



**CAMBRIDGESHIRE
& PETERBOROUGH**
COMBINED AUTHORITY

Cambridgeshire & Peterborough Combined Authority
Pathfinder House
St Marys Street, Huntingdon
PE29 3TN

9th June 2025

[REDACTED]

[REDACTED]

Dear [REDACTED]

Re: Freedom of Information request ref CA432

Thank you for your request for information which was received on 30th May 2025.

Request

The number of distinct Asset and/or Fault Management Systems currently in use within your organisation?

For each identified system, please provide:

Request: a. The name of the supplier or vendor.

Response: Fresh Works Inc

Request: b. The functional scope of the system (e.g., facilities, IT assets, infrastructure, etc.).

Response: Helpdesk, IT Asset Management, IT Contract management, IT Project management

Request: c. Any features considered to be specialist or specific to the agency's use case.

Response: None

Request: d. The approximate number of users.

Response: 3 Technician license

Request: e. The total contract value (including any extensions or renewals, if applicable).

Response: £2,700

Request: f. The duration of the contract (initial term and any extension periods).

Response: 12 Months

Request: g. The start and end dates of the contract.

Response: Nov 2024 End Nov 2025

Request: Is your organisation actively exploring or open to the idea of consolidating multiple systems into a single platform to achieve cost savings or operational efficiencies?

Response: No

Request: Please provide the contact details (name, role, and email address) of the person best placed to discuss system rationalisation and future procurement opportunities.

Response: Adam Goldsmith – Head of IT / Chief Digital Officer
Adam.Goldsmith@Cambridgeshirepeterborough-ca.gov.uk

I hope this information is helpful but if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review, you should write to us via our contact us email address: democratic.services@cambridgeshirepeterborough-ca.gov.uk or write a letter to Complaints, Cambridgeshire and Peterborough Combined Authority, 2nd Floor, Pathfinder House, St Mary's Street, Huntingdon, Cambs PE29 3TN within 40 days of the date of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted via their complaints portal [FOI and EIR complaints | ICO](#) or writing to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Generally, the ICO will not undertake a review or make a decision on a request until the internal review process has been completed.

Yours sincerely

A black rectangular box redacting the signature of Sophie Purvis.

Sophie Purvis
Data Protection and Information Governance Assistant