Price,Transit Connection	-
Stop Location,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
-	-
Above and Beyond,On Time,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	driver was great,friendly, and polite
-	-
Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Stop Location	-
Above and Beyond	-
On Time,Above and Beyond,App Experience,Comfort,Stop Location,Professionalism,Driving,Price	-
-	-
Driving,Comfort	-
-	-
Above and Beyond,On Time,Comfort,Price	-
Above and Beyond	-
-	-
-	-
Above and Beyond,Stop Location,Driving,Comfort,On Time	-
-	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Professionalism,App Experience,Price	-
On Time,App Experience,Comfort	-
On Time,Comfort,Price	-
Above and Beyond	-
-	In the end the ride was OK and the driver was good but from the tracker map the planned driver missed the turning to Papworth St Agnes and then headed off northwards on the A1198 before disappearing from the map. Consequently when a bus did appear it was later than scheduled.
Stop Location,Transit Connection,Comfort,Driving	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Price,Stop Location,Professionalism,Transit Connection	-
-	-
On Time,Comfort,Driving,Stop Location,Price	-
Above and Beyond	Amazing down to earth fantastic driver [REDACTED] was a delight
Driving	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Stop Location,Above and Beyond	-

-	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond	-
-	-
On Time,Comfort,Driving,Price	-
Driving,On Time	-
Above and Beyond,On Time,Driving,Comfort,App Experience,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time,Comfort,Driving,Stop Location,Transit Connection	-
On Time,Professionalism,Stop Location,Comfort	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Driving,App Experience,Professionalism,Price,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,Driving,Professionalism	-
Stop Location,Price,Transit Connection,Professionalism,Driving,Comfort,Above and Beyond,On Time,App Experience	Very good young driver, he has a bright future ahead!
Comfort,Professionalism	-
Above and Beyond,On Time,Comfort,App Experience,Professionalism,Stop Location,Driving,Price	-
-	-
-	-
Above and Beyond,On Time,Comfort,Driving,Stop Location	-
-	-
On Time,Professionalism,Stop Location,Transit Connection,Comfort	-
On Time	-
Above and Beyond,On Time,Stop Location,Transit Connection,Driving	-
Above and Beyond,On Time,App Experience,Comfort,Professionalism,Driving,Stop Location	-
On Time,Professionalism,Driving,Comfort,Stop Location,Price,Transit Connection	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection,App Experience	-
-	-
On Time	Very friendly driver. Nice and chatty
Above and Beyond,On Time,Comfort,Stop Location,Price	Very quick, clean, and straightforward as a first-time user :-)
-	-
No Show	We had to pay out a lot more money because you didn't show up to pick us up. This is the 3rd time we have had problems now
On Time	-
-	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
Professionalism	-
Professionalism,Driving	-
-	-
Above and Beyond	-
-	-
Driving	Brilliant as always
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-

Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Professionalism	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,App Experience,Price,Professionalism	-
On Time	-
-	-
App Experience,Professionalism,Driving,On Time,Above and Beyond,Comfort,Price	-
On Time,Comfort	-
-	-
-	-
-	-
-	-
On Time,Professionalism,Driving,Price	-
-	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Professionalism,App Experience,Price	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Price,Professionalism,Transit Connection	-
Above and Beyond,On Time,Stop Location,Comfort,Driving	-
On Time,Driving,Stop Location,Professionalism,Comfort,Price,Transit Connection,App Experience	Very good overall.
Professionalism,Driving,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
-	-
-	-
-	-
On Time,Above and Beyond,Comfort,Driving,Professionalism,Price,Stop Location,Transit Connection	-
-	-
Above and Beyond,On Time,Comfort	-
On Time,App Experience,Stop Location	-
Price,Comfort,On Time,Above and Beyond	-
Late Driver,Professionalism	-
-	-
Professionalism	-
On Time,Comfort,Driving,Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
Above and Beyond,Professionalism	-
Professionalism	-
Above and Beyond,On Time,Professionalism,Stop Location,Price	-
-	-
On Time,App Experience,Price,Driving,Professionalism	First time user, driver helpfully explained how the service works.
Stop Location,Above and Beyond,Comfort,Driving,On Time	-
Professionalism	-
Driving,Professionalism,Price,Comfort,App Experience	-
Above and Beyond	-
Stop Location,Comfort,Driving,On Time,Above and Beyond	-
Professionalism	-
-	-
-	-
-	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,App Experience,Professionalism,Price	-

Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Stop Location,Price	-
On Time,Price	
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Stop Location,Price	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price,App Experience	Driver was excellent and love Tiger on demand
-	-
Professionalism,App Experience,Comfort	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Stop Location	-
On Time,Stop Location	-
-	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Stop Location,Professionalism,Price	-
Professionalism,Stop Location,Driving	-
On Time,Comfort,Driving,Above and Beyond,Stop Location,Transit Connection	-
On Time	-
Professionalism	-
Above and Beyond	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond	-
Above and Beyond,Driving,Professionalism	-
On Time,Driving,Comfort	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,Driving,App Experience,Comfort,Professionalism,Price,Stop Location,Transit Connection	-
-	-
-	-
Driving,Professionalism,Stop Location,Price,On Time,Comfort	-
Above and Beyond,Comfort,Driving,Stop Location,On Time	-
Stop Location,Transit Connection,App Experience,Comfort,On Time,Professionalism,Driving,Price,Above and Beyond	-
On Time,Price,Comfort,Driving	Some problems with road closures and best route to follow but otherwise good journey with friendly driver.
Above and Beyond,On Time,App Experience,Professionalism,Driving,Comfort,Stop Location,Price	-
On Time,Comfort,Driving,Stop Location,Transit Connection	-
On Time,Comfort,Driving	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Stop Location	-
Stop Location,Price	-
-	-
On Time,App Experience,Comfort,Driving,Professionalism	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-

Above and Beyond,On Time,Comfort,Driving,Professionalism	-
Above and Beyond,Comfort,Stop Location,Price,On Time	-
Comfort	-
Professionalism	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Stop Location,Transit Connection,Price	-
On Time	-
On Time,Comfort,Professionalism	-
-	-
Above and Beyond,Comfort,Driving,Stop Location,Price,Transit Connection	-
On Time,Driving,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Driving,Comfort,Professionalism,Stop Location,Price,Transit Connection	-
-	-
Busy Service	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Professionalism,Comfort	-
Above and Beyond,Comfort,Driving,App Experience,On Time,Professionalism,Stop Location,Price	-
-	-
-	-
-	-
Above and Beyond,Comfort,Driving,Stop Location,On Time	-
-	-
On Time,Driving,Comfort,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Stop Location,Price	-
Above and Beyond	-
Late Driver	We were on our way to town market square from little paxton \nThen the bus had to pick up and return to little paxton then back to the market square to pick up \nThen drop me of at levellers lane \nWhich would make me over 1/2 hour late for work
-	-
On Time,Comfort,Driving,Professionalism,Price	-
On Time	-
Above and Beyond,On Time,Comfort,Driving,Stop Location	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Price,Stop Location,Professionalism,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Price,Stop Location,Professionalism,Transit Connection	-
Above and Beyond,On Time,Driving,Stop Location,Price,Professionalism	An excellent service this morning with the driver actually checking our return service was still in place before we boarded. (This has been problematic in the past). Many thanks to both drivers for an excellent journey.
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
-	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Professionalism,Price,App Experience	-

On Time,Price	Fast and efficient. Very polite.
Above and Beyond	-
-	-
-	-
Driving	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
-	-
On Time	-
Above and Beyond	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
Above and Beyond,Stop Location,Comfort,Driving	-
On Time,Comfort,Driving,Professionalism,Stop Location	-
Price	-
Professionalism	-
-	-
-	-
Above and Beyond,App Experience,Comfort,Professionalism,Driving,On Time,Price,Stop Location,Transit Connection	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
App Experience,Comfort,Driving,Professionalism	-
Above and Beyond,App Experience,Comfort,Driving,Price,Stop Location,Professionalism,Transit Connection,On Time	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Price	The driver was polite and friendly. Thank you
On Time,Comfort,Driving,Professionalism,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Professionalism,App Experience,Price	-
-	-
Above and Beyond	His driving and his customer service is awesome as always.
Above and Beyond,On Time,Comfort,Driving,Stop Location	-
Above and Beyond	-
Above and Beyond	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Stop Location,Professionalism,Price	-
-	-
Above and Beyond	-
On Time,Stop Location,Transit Connection	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	Great driver,friendly and professional
-	-
On Time,Comfort,Driving	-
On Time	-
On Time,Driving,Stop Location	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Stop Location,Price	-
On Time	-
-	-
-	-
-	-
Above and Beyond	-
Above and Beyond	-
-	Driver was good. \nCustomer service is appalling. Second cancelled journey this month. They absolutely refuse to help in any way.
On Time,Comfort,Driving	-

-	-
Above and Beyond,On Time,Comfort,Driving,App Experience,Professionalism,Price,Stop Location	-
Above and Beyond	-
On Time,Stop Location,Comfort,Price	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,App Experience,Comfort,Driving,Stop Location	-
Above and Beyond,Comfort,On Time,Stop Location	Perfect timing
On Time,Driving	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Professionalism,App Experience,Price,Transit Connection	-
Above and Beyond	-
On Time,App Experience,Comfort,Driving,Professionalism,Stop Location	-
On Time,Comfort	-
Professionalism	My daughter messaged to say she was really upset. She stepped on the bus not realising someone needed to get off, she's only young, very polite and would not have done this intentionally. Driver responded by putting his finger in her face for her to wait, and then started driving off before my daughter got to her seat, causing her to fall back. She feels he did this intentionally.
On Time,Driving,Price	-
Above and Beyond,On Time,Comfort,Stop Location,Driving	-
Late Driver	Arrived over an hour late and dropped me at St neots train station rather than huntingdon missed the train to see my son
On Time,Driving	-
-	-
Above and Beyond	-
-	-
-	-
On Time,App Experience,Comfort,Driving,Professionalism,Price,Stop Location	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Driving,Professionalism,App Experience,Stop Location,Price,Transit Connection	-
Above and Beyond	-
On Time,Driving,Comfort,Stop Location	-
-	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	-
On Time,Driving,Professionalism,Comfort,Stop Location	-
On Time	-
-	-
On Time,Professionalism,Price,Transit Connection,Driving	-
On Time,Comfort,Driving,Stop Location,Transit Connection	-
-	-
-	Slightly late pick up still arrived safely and just a couple of minutes later than scheduled. It seems odd that there's several bus stops in the village main street. Using more as options would sometimes mean the driver has less distances. I would have been able to get collected sooner if I'd been able to board nearer Grunty Fen road end. All in all a fantastic service which I'll use again.
On Time,Comfort,Driving,Stop Location,Professionalism,Price	The driver was polite and chatty, got picked up and dropped off exactly where I thought I would be. Thank you driver.
-	-
Professionalism	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-

On Time,Driving,Stop Location,Price,Transit Connection,App Experience,Comfort,Professionalism	-
On Time,Professionalism,Comfort,Driving,Stop Location,Price	-
On Time	-
-	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Professionalism,Stop Location,Price	-
On Time,Comfort,Driving,Stop Location	-
-	-
Professionalism	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection,App Experience	-
Above and Beyond,On Time,App Experience,Comfort,Driving,Stop Location,Professionalism,Price	-
	Driver was very good, curtious and friendly.\nGreat safe driver. [REDACTED] who sorted out my journey after it had been cancelled due to lack of drivers managed to get a bus to me so I could get to work. [REDACTED] was very professional and called me three times to keep me updated on what was happening with my journey.\nThank you [REDACTED] and my driver whose name I didn't catch for getting me to work on time. Five stars to you both. [REDACTED]
Above and Beyond,On Time,Driving,Price,Professionalism	
Above and Beyond	-
Above and Beyond	-
On Time,Comfort,Stop Location,Price,Transit Connection,Driving,Professionalism	-
On Time	-
-	-
Above and Beyond,On Time,Comfort,Driving,Stop Location,Transit Connection	-
Above and Beyond,App Experience,Comfort,Professionalism,Stop Location,Price,Driving,On Time,Transit Connection	-
Above and Beyond,On Time,App Experience,Driving,Price,Stop Location,Comfort,Professionalism,Transit Connection	-
Above and Beyond,On Time,Comfort,Driving,Professionalism,Stop Location,Price,Transit Connection	
On Time,Comfort,Driving,Professionalism,Price	The driver was very polite and professional.